

Colossus Ventures Inc
640 Bailey Rd, Pittsburg, CA 94565
Phone: 1-844-844-4160
Support: 1-844-844-4159

BILL TO:
Ella Whitaker

SHIP TO:
Ella Whitaker

CONTRACT

End User Support Agreement ‘This End-User Support Agreement ("EUSA" is a legal agreement between you ("CUSTOMER" either an individual or a single entity) Colossus Ventures Inc MERCHANT that governs your use of IT Support Services by Signing this agreement you agree to the understanding shown below and agree to be bound by the terms of this EUSA. Capacity and Authority to contract CUSTOMER represents that you are of legal age of majority in your state of residence and, if applicable you are duly authorized to enter into this contract. Description of services MERCHANT offers online support for a large set of hardware and software products including: TV, Streaming Hardware device, also additional support For Desktop, laptops, printers, gadgets and devices including tablets, MP3 players, Cameras, Streaming devices and Smartphone's Operating system support for major manufacturers • Internet support for major service providers, Antivirus software and end point protection from online threats including viruses and Malware. Also enhanced identity security with spyware removal Term This EUSA is effective unless terminated and is valid for the period of term established above. Payment shall be made to Colossus Ventures Inc The charge on CUSTOMER Statement will appear as “Colossus Ventures Inc.” 1-844-844-4159 Independent Service Company MERCHANT is an independent technical support company and is not affiliated or endorsed by any company whose products we service. All brands, images, trademarks, products and services of companies mentioned belong to the individual companies. Limited Liability The parties understand and agree that MERCHANT and its employees, subcontractors, and its agents assume no liability or responsibility for the cost of repairing or replacing any equipment, software or personal property, including intellectual

property lost or damaged, either current or arising in the future, or any consequential damage of any nature incurred as a result of the services rendered to the CUSTOMER. The CUSTOMER agrees that in the event the CUSTOMER incurs any loss as a result of the services rendered pursuant to this agreement, the MERCHANT, its employees, subcontractors, and agents is liable only to the extent of the MERCHANT charge to this CUSTOMER for this Agreement. MERCHANT reserves the right to refuse, suspend or terminate service to any user for any reasons related to improper/illegal use of computers in the service plan. In the event of such refusal or termination, there will not be any refund for time remaining. This agreement is non-transferrable agreement. MERCHANT agrees to waive charges incurred if we are unable to resolve the issue. Customer is requested to call support at 1-844-844-4159/60 to initiate any refund or cancellation. Entire Agreement This EUSA is the entire agreement between the CUSTOMER and MERCHANT and it supersedes all prior or oral or written communications, proposals and representations with respect to support covered by this EUSA.

I Ella Whitaker agree all the term and condition as I got my issue resolved, and I am satisfied with the services provided by the company. I Ella Whitaker authorize that I have Paid Colossus Ventures Inc. from my MASTERCARD ending with 9502 for the amount of \$899.99 USD (Transaction ID: 63917324190) for DEVICE SUPPORT PLAN (NON REFUNDABLE). I confirm that I have received all the services mentioned and inspected everything that I have ordered and it is correct. I forego my right to dispute this transaction with my bank and will seek to resolve any issues with the merchant directly or through any other means. Thanks for being awesome!!!

Signature

-----Merchant

Contact Details Colossus Ventures INC Support No.:1-844-844-4159

Billing Questions/support: 1-844-844-4159

DocuSigned by:
Ella Whitaker
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