



CUSTOMER SERVICE EVALUATION TOOL (CSET)

ACTIONABLE INTELLIGENCE DELIVERED

Attn: Mystery Shopper

Approved Survey Number 0538 / 2024

NOTE: MAKE SURE TO CONFIRM RECEIPT OF THE PACKAGE AND PROVIDE UPDATES VIA TEXT/SMS TO 346-366-4252

EMAIL: surveymarketresult@gmail.com

Congratulations on your achievement!

The present package contains your first Secret Survey assignment, along with this letter is the funding for the assignment and survey. So, have fun, make money and help us improve customer service on a Global level. Take note; included in this package is the checklist with further required steps and the payment sent out for your highly appreciated service. The check included in this letter represents 1950.50 that covers the assignment bills; evaluation costs and your survey service commission payment of \$400.

PLEASE READ CAREFULLY AND MAKE SURE THAT YOU UNDERSTAND CORRECTLY AND PERFORM ALL TASKS BELOW:

Confirm that you receive the package through/via SMS to this number 346-366-4252 with; Your Full Name, Amount Received, Bank name of the check, Your Phone number and estimation time to complete your Evaluation. Deposit the check with any options that your bank offer: ATM deposit, Mobile Deposit or Bank deposit.

Completing your assignment within 4-7 hours will earn you a \$250 bonus.
You are to survey 1-2 stores to complete the \$1500 Apple Gift Cards.



DEDUCT YOUR PAYMENT OF \$400 AND \$50.50 FOR THE APPLE GIFT CARDS PURCHASE CHARGES.

YOUR FIRST ASSIGNMENT

APPLE GIFT CARDS

APPLE GIFT CARDS ASSIGNMENT (Steps to take.)

You are to evaluate any store selling APPLE GIFT CARDS.

Visit any of the above Stores around you sell this card.

* ONLY Pick \$500 X 3 = \$ 1,500 OR (\$100 and \$200) denominations worth of \$1,500.

AFTER THE PURCHASE OF GIFT CARDS.

1. Open the pack of the gift card to reveal the card in it.
2. Capture the card FRONT and BACK IMAGE, please do not discard the cards as it will be used for your forthcoming assignment.
3. Capture the image(s) of the receipt(s)

Here are the details we will need from the SURVEY

- Store Name, Address, Date and Time of visit
- Name of the cashier/Attendant {if visible on Tag}
- Did the store clerk thank you upon completion of your purchase?
- What was your overall experience with the staff in the store?
- How long it took you to get check out
- Captured images of card front and back (Phone camera accepted).

REMINDER:

At any store chosen for your **APPLE CARDS GIFT CARDS**, under no circumstances should you acknowledge that you are evaluating their services as that will deter the purpose of the whole program, so if Asked if you are a secret surveyor please answer **NO** as stated Above. As soon as the evaluation is completed, kindly have all the details above emailed in your report.

Email completed report to – surveymarketresult@gmail.com

Immediately your assignment is completed; text 346-366-4252 to process your **bonus**.

Regards
Mark Henderson