

Leslie Waddington <lolaleslie@gmail.com>

Re: OVER 200 SOCIAL SECURITY NUMBERS PUBLIC ON AIRTABLE!!!!!!!!!!

7 messages

Airtable Support <support@airtable.com>

Sun, Mar 3, 2024 at 6:07 PM



Hi Carana

Thank you for reaching out to the Airtable team! We're confirming that we received your request and will get back to you as quickly as possible. Our team works from Monday - Friday 4am-6pm Pacific Time.

For a quick response to product questions, we recommend posting in our 24/7 Community Forum where the majority of customers receive a detailed response in under 72 hours. You may also find the answer you're looking by visiting our Help Center.

Your reference number is: 00733666

Thank you, The Airtable team

Someone has used airtable to collect social security numbers and they are all public with everyone's information. My information is here and there will be a lawsuit if this company does not delete my name, address, all information AND ESPECIALLY my social security number from this link. There are HUNDREDS of people's social security numbers here! https://airtable.com/appIXGWhls3SBmkc9/shrrr1i7iO8C8fExC/tblMzYPoCGDcLvyxw



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Looking for answers?

Browse our Help Center

Airtable Support <support@airtable.com>

LI:

Mon, Mar 4, 2024 at 12:40 PM

Colleen from Airtable here, thank you for reaching out.

We appreciate you alerting us to the public share link containing your personal data. I have passed it along to our security team who have deactivated it.

Please let me know if you have any questions, or if there is anything else we can assist with.

Best,

Colleen

Airtable Support <support@airtable.com>

Mon, Mar 4, 2024 at 4:52 PM

Hi L

Colleen from Airtable here again - the link containing your information has been disabled, but our security team has asked that I reach out for additional information about the user's access to your personal information to aid them in further investigative action. Could you please share how this user gained access to your personal information? Did you fill out a form or submission where it was provided to them? If so, do you happen to still have the link where you submitted the information? Additionally, the team was hoping you could also share how you came across the link that displayed the information? Was this something you found, or something that was provided to you in some way?

We greatly appreciate your assistance, Colleen



Mon, Mar 4, 2024 at 6:46 PM

Hi Colleen:

I signed up for credit repair advice and to apply for a low-interest rate business loan with a company called "Buffalo Bridge Capital" which is a subsidiary of "Growth Cave" owned by Lucas Lee Tyson and Matthew Pulliam.

Growth Cave claims to be an SEO expert, and state they are able to help you make a video commercial on YouTube that will bring in 10k revenue to your business a month. However, once they get your money, you find out you're in a very low level beta sales coaching program and it is nothing like they advertise. A complete Bait and Switch.

Buffalo Bridge Capital claims they can help you repair your credit and get you low interest rate loans for your business.

In October 2023, When I still falsely believed that Growth Cave and Buffalo Bridge were legit companies, Buffalo Bridge had sent me a link to AirTable to fill out my information for them so I could apply for a loan. However, the link they sent me had everyone's information on it (which was the link I sent you)

I let Buffalo Bridge Capital's employees know that they sent me the wrong link at that time (October 2023), and then they sent me a private link for me to enter my information. I figured when they sent me the wrong link, it was human error, and thought that they would fix it, and then I forgot about it. This was on or around October 21st of 2023.

I've been in a dispute with Growth Cave Since December 2023. I paid them a total of \$10,800 and they didn't deliver what they said they would.

I had a visa credit card owned by synchrony bank who found in my favor in a dispute against Growth Cave and reversed the charges, and closed out my credit card and issued me a new one in December of 2023.

On February 14, 2024, Growth Cave tried to make two unauthorized charges in the amounts of \$3000 and \$800 on the credit card that was closed to try to get their money back, so I had to file a police report about that, but don't have a copy yet because I just filed it last night.

My other bank (Chase) temporarily reversed the charges I had paid to Growth Cave (\$6000 to Growth Cave and \$1000 to Buffalo Bridge).

Chase bank recently asked me for more information to back my claims against Growth Cave and Buffalo Bridge. While I was printing out evidence against Growth Cave, I remembered that email with the AirTable link that Buffalo Bridge accidentally sent me, and figured I better double check to see if that link in my email was ever made private. It was not. Three months later, I was still able to see everything. Including my own name, address, email, cell phone, and social Security Number. along with 100s of other people's private information.

Buffalo Bridge never corrected that.

Here is the report I filed with the FTC against Growth Cave and Buffalo Bridge (and dang, I just noticed a typo. I said \$2800 in one sentence, but it was \$3800 that was paid to Growth Cave on my synchrony bank visa card)

[Quoted text hidden]

2 attachments



FTC growth cave identity theft.pdf



buffalo bridge link to social security numbers.pdf

To: Airtable Support Support@airtable

Mon, Mar 4, 2024 at 7:01 PM

I may have said too much. Any other information you need, I will have to talk to my lawyer first. But thank you for promptly disabling that link and for getting back to me.

[Quoted text hidden]

Airtable Support <support@airtable.com>

Tue. Mar 5, 2024 at 11:08 AM

Thank you Le

We greatly appreciate the insight you were able to provide to us here around the incident. Please let us know if there is anything else we can assist with.

Best. Colleen

Tue, Mar 5, 2024 at 12:54 PM

To: Airtable Support <support@airtable.com>

It was my pleasure.
[Quoted text hidden]