| Account Number | 5248 XXXX XXXX 7417 |
| :--- | ---: |
| Credit Line | $\$ 10,000.00$ |
| Available Credit | $\$ 9,814.00$ |
| Days in Billing Cycle | 31 |
| Statement Closing Date | $09 / 03 / 23$ |
| Date Payment Due | $09 / 28 / 23$ |
| Past Due Amount | $\$ 0.00$ |
| Total Amount Due | $\$ 0.00$ |

## How to Reach Us

Send inquiries to: SCHOOLSFIRST FCU PO BOX 11547 SANTA ANA CA 92711-1547
For account information or to report lost or stolen cards call: 800-462-8328

## See reverse side for important information.

| Account Summary |  |
| :--- | ---: |
| As of Statement Date: 09/03/23 |  |
|  |  |
| Previous Balance | $\$ 0.00$ |
| Payments | $\$ 2,117.61$ |
| Credits/Returns | $\$ 0.00$ |
| Balance Transfers or |  |
| Purchases | $\$ 1,429.97$ |
| Cash Advances | $\$ 0.00$ |
| Debit Adjustments | $\$ 852.89$ |
| Fees Charged | $\$ 20.45$ |
| Interest Charged | $\$ \mathbf{0 . 0 0}$ |
| New Balance | $\$ 185.70$ |

Late Payment Warning:
IF WE DO NOT RECEIVE YOUR MINIMUM PAYMENT BY THE DUE DATE LISTED ABOVE, YOU MAY HAVE TO PAY A \$25 LATE FEE AND YOUR APRS MAY BE INCREASED UP TO THE PENALTY APR OF 17.90\%

## Minimum Payment Warning:

If you make only the minimum payment each billing period you will pay more in interest and it will take longer to pay off your balance. For example:

| If you make no additional charges <br> using this card and each month you pay... | You will pay off the balance shown <br> on this statement in about... | And you will end up paying <br> an estimated total of... |
| :---: | :---: | :---: |
| Only the minimum payment | months | $\$ 0$ |

If you would like information about credit counseling services, call 877-277-4932

> Traveling with your SCHOOLSFIRST credit card?
> Please notify us before you leave. Changes in your spending pattern may trigger a security alert through our fraud prevention system, which may suspend your ability to use your card.

You have a chance to win a trip for two to New York, Chicago, Los Angeles, Miami, or Honolulu - plus other prizes, like up to a $\$ 500$ Mastercard Prepaid card. Enter by using your School Employee Mastercard now through Dec. 31, 2023. Visit schoolsfirstfcu.org for more details.

## Transactions



SCHOOLSFIRST FCU
PO BOX 11908
SANTA ANA CA 92711-1908

Address or home telephone change? Indicate here.

Make check payable to: SchoolsFirst FCU
New Balance

5248 XXXX XXXX 7417
— $\$ 185.70$
Date Payment Due 09/28/23
Minimum Payment Due

AMOUNT ENCLOSED

CONNIE STEINMAN
APT 73
19895
11150 TRINITY RIVER DR
RANCHO CORDOVA CA 95670-2900


## Transactions



Transactions

| Trans Date | Post <br> Date | Reference Number | Description |  | Amount |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 08/15 | 08/15 | 8264431730001SVOK | INTERNATIONAL SERVICE ASSESSMENT |  | 4.41 |
| 08/15 | 08/15 | 8264431730002L5W6 | INTERNATIONAL SERVICE ASSESSMENT |  | 0.23 |
| 08/14 | 08/16 | 8559261736LVDDQPQ | INTERNATIONAL SERVICE ASSESSMENT |  | 0.13 |
| 08/15 | 08/16 | 151845274040BYMXW | INTERNATIONAL SERVICE ASSESSMENT |  | 0.54 |
| 08/15 | 08/16 | 8559261736LSXWG2D | INTERNATIONAL SERVICE ASSESSMENT |  | 0.09 |
| 08/15 | 08/16 | 7270166737GVSGTN5 | INTERNATIONAL SERVICE ASSESSMENT |  | 0.22 |
| 08/15 | 08/17 | 5523078749QLWRKRH | INTERNATIONAL SERVICE ASSESSMENT |  | 0.11 |
| 08/16 | 08/17 | 5230676751 RMEGWSL | INTERNATIONAL SERVICE ASSESSMENT |  | 0.71 |
| 08/16 | 08/17 | $8264431740006 L W A L$ | INTERNATIONAL SERVICE ASSESSMENT |  | 0.73 |
| 08/17 | 08/18 | 1270162760068ZK1M | INTERNATIONAL SERVICE ASSESSMENT |  | 1.26 |
| 08/17 | 08/18 | 0532546760G1MXBM7 | INTERNATIONAL SERVICE ASSESSMENT |  | 0.66 |
| 08/17 | 08/18 | 5230676761RLFXN92 | INTERNATIONAL SERVICE ASSESSMENT |  | 0.65 |
| 08/18 | 08/20 | 552307877AXQXVV4X | INTERNATIONAL SERVICE ASSESSMENT |  | 4.32 |
| 08/18 | 08/20 | 8559261766M40Y75L | INTERNATIONAL SERVICE ASSESSMENT |  | 1.81 |
| 08/21 | 08/22 | 8559261796MQ99DG8 | INTERNATIONAL SERVICE ASSESSMENT |  | 0.21 |
| 08/21 | 08/22 | 8264431790006D646 | INTERNATIONAL SERVICE ASSESSMENT |  | 2.77 |
|  |  |  | TOTAL FEES FOR THIS PERIOD |  | 20.45 |
| Interest Charged |  |  |  |  |  |
| 09/03 | 09/03 |  | Interest Charge on Purchases |  | 0.00 |
| 09/03 | 09/03 |  | Interest Charge on Cash Advances |  | 0.00 |
|  |  |  | TOTAL INTEREST FOR THIS PERIOD |  | 0.00 |
|  |  |  | 2023 Totals Year-to-Date |  |  |
|  |  | Total fees charg <br> Total interest ch | in 2023 <br> ged in 2023 | $\begin{array}{r} \$ 99.32 \\ \$ 0.00 \end{array}$ |  |

PAYMENT OF AMOUNT IN DISPUTE \$452.49 NOT REQUIRED.
YOUR SCHOOL EMPLOYEE CARD CASH BACK SUMMARY:
CASH EARNED THIS STATEMENT: . 00 BONUS OR ADJUSTMENTS: .00

TOTAL CASH BACK CREDITS EARNED: . 00
TOTAL CASH BACK REDEEMED:
.00
YOUR SCHOOL EMPLOYEE CARD CASH BACK SUMMARY:

| CASH EARNED THIS STATEMENT: | 21.76 |
| :---: | :---: |
| BONUS OR ADJUSTMENTS: | .00 |

TOTAL CASH BACK CREDITS EARNED: . 00
TOTAL CASH BACK REDEEMED: 21.76

| Interest Charge Calculation For This Period |  |  |  |
| :---: | :---: | :---: | :---: |
| Your Annual Percentage Rate (APR) is the annual interest rate on your account. |  |  |  |
|  | ANNUAL |  |  |
|  | PERCENTAGE | Balance Subject to | interest |
| Type of Balance | RATE (APR) | Interest Rate (ADB)* | CHARGED |
| Balance Transfers or Purchases | 11.750\% (v) | \$0.00 | \$0.00 |
| Cash Advances | 16.750\% (v) | \$0.00 | \$0.00 |
| (v) indicates variable Rate <br> * Average Daily Balance |  |  |  |

## How we compute your INTEREST CHARGES

Interest Charges: We calculate the INTEREST CHARGES on your account by applying the monthly periodic rate to the "Average Adjusted Daily Balance" on your account. To get the "Average Adjusted Daily Balance", we take the beginning balance of your account each day, and then we add all debits and subtract all payments and credits. Then we subtract any late charge, finance charge, or any other charge that remains unpaid. This gives us the adjusted daily balance. Then we add all the adjusted daily balances for the billing cycle and divide by the total number of days in the billing cycle. This gives us the "Average Adjusted Daily Balance". The monthly periodic rate is determined by dividing the APR (Annual Percentage Rate) by 12.
How to Avoid Paying Interest on Purchases: We will not assess interest charges on any new purchases if your previous statement balance was zero or paid in full by the Payment Due Date shown on the front of your statement. A credit balance is treated as a ero balance.

The INTEREST CHARGES for cash advances, and convenience checks begin on the date the item is posted to your account and continues until the cash advance balance is paid in full.

Minimum Payment: You have the option of paying the New balance as disclosed on the front of your billing statement or deferring full payment on your Account. In either event, your payment is due by the Date Payment Due. If you elect to defer full payment, you must pay at least the Total Minimum Payment Due disclosed on the front of this statement. You have the option of making larger payments on your Account at any time, reducing your exposure to additional Interest charges.

## To report lost or stolen credit cards <br> After regular credit union business hours and holidays call: <br> 1.800.462.8328 Opt. 3 <br> Or MasterCard Assist 1.800.627.8372 Collect from Outside of the USA <br> 1.636.722.7111

## BILLING RIGHTS SUMMARY

WHAT TO DO IF YOU THINK YOU FIND A MISTAKE ON YOUR STATEMENT

If you think there is an error on your statement, write to us at: SchoolsFirst FCU P.O. Box 11547, Santa Ana, CA 92711 or contact us on our website at www.SchoolsFirstFcu.org.

In your letter, please include the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.
You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing (or electronically). You may call us, but if you do, we are not required to investigate any potential errors and you may have to pay the amount in question.
While we investigate, whether or not there has been an error the following is true:
- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount,
- While you do not have to pay the amount in question, you are responsible for the remainder of the balance
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases: If you are dissatisfied with the goods or services that you purchased with your credit card and you have tried in good faith to correct the problem with the merchant, you may have the right not have to pay the remaining amount due on the purchase.

To use this right all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than $\$ 50$. Note: Neither of these is necessary if your purchase was based on an advertisement we mailedto you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with a cash advance from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not have yet fully paid for the purchase.
If all the criteria above are met and you are still dissatisfied with the purchase, contact us in writing (or electronically) at the address or website listed above. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.
