| Account Number         | 5248 XXXX XXXX 7810 |  |
|------------------------|---------------------|--|
| Credit Line            | \$10,000.00         |  |
| Available Credit       | \$7,620.00          |  |
| Days in Billing Cycle  | 31                  |  |
| Statement Closing Date | 07/03/23            |  |
| Date Payment Due       | 07/28/23            |  |
| Past Due Amount        | \$0.00              |  |
| Total Amount Due       | \$47.00             |  |

#### How to Reach Us

Send inquiries to: SCHOOLSFIRST FCU PO BOX 11547 SANTA ANA CA 92711-1547 For account information or to report lost or stolen cards call: 800-462-8328 See reverse side for important information.

#### Late Payment Warning:

IF WE DO NOT RECEIVE YOUR MINIMUM PAYMENT BY THE DUE DATE LISTED ABOVE, YOU MAY HAVE TO PAY A \$25 LATE FEE AND YOUR APRS MAY BE INCREASED UP TO THE PENALTY APR OF 17.90%

## Minimum Payment Warning:

If you make only the minimum payment each billing period you will pay more in interest and it will take longer to pay off your balance. For example:

| If you make no additional charges using this card and each month you pay | You will pay off the balance shown<br>on this statement in about | And you will end up paying<br>an estimated total of |
|--|--|---|
| Only the minimum payment   | 11 years   | \$3,720   |
| \$76   | 3 years  | \$2,743<br>(Savings = \$977)                        |

If you would like information about credit counseling services, call 877-277-4932

Traveling with your SCHOOLSFIRST credit card? Please notify us before you leave. Changes in your spending pattern may trigger a security alert through our fraud prevention system, which may suspend your ability to use your card.

Your School Employee Mastercard comes with ID Theft protection at no additional cost. With ID Theft protection you can rest easy knowing your personal information is monitored 24/7. Explore all the features and benefits of your card at schoolsfirstfcu.org/creditcard

#### Transactions

| Trans | Post    | Reference Number         | Description  | Amount      |
|-------|---------|--------------------------|--|-------------|
| Date  | Date    |                          |  |             |
| 06/01 | 06/04   | 05138224SPWN4KQRA        | 4AJ FJT ANNE FRA ARRAS FR  | 21.48       |
|       |         |                          | d return it with your payment to ensure proper credit. Retain upper portion for your records |             |
| 530   | TSH 1   | 2 7                      | Page 1 of 5 1585 2000 MCS+ 0003 230703 01AB  | 6530 20350  |
|       |         |                          | Account Number 5248 XXX  | ( XXXX 7810 |
| SCHO  | OOLSFIR | ST FCU                   | New Balance  | \$2,310.31  |
| -     | OX 1190 |                          | Date Payment Due   | 07/28/23    |
| SANT  | A ANA C | CA 92711-1908            | Minimum Payment Due  | \$47.00     |
|       |         | me telephone change? Inc | cate here AMOUNT ENCLOSED \$   |             |

Make check payable to: SchoolsFirst FCU

# ուլիսկվելիկիկին կիրելիկին կուրելին կերեններին հետ

SCHOOLSFIRST FCU PO BOX 11908 SANTA ANA CA 92711-1908

CONNIE STEINMAN APT 73 20350 11150 TRINITY RIVER DR RANCHO CORDOVA CA 95670-2900 

# **Account Summary** As of Statement Date: 07/03/23

| Previous Balance     | \$449.15     |
|----------------------|--------------|
| Payments             | \$1,137.94 - |
| Credits/Returns      | \$0.00 -     |
| Balance Transfers or |              |
| Purchases            | \$2,957.21   |
| Cash Advances        | \$0.00       |
| Debit Adjustments    | \$0.00       |
| Fees Charged         | \$41.89      |
| Interest Charged     | \$0.00       |
| New Balance          | \$2,310.31   |
|                      |              |

524866201076781000004700002310310

TSH

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1585 2000 MCS+ 0003

230703 O1AB6530 20350

Transactions Post Reference Number Description Trans Amount Date Date 2306 20.00 978 1.074000000 14.41 06/02 06/04 05138224SPXEJKS08 SARL CRISTAL ARRAS FR 2306 13.40 978 1.075373134 06/03 06/04 55184224VEK3F6WXX ZETTLE\_\*CAMPING LE BRO PERONNE FR 31.26 2306 29.00 978 1.077931034 06/03 06/05 05131874W3SGX1A4Y LE CENTRAL PERONNE FR 24.04 2306 22.30 978 1.078026905 PAYPAL \*WOMEN TALK 06/05 06/06 85134294W9Q8G0KZ0 4029357733 AB 8.16 06/05 06/06 15136014XF86TJX6D HOTEL IBIS LAON FR 30.57 2306 28.50 978 1.072631578 15136084W8Z4P32S8 06/05 06/06 HOTEL INN LAON FR 50.91 2306 47.22 978 1.078144853 06/06 06/07 05131024Y3SHEBMA3 AU BORD DE LAISNE VILLENEUVE SU FR 16.09 2306 15.00 978 1.072666666 06/06 06/07 05131024Y3SHEBM9V AU BORD DE LAISNE VILLENEUVE SU FR 21.99 2306 20.50 978 1.072682926 06/06 06/07 AU BORD DE LAISNE VILLENEUVE SU FR 05131024Y3SHEBM93 23.33 2306 21.75 978 1.072643678 06/07 06/08 15136044Y8Z6DVJ05 RESTO LA MAIRIE BERRY AU BAC FR 30.38 2306 28.30 978 1.073498233 06/07 06/09 05134004ZTLRL6AJQ CISREIMS FR 46.11 2306 42.95 978 1.073573923 06/08 06/09 15132334Z372MZK9N KOBOON REIMS FR 19.76 18.40 978 1.073913043 2306 06/08 06/09 151360447877DMLEG 20.95 ACNDR REIMS FR 2306 19.50 978 1.074358974 06/08 06/09 051370050967H8I RF CARREFOUR CITY REIMS FR 26.01 2306 24.21 978 1.074349442 051301250967HXV53 LA POSTE 514540 REIMS COEUR V FR 06/08 06/09 55.86 2306 52.00 978 1.074230769 06/08 06/09 05133005096ABZAB4 COTE SUSHI REIMS FR 19.87 2306 18.50 978 1.074054054 06/08 06/09 051340050TLNP56JG CISREIMS FR 45.06 2306 41.95 978 1.074135876 06/10 06/11 05133005296GD5AY8 TRESOR DU LIBAN CHALONS EN CH FR 20.50 19.00 978 1.078947368 2306 06/10 06/12 05137005296LV04S7 FRANPRIX ST DENIS FR 34.39 2306 31.88 978 1.078732747 06/12 06/13 05137005496JNLM8L FRANPRIX VITRY LE FRAN FR 28.18 2306 26.12 978 1.078866768 06/13 06/15 NULLE PART OUTINES FR 1513604558ZQXHMAR 86.12 2306 79.80 978 1.079197994 06/16 06/18 1513604578ZFQ4WY4 CARREFOUR EXPRES BAR SUR AUBE FR 5.15 2306 4.71 978 1.093418259 06/18 0513110583SLD3DXG 06/16 HOTEL LE SAINT NICO BAR-SUR-AUBE FR 87.28 79.80 978 1.093734335 2306 06/16 06/18 05133005796ZBKT5W DEVAUX DISTRIBUT BAR SUR SEINE FR 8.75 2306 8.00 978 1.093750000 06/16 06/18 0513518585930NVW9 MOULIN LANDION DOLANCOURT FR 181.23 165.70 978 1.093723596 2306 06/16 06/18 051351858595FVSJA LE CELLIER BAR-SUR-AUBE FR 39.92

As of Statement Date: 07/03/23

| Trans          | Post  | Reference Number  | Transactions Description             | Amount   |
|----------------|-------|-------------------|--------------------------------------|----------|
| Date           | Date  |                   |                                      |          |
|                |       |                   | 2306 36.50 978 1.093698630           |          |
| 06/18          | 06/18 | 852486659EHMBSP3V | PAYMENT - ONLINE TUSTIN CA           | 1,137.94 |
| 06/18          | 06/19 | 25481045A1VYR5FT7 | ZETTLE_*ARTAMIN - MOU ORGES FR       | 89.97    |
|                |       |                   | 2306 82.00 978 1.097195121           |          |
| 06/19          | 06/21 | 05137005B9796XT7M | AUBERGE DU LAC ST CIERGUES FR        | 17.55    |
|                |       |                   | 2306 16.00 978 1.096875000           |          |
| 06/20          | 06/21 | 15136045B8ZJPTH7E | INTERSPORT SAINTS GEOSME FR          | 8.75     |
|                |       |                   | 2306 7.99 978 1.095118898            |          |
| 06/20          | 06/21 | 05131105Q3SMJA5F9 | LOUKA LANGRES FR                     | 43.23    |
|                |       |                   | 2306 39.49 978 1.094707520           |          |
| 06/20          | 06/21 | 05131105Q3SMJ55ZM | PHARMACIE SCHVARTZ LANGRES FR        | 37.61    |
|                |       |                   | 2306 34.35 978 1.094905385           |          |
| 06/20          | 06/21 | 05138095QPWPVXDQH | CLUBBOUYGUE TEL LANGRES FR           | 32.83    |
|                |       |                   | 2306 29.99 978 1.094698232           |          |
| 06/17          | 06/22 | 05135185959217TA8 | REST L ABBAYE VILLE SOUS LA FR       | 33.79    |
|                |       |                   | 2306 30.80 978 1.097077922           |          |
| 06/21          | 06/22 | 15136045D8ZL1A1XL | AUBERGE LA GARE CHALINDREY FR        | 12.26    |
|                |       |                   | 2306 11.20 978 1.094642857           |          |
| 06/22          | 06/25 | 55429505ERTVM6W5J | PAYPAL *JMELO10 4029357733 CA        | 43.62    |
| 06/23          | 06/25 | 05135055F5916H9J9 | AU BON VIVANT DAMPIERRE SUR FR       | 53.52    |
|                |       |                   | 2306 48.60 978 1.101234567           |          |
| 06/23          | 06/25 | 75418235E54LQ947Y | MEPCO*8003976767 CHICAGO IL          | 150.83   |
| 06/24          | 06/26 | 15132335F37K4ET20 | CENTRE INTERNAT BESANCON FR          | 44.35    |
|                |       |                   | 2306 40.45 978 1.096415327           |          |
| 06/24          | 06/26 | 15132335G37KK1Z2E | YUKI BESANCON FR                     | 46.70    |
|                |       |                   | 2306 42.60 978 1.096244131           |          |
| 06/25          | 06/26 | 15132495GR6NZ47AT | SM CASINO CS280 BESANCON FR          | 25.59    |
|                |       |                   | 2306 23.34 978 1.096401028           |          |
| 06/26          | 06/27 | 05131255J3SPQ0FFV | SAVEURS ET TERROIRS MOUTHIER HAUT FR | 109.22   |
|                |       |                   | 2306 100.00 978 1.092200000          |          |
| 06/26          | 06/27 | 05135055J58YPQAW8 | ATAC ORNANS ORNANS FR                | 6.24     |
|                |       |                   | 2306 5.69 978 1.096660808            |          |
| 06/27          | 06/28 | 05131255K3SPM77YX | LA CASA PLANCHA PONTARLIER FR        | 19.21    |
|                |       |                   | 2306 17.50 978 1.097714285           |          |
| 06/27          | 06/28 | 05139965KPXQ3EVAB | FUAJ AJ PONTARLIER FR                | 50.57    |
|                |       |                   | 2306 46.30 978 1.092224622           |          |
| 06/28          | 06/29 | 15423995L018JHYJH | FROMAGERIE TYRODE SARL L'AUBERSON CH | 8.91     |
|                |       |                   | 2306 7.95 756 1.120754716            |          |
| 06/28          | 06/29 | 15136065LF8G2Q6BF | SODI EST BRON CEDEX FR               | 18.58    |
|                |       |                   | 2306 16.92 978 1.098108747           |          |
| 06/28          | 06/29 | 05137005L9845EJZ0 | PHIE ST BENIGNE PONTARLIER FR        | 8.73     |
|                |       |                   | 2306 7.95 978 1.098113207            |          |
| 06/29          | 06/30 | 15423995M01FWEQKZ | HOTEL-REST. MOSAIQUES ORBE CH        | 219.85   |
|                |       |                   | 2306 196.60 756 1.118260427          |          |
| 06/30          | 07/02 | 05404435M1F3KZB6F | COOP-1314 SARRAZ LA SARRAZ CH        | 23.88    |
| 06/30          | 07/02 | 55429505MLYEE819V | AIRBNB HMKJ5RNRFF 4158005959 CA      | 334.49   |
| 06/30          | 07/02 | 85306015MS66M5N31 | SODASTREAM USA INC 8887632258 NJ     | 44.94    |
| 17/01          | 07/02 | 05404435N1F5HL5K8 | LAUSANNE JEUNEH TEL LAUSANNE CH      | 257.09   |
| 07/01          | 07/00 | 15423995R03TRXSZV | HOTEL LE FUNI COSSONAY-VILL CH       | 155.58   |
| 07/01<br>07/01 | 07/03 |                   |                                      |          |
|                | 07/03 |                   | 2307 139.00 756 1.119280575          |          |

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| Trans<br>Date  | Post<br>Date   | Reference Number                       | Transactions<br>Description                                       | Amount    |
|----------------|----------------|--|---|-----------|
|                |                |  | 2307 14.00 756 1.119285714  |           |
| 07/02          | 07/03          | 05404435P1F6EQ2AN                      | CAF DU VIEIL OUCHY LAUSANNE CH                                    | 45.89     |
|                |                |  | 2307 41.00 756 1.119268292  |           |
|                |                |  | Fees  |           |
| 06/01          | 06/04          | 05138224SPWN4KQRA                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.43      |
| 06/02          | 06/04          | 05138224SPXEJKS08                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.29      |
| 06/03          | 06/04          | 55184224VEK3F6WXX                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.63      |
| 06/03          | 06/05          | 05131874W3SGX1A4Y                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.48      |
| 06/05          | 06/06          | 15136014XF86TJX6D                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.61      |
| 06/05          | 06/06          | 15136084W8Z4P32S8                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 1.02      |
| 06/06          | 06/07          | 05131024Y3SHEBMA3                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.32      |
| 06/06          | 06/07          | 05131024Y3SHEBM9V                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.44      |
| 06/06          | 06/07          | 05131024Y3SHEBM93                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.47      |
| 06/07          | 06/08          | 15136044Y8Z6DVJ05                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.61      |
| 06/07          | 06/09          | 05134004ZTLRL6AJQ                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.92      |
| 06/08          | 06/09          | 15132334Z372MZK9N                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.40      |
| 06/08          | 06/09          | 15136044Z8Z7DMLEG                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.42      |
| 06/08          | 06/09          | 051370050967H8LRF                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.52      |
| 06/08          | 06/09          | 051301250967HXV53                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 1.12      |
| 06/08          | 06/09          | 05133005096ABZAB4                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.40      |
| 06/08          | 06/09          | 051340050TLNP56JG                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.90      |
| 06/10          | 06/11          | 05133005296GD5AY8                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.41      |
| 06/10          | 06/12          | 05137005296LV04S7                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.69      |
| 06/12          | 06/13          | 05137005496JNLM8L                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.56      |
| 06/13          | 06/15          | 1513604558ZQXHMAR                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 1.72      |
| 06/16          | 06/18          | 1513604578ZFQ4WY4                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.10      |
| 06/16          | 06/18          | 0513110583SLD3DXG                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 1.75      |
| 06/16          | 06/18          | 05133005796ZBKT5W                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.18      |
| 06/16          | 06/18          | 0513518585930NVW9                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 3.62      |
| 06/16          | 06/18          | 051351858595FVSJA                      |   | 0.80      |
| 06/18          | 06/19          | 25481045A1VYR5FT7                      |   | 1.80      |
| 06/19          | 06/21          | 05137005B9796XT7M                      |   | 0.35      |
| 06/20          | 06/21          | 15136045B8ZJPTH7E                      |   | 0.18      |
| 06/20          | 06/21          | 05131105Q3SMJA5F9                      |   | 0.86      |
| 06/20          | 06/21          | 05131105Q3SMJ55ZM                      |   | 0.75      |
| 06/20          | 06/21          | 05138095QPWPVXDQH                      |   | 0.66      |
| 06/17          | 06/22          | 05135185959217TA8                      | INTERNATIONAL SERVICE ASSESSMENT INTERNATIONAL SERVICE ASSESSMENT | 0.68      |
| 06/21<br>06/23 | 06/22<br>06/25 | 15136045D8ZL1A1XL<br>05135055F5916H9J9 | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.25      |
| 06/23          | 06/25          | 15132335F37K4ET20                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.89      |
| -              |                | 15132335G37K4E120                      | INTERNATIONAL SERVICE ASSESSMENT                                  |           |
| 06/24<br>06/25 | 06/26<br>06/26 | 15132495GR6NZ47AT                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.93 0.51 |
| 06/26          | 06/27          | 05131255J3SPQ0FFV                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 2.18      |
| 06/26          | 06/27          | 05135055J58YPQAW8                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.12      |
| 06/27          | 06/28          | 05131255K3SPM77YX                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.38      |
| 06/27          | 06/28          | 05139965KPXQ3EVAB                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 1.01      |
| 06/28          | 06/29          | 15423995L018JHYJH                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.18      |
| 06/28          | 06/29          | 15136065LF8G2Q6BF                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.37      |
| 06/28          | 06/29          | 05137005L9845EJZ0                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 0.17      |
| 06/29          | 06/30          | 15423995M01FWEQKZ                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 4.40      |
|                | 00,00          | 15423995R03TRXSZV                      | INTERNATIONAL SERVICE ASSESSMENT                                  | 3.11      |

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|        |          |                          | Transactions                            |                    |          |
|--------|----------|--------------------------|---|--------------------|----------|
| Trans  | Post     | Reference Number         | Description                             |                    | Amoun    |
| Date   | Date     |                          |   |                    |          |
| 07/02  | 07/03    | 05404435P1F5ZZ11G        | INTERNATIONAL SERVICE ASSE              | ESSMENT            | 0.3      |
| 07/02  | 07/03    | 05404435P1F6EQ2AN        | INTERNATIONAL SERVICE ASSE              | ESSMENT            | 0.92     |
|        |          |                          | TOTAL FEES FOR THIS PERIO               | D                  | 41.8     |
|        |          |                          | Interest Charged                        |                    |          |
| 07/03  | 07/03    |                          | Interest Charge on Purchases            |                    | 0.0      |
| 07/03  | 07/03    |                          | Interest Charge on Cash Advances        | 3                  | 0.0      |
|        |          |                          | TOTAL INTEREST FOR THIS P               | ERIOD              | 0.0      |
|        |          |                          | 2023 Totals Year-to-Dat                 | e                  |          |
|        |          | Total fees charge        | ed in 2023                              | \$57.62            |          |
|        |          | Total interest cha       | arged in 2023                           | \$0.00             |          |
|        |          | YOUR S                   | ACK SUMMARY:                            |                    |          |
|        |          | CAS                      | H EARNED THIS STATEMENT:                | .00                |          |
|        |          | BC                       | ONUS OR ADJUSTMENTS:                    | .00                |          |
|        |          | ΤΟΤΑ                     | L CASH BACK CREDITS EARNED:             | .00                |          |
|        |          | ТОТ                      | AL CASH BACK REDEEMED:                  | .00                |          |
|        |          | YOUR S                   |   |                    |          |
|        |          | CASI                     | H EARNED THIS STATEMENT:                | 44.99              |          |
|        |          | BC                       | ONUS OR ADJUSTMENTS:                    | .00                |          |
|        |          | ΤΟΤΑ                     | L CASH BACK CREDITS EARNED:             | .00                |          |
|        |          | тот                      | AL CASH BACK REDEEMED:                  | 44.99              |          |
| Intere | est Chai | rge Calculation For This | Period                                  |                    |          |
|        |          | -                        | s the annual interest rate on your acco | ount.              |          |
|        |          |                          | ANNUAL                                  |                    |          |
|        |          |                          | PERCENTAGE                              | Balance Subject to | INTEREST |

Type of Balance

Cash Advances

Balance Transfers or Purchases

(v) indicates variable Rate \* Average Daily Balance

RATE (APR)

11.500% (v)

16.500% (v)

Interest Rate (ADB)\*

\$0.00

\$0.00

CHARGED

\$0.00

\$0.00

# How we compute your INTEREST CHARGES

Interest Charges: We calculate the INTEREST CHARGES on your account by applying the monthly periodic rate to the "Average Adjusted Daily Balance" on your account. To get the "Average Adjusted Daily Balance", we take the beginning balance of your account each day, and then we add all debits and subtract all payments and credits. Then we subtract any late charge, finance charge, or any other charge that remains unpaid. This gives us the adjusted daily balance. Then we add all the adjusted daily balances for the billing cycle and divide by the total number of days in the billing cycle. This gives us the "Average Adjusted Daily Balance". The monthly periodic rate is determined by dividing the APR (Annual Percentage Rate) by 12.

How to Avoid Paying Interest on Purchases: We will not assess interest charges on any new purchases if your previous statement balance was zero or paid in full by the Payment Due Date shown on the front of your statement. A credit balance is treated as a zero balance.

The INTEREST CHARGES for cash advances, and convenience checks begin on the date the item is posted to your account and continues until the cash advance balance is paid in full.

**Minimum Payment:** You have the option of paying the New balance as disclosed on the front of your billing statement or deferring full payment on your Account. In either event, your payment is due by the Date Payment Due. If you elect to defer full payment, you must pay at least the Total Minimum Payment Due disclosed on the front of this statement. You have the option of making larger payments on your Account at any time, reducing your exposure to additional Interest charges.

# To report lost or stolen credit cards After regular credit union business hours and holidays call: 1.800.462.8328 Opt.3 Or MasterCard Assist 1.800.627.8372 Collect from Outside of the USA

1.636.722.7111

### **BILLING RIGHTS SUMMARY**

# WHAT TO DO IF YOU THINK YOU FIND A MISTAKE ON YOUR STATEMENT

If you think there is an error on your statement, write to us at: SchoolsFirst FCU P.O. Box 11547, Santa Ana, CA 92711 or contact us on our website at www.SchoolsFirstFcu.org. In your letter, please include the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing (or electronically). You may call us, but if you do, we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate, whether or not there has been an error the following is true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of the balance
- We can apply any unpaid amount against your credit limit.

Your Rights If You Are Dissatisfied With Your Credit Card Purchases: If you are dissatisfied with the goods or services that you purchased with your credit card and you have tried in good faith to correct the problem with the merchant, you may have the right not have to pay the remaining amount due on the purchase.

To use this right all of the following must be true:

- The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. Note: Neither of these is necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- You must have used your credit card for the purchase. Purchases made with a cash advance from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not have yet fully paid for the purchase.

If all the criteria above are met and you are still dissatisfied with the purchase, contact us in writing (or electronically) at the address or website listed above. While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.