

Dear, Thank you for contacting us, we care about your experience. Your tracking number : C2S80490996CN The tracking website: <http://www.818track.com/> We apologize for the delay in the shipping of your order. We understand that it can be frustrating to have to wait longer than expected to receive your purchase, but we want to assure you that your order is still in progress and will be delivered as soon as possible. Our shipping times can vary depending on a number of factors, including the availability of the product and the logistics of shipping to your location. Rest assured, we are doing everything in our power to expedite the delivery process and get your order to you as soon as possible. In view of this situation, we would like to give you one of the products as a gift, and you can contact us to refund one of the products after receiving the package. We value your business and want to make sure that you are completely satisfied with your purchase. Please let us know if you have any further questions or concerns. We are here to assist you in any way we can. Thank you for choosing us and we look forward to serving you again soon. Best regards, Customer Service Center