

Jissett Fadruga Monzon

To: Jissett Fadruga Monzon
Subject: RE: [Safezest] Re: RE: [EXTERNAL] [Safezest] Re: RE: [Safezest] Re: order #Lo24240

Best Regards,

Jissett Fadruga Monzon

From: Jissett Fadruga Monzon
Sent: Saturday, August 19, 2023 12:55 AM
To: Safezest <support+id37323@safezest.zendesk.com>; Dianne (Safezest) <support@safezest.zendesk.com>; support@safezest.com
Cc: Jissett <jfadruga@gmail.com>; Jissett Fadruga Monzon <jfadruga@rccl.com>
Subject: RE: [Safezest] Re: RE: [EXTERNAL] [Safezest] Re: RE: [Safezest] Re: order #Lo24240
Importance: High

Good morning.

Please let me know who do I need to contact in order to get my money back. This is ridiculous! I have been requesting a refund since May 22 and you keep giving me the run around.

Attached please find the confirmation of the order and the information of what I had received. I have the product on my possession. I would gladly return it to you.

✕ This Viral New Product I...
shop.getslimory.com
encryption



60 DAYS GUARANTEE

If you are not completely satisfied with the result, we don't want your money. No hassles, no questions. If you don't lose weight with **SLIMORY** Ultrasonic Lymphatic Soothing Neck Instrument. We will refund 100% of your money, we offer this guarantee because we are convinced that our product will make you love your new figure.

Click the buy button to try the product risk-free.

Best Regards,

Jissett Fadrage Monzon

From: Jissett Fadrage Monzon

Sent: Monday, August 14, 2023 7:26 PM

To: Safezest <support+id37323@safezest.zendesk.com>; Dianne (Safezest) <support@safezest.zendesk.com>

Cc: Jissett <jfadrage@gmail.com>

Calmio

Hide order summary ^ \$107.95

- 1 SLIMORY 2x Ultrasonic Lymphatic Soothing Neck Instrument \$93.96
productType: OFFER
externalTxnid: 19278
- 1 Yes, I want Extended 2-Years Protection for ONLY \$6.99 The Year \$13.99
productType: OFFER
externalTxnid: 19279

Subtotal \$107.95

Shipping Free

Total USD \$107.95

Order #Lo24240
Thank you, Jissett!

Your order is confirmed
We've accepted your order, and we're getting it ready. Come back

Subject: RE: [Safezest] Re: RE: [EXTERNAL] [Safezest] Re: RE: [Safezest] Re: order #Lo24240

Importance: High

Still waiting for the credit on my credit card. Please let me know who do I need to contact in order to get this done.

Jissett Fadruga Monzon

From: Dianne (Safezest) <support@safezest.zendesk.com>

Sent: Monday, July 17, 2023 10:58 AM

To: [jfadruga <jfadruga@gmail.com>](mailto:jfadruga@gmail.com)

Cc: Jissett Fadruga Monzon <jfadruga@rccl.com>

Subject: [Safezest] Re: RE: [EXTERNAL] [Safezest] Re: RE: [Safezest] Re: order #Lo24240

EXTERNAL EMAIL CAUTION: Use caution opening attachments or clicking links.

Hi Jissett,

We sincerely apologize for the delay in processing your refund. We understand how important it is for you to receive your refund promptly, and we deeply regret any inconvenience this may have caused.

Please be assured that we are actively working on resolving this matter for you. As part of our commitment to excellent customer service, we will be sending a follow-up email to our Finance team to provide you with an update on your refund request. Our team is dedicated to ensuring that your request is processed in a timely manner.

We value your patience and understanding during this time, and we want to assure you that your satisfaction is our top priority. If you have any further questions or concerns, please do not hesitate to contact our customer support team. We are here to assist you and address any issues you may have.

Once again, we apologize for any inconvenience caused, and we appreciate your understanding as we work to resolve this matter for you.

Best regards,
Dianne, from Safezest

This email is a service from Safezest. Delivered by [Zendesk](#)

On July 16, 2023 at 6:19:41 AM UTC, [jfadruga <jfadruga@gmail.com>](mailto:jfadruga@gmail.com) wrote:

What do you mean by how to proceed. On June 25 you sent me the bellow message and now you are telling me it takes 5-10 business days and how to proceed. That is why i asked you 5-10 business days from what day because certainly it has been more than 10 business days from June25.

I expect for the refubd to reach my credit card by no later than Tuesday. I think i have been patient enough but enough of this little game.

"We've requested your full refund, and you should expect to see the amount credited to your account in few business days."

Jissett Fadruga Monzon

----- Original message -----

From: "Dianne (Safezest)" <support@safezest.zendesk.com>

Date: 7/14/23 12:47 PM (GMT-05:00)

To: jfadruga <jfadruga@gmail.com>

Cc: Jfadruga <jfadruga@rccl.com>

Subject: [Safezest] Re: RE: [EXTERNAL] [Safezest] Re: RE: [Safezest] Re: order #Lo24240

Hi Jissett,

Your refund may take 5-10 business days for funds to settle.

Please let me know how you'd like to proceed.

Regards,

Dianne, from Safezest

This email is a service from Safezest. Delivered by [Zendesk](#)

On July 11, 2023 at 5:40:28 PM UTC, Jfadruga jfadruga@rccl.com wrote:

Good afternoon Dianne.

This email is very nice and all but it fails to tell me how much longer would it take for me to see the refund on my credit card. Please confirm. Thank you.

Best Regards,

Jissett Fadruga Monzon

From: Dianne (Safezest) <support@safezest.zendesk.com>

Sent: Tuesday, July 11, 2023 10:18 AM

To: jfadruga <jfadruga@gmail.com>

Cc: Jissett Fadruga Monzon <jfadruga@rccl.com>

Subject: [Safezest] Re: RE: [EXTERNAL] [Safezest] Re: RE: [Safezest] Re: order #Lo24240

EXTERNAL EMAIL CAUTION: Use caution opening attachments or clicking links.

Hi Jissett,

We sincerely apologize for the delay in processing your refund. We understand how important it is for you to receive your refund promptly, and we deeply regret any inconvenience this may have caused.

Please be assured that we are actively working on resolving this matter for you. As part of our commitment to excellent customer service, we will be sending a follow-up email to our Finance team to provide you with an

update on your refund request. Our team is dedicated to ensuring that your request is processed in a timely manner.

We value your patience and understanding during this time, and we want to assure you that your satisfaction is our top priority. If you have any further questions or concerns, please do not hesitate to contact our customer support team. We are here to assist you and address any issues you may have.

Once again, we apologize for any inconvenience caused, and we appreciate your understanding as we work to resolve this matter for you.

Best regards,
Dianne, from Safezest

On 2023 M07 10 15:33:57 UTC, Jfadraga jfadraga@rccl.com wrote:

This is a follow-up to your previous request [#35700](#) "RE: [Safezest] Re: order #L..."

Good morning Dianne.

I have not received any refund from your company. Please let me know when the refund was processed. Thank you.

Best Regards,

Jissett Fadraga Monzon

This email is a [service](#) from [Safezest](#). Delivered by [Zendesk](#)

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