Step by Step Guide to Process Your Texas Driver License



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Renew Online or by Phone

You must meet the following requirements to renew online or by phone:

- 1. You renewed your driver license in person at a driver license office last time.
- 2. You have a Class C or CM driver license. You cannot renew a Class A, Class B or commercial driver license online.
- 3. Your driver license either expires in less than one year, or it expired less than two years ago.
- 4. You are at least 18 years of age and your driver license is not a provisional or learner license.
- 5. You are younger than 79 years of age.
- 6. Your vision and your physical and mental condition have not changed since your last renewal in a way that affects your ability to drive safely.
- 7. Your license is valid (not suspended or revoked), and you do not have any warrants or unpaid tickets.
- 8. Your Social Security Number is already on file.
- 9. You are a U.S. citizen.

You must have all of the following items to renew online or by phone:

- 1. Your current driver license;
- 2. A printer to print your temporary driver license and payment receipt—it will **not** be emailed to you; No receipt will be issued when renewing by phone;
- 3. A valid credit card: MasterCard, Visa, Discover or American Express only;
- 4. The last four digits of your Social Security Number.

After Completing All the Requirements Above

Go to the Texas DPS to Process your Renewal.

Click this link https://txapps.texas.gov/tolapp/txdl/welcome.dl

In-Person Renewal

Individuals who are not eligible to renew online, by phone or by mail, must complete the **renewal application** and visit a driver license office in person.

You must appear in a driver license office at least once every twelve (12) years for a vision test and to update your photo, signature and fingerprints.

Did you know that your Texas driver license or ID can be renewed?

- Up to one year before the expiration date, or
- Up to two years after the expiration date.

If renewed within this time, the driver license or ID card will still expire six years after the expiration date printed on the current card.

In order to enhance security, reduce the risk of identity theft or fraud, and protect the integrity of the issuance process, you will be required to verify your social security number (SSN), identity, and citizenship before we can renew your Texas DL or ID.

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NEW DRIVERSLICENSE APPLICATION

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Apply for a Texas Driver License

The Texas Driver's Handbook (Texas Driver Handbook DL-7.pdf)

is available online or at any driver license office to help individuals

qualify for a Texas driver license.

Individuals applying for a Texas driver license must:

Step 1: Gather the documents

- Gather documents that verify their:
- o <u>Identity</u>
- o Social Security Number
- <u>U.S. citizenship or lawful presence status, and</u>
- <u>Texas residency.</u>

Step 2: Fill up the form

 Complete the *application form* (Application Form DL-14A.pdf). (This form is also available at any driver license office.)

Step 3: Visit a Drivers License Office

- Apply in person at any Drivers License Office and bring the required documents and fees.
 - Click Here to Search for DRIVERS LICENSE OFFICE.
 - Click Here to Check the FEES.

Step 3.1: Submit the Documents

- Present either:
 - Proof of Texas vehicle registration and evidence of financial responsibility for each vehicle owned by the applicant or
 - $_{\odot}$ $\,$ A statement affirming that the applicant does not own a motor vehicle.

Step 3.2: Pass Vision Exam

Step 3.3: Pass the knowledge and driving tests, unless exempt.

• Pass the knowledge and driving tests, unless exempt. Read about **testing in other languages** and **driving test requirements**.

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Step 4: Complete Impact Texas Drivers (ITD) requirements

- Must complete a driver education course if under 25 years of age
- Complete Impact Texas Drivers (ITD) requirements for anyone under 25 years of age who completes a teen driver or an adult driver education course.
- Complete Impact Texas Drivers (ITD) requirements for anyone over 25 years of age who
 must complete a driving test.

Teen Drivers

Individuals under 18 years of age must meet extra requirements. For more information visit the **Teen Drivers** page.

Foreign Students and Nonresident Visitors

To reduce the risk of identity theft, enhance security and protect the integrity of the licensing process, nonresident visitors (including students) applying for a driver license or identification card must meet certain requirements. The **US Citizenship or Lawful Presence** page describes the requirements for proving citizenship or lawful presence. Accepted documents may be found in the**Verifying Lawful Presence Guide** which also contains information for temporary visitors. In addition, a **brochure (printer friendly version)** listing all of the acceptable documents is available for download.

New Texas Residents

New residents who have recently moved to Texas and hold a valid, unexpired driver license from another state or country should read the information on **moving to Texas**.

Motorcycle and Moped Riders

For motorcycle and moped riders, read **Motorcycle Licenses** for more information on obtaining a Class M license.

U.S. Military Veterans

Some disabled veterans may qualify for a fee exemption on their driver license or ID card. A veteran designation for driver licenses is also available for qualifying veterans. More information about these services, including qualification requirements, is available on the **Veteran Services** page.

Note: DPS no longer issues both a Driver License (DL) and Identification (ID) card to an individual. Applicants holding both types of cards must surrender one at the time of transaction. Texas Transportation Code (TRC 521.183)

Identification Requirements

Individuals must complete additional requirements to obtain a driver license or ID card.

To help reduce identity theft, individuals must present documents to verify their identity when applying for a driver license or identification card.

There are three ways an individual can verify his/her identity:

- 1. Bring one item listed in the "Primary Identity Documents" category or
- 2. Bring two items listed in the "Secondary Identity Documents" category or
- 3. Bring one item listed in the "Secondary Identity Documents" category and two documents listed in the "Supporting Identity Documents" category

The information on the documents, such as name and date of birth, must all match. If the name is different on each document, then the individual must provide documents that verify a legal name change. If other information on the document is different, speak with a Customer Service Representative for assistance.

If you are using a name other than what is on your birth certificate, (example: married name), you will be required to show legal documentation of name change. **Documents must be** original or certified copy. Certified documents should not be laminated. No photocopies can be accepted.

Acceptable documents:

- 1. Marriage license
- 2. Divorce decree
- 3. Original or certified copy of a revised birth certificate
- 4. Court ordered name change
- 5. Department of State Health Services marriage verification letter

Documents listed in any of the following categories may be expired unless otherwise noted.

NOTE: A **brochure** listing all of the following documents is available for download.

Primary Identity Documents

An individual can present one primary document. No other documents are required to verify identity if one primary document is provided.

Primary identity documents include:

- Texas driver license or Texas identification card not expired more than 2 years
- **Proof of citizenship** will be required if not previously established
- Unexpired U.S. passport book or card

- U.S. Certificate of Citizenship or Certificate of Naturalization (N-560, N-561, N-645, N-550, N-55G, N-570 or N-578)
- Unexpired Department of Homeland Security or U.S. Citizenship and Immigration Services document with verifiable data and identifiable photo, such as one of the following:
 - 1. U.S. Citizen Identification Card (I-179 or I-197)
 - 2. Permanent Resident Card (I-551)
 - 3. Foreign passport with attached temporary I-551 (immigrant visa endorsed with ADIT stamp)
 - 4. Temporary Resident Identification Card (I-688)
 - 5. Employment Authorization Card (I-766)
 - 6. U.S. Travel Document (I-327 or I-571)
 - 7. Advance Parole Document (I-512 or I-512L)
 - 8. I-94 stamped Sec. 208 Asylee with photo
 - 9. I-94 stamped Sec. 207 Refugee with photo
 - 10. Refugee Travel Letter with photo, stamped by Customs and Border Protection
 - 11. American Indian Card (I-872)
 - 12. Northern Mariana card (I-873)

Foreign passport with attached visa and Form I-94

Unexpired U.S. military ID card for active duty, reserve or retired personnel with identifiable photo

Secondary Identity Documents

Individuals who do not have a primary document can present two secondary documents. No other documents are required to verify identity if two secondary documents are provided.

Secondary identity documents include:

• Original or certified copy of a birth certificate issued by a State Bureau of Vital Statistics or equivalent agency from a U.S. state, U.S. territory, the District of Columbia or a Canadian province

NOTE: Because Puerto Rican statute provides that Puerto Rican birth certificates issued before July 1, 2010 are no longer valid, the Department cannot recognize these birth certificates as proof of identification or lawful presence. For more information please select the following link. http://prfaa.pr.gov/birthcertificatesnd2.asp

• For U.S. citizens born abroad—Certificate of Report of Birth (DS-1350 or FS-545) or Consular Report of Birth (FS-240) issued by the U.S. Department of State

• Original or certified copy of a court order with name and date of birth indicating a name and/or gender change from a U.S. state, U.S. territory, the District of Columbia or a Canadian province

Supporting Identity Documents

Individuals who do not have a primary document or two secondary documents can provide one secondary document (from the list above) and two supporting documents.

Supporting identity documents include:

- Social security card
- Form W-2 or 1099
- Driver license or ID card issued by another U.S. state, U.S. territory, the District of Columbia or Canadian province (unexpired or expired less than two years)*
- Texas driver license or ID card that has been expired more than two years
- Temporary Texas driver license or ID card
- School records* (e.g., report cards, photo ID cards)
- Unexpired U.S. military dependent identification card
- Original or certified copy of marriage license or divorce decree (if the document is not in English, a certified translation must accompany it)
- Voter registration card*
- Pilot license*
- Concealed handgun license or License to Carry*
- Professional license issued by a Texas state agency
- ID card issued by a government agency*
- Consular document issued by a state or national government
- Texas Inmate ID card or similar form of ID issued by Texas Department of Criminal Justice
- Texas Department of Criminal Justice parole or mandatory release certificate
- Federal inmate identification card
- Federal parole or release certificate
- Medicare or Medicaid card
- Selective Service card
- Immunization records*
- Tribal membership card from federally-recognized tribe
- Certificate of Degree of Indian Blood
- Unexpired foreign passport

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- Unexpired insurance policy valid for the past two years (e.g., auto, home or life insurance)
- Current Texas vehicle registration or title
- Current Texas boat registration or title
- Veteran's ID card issued by the U.S. Department of Veteran Affairs
- Abstract (shortened) birth certificate
- Hospital-issued birth record*
- Military records (e.g., Form DD-214, DD-215, NGB-22)

*The document must be issued by an institution, entity or government from a U.S. state, a U.S. territory, the District of Columbia or a Canadian province.

Social Security Number (SSN)

Learn more about other documents that must be presented when **applying** for or **renewing** a driver license or **ID card**.

To enhance security, reduce the risk of identity theft or fraud, and to protect the integrity of the issuance process, an applicant for a driver license or ID card must present his or her Social Security card or other acceptable documentation. Such documentation must be unaltered originals, not copies.

An individual who is renewing a driver license or ID card will be asked by a Customer Service Representative (CSR) to verbally verify their SSN. If the SSN provided does not match the SSN in our records or if we do not have a SSN on file, the CSR will ask the individual to present proof of the SSN.

NOTE: A *brochure* (Brochure DL-57.pdf) listing all of the following documents is available for download.

Individuals Who Don't Have a SSN

To apply for a SSN, visit the **Social Security Administration** website.

Need a SSN replacement card? The Social Security Administration introduced the expansion of online services for residents of Texas available through its *my*Social Security portal at **www.socialsecurity.gov/myaccount**. Residents of Texas can use the portal for many replacement Social Security number (SSN) card requests. This will allow you to replace your SSN card from the comfort of your home or office, without the need to travel to a Social Security office.

Individuals who do not have a SSN, have never been issued a SSN, or are not eligible for a SSN can visit any driver license office and complete an affidavit attesting to such. Providing a false statement in connection with this affidavit will result in the cancellation of the driver license or ID card and may result in criminal charges. An affidavit is not acceptable for the issuance of a CDL.

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NOTE: If you are not eligible for a SSN, then you are not eligible for a commercial driver license (CDL).

Privacy

Social Security Numbers are not stored in the bar code nor are they printed on a driver license or ID card. DPS will only share a SSN with governmental agencies that are legally allowed to access the information, such as the Child Support Enforcement Division of the Texas Attorney General's Office, the U.S. Selective Service Administration, and the Texas Secretary of State.

Statutory Authority

Federal laws allow DPS to collect SSNs: 42 USC Section 405(c)(2)(C)(i) and 42 USC Section 666(a)(13)(A).

State law governs the way DPS uses SSNs: Transportation Code Section 521.044.

State and federal laws relating to CDL SSN requirements: **49 Code of Federal Regulations Section 383.153** and **Texas Transportation Code Section 522.021**.

U.S. Citizenship or Lawful Presence Requirement

Learn more about other documents that must be presented when **applying**for or **renewing** a driver license or **ID card**.

To reduce the risk of identity theft, enhance security and protect the integrity of the licensing process, individuals must present one document from the appropriate category below to verify their U.S. citizenship or lawful presence status.

When at the driver license office, the Customer Service Representative (CSR) will verify the period of lawful presence with the **U.S. Department of Homeland Security** (DHS). A driver license or ID card cannot be issued until the period of lawful presence is verified by DHS. If the CSR is unable to immediately verify the information electronically, the individual will be given instructions on what to do next.

Please see the **Verifying Lawful Presence** guide for more information on the different immigration statuses, whether or not each group is eligible for a driver license or ID card and the specific documents needed to apply.

NOTE: The "Verifying Lawful Presence" is for informational purposes only and does not ensure a driver license or ID card will be issued. Select the following link to download more information on **How to Complete Lawful Presence Verification**.

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Licenses and ID Cards

In addition to lawful presence, individuals must meet other requirements to obtain a Texas **driver license** or **ID card**.

Applicants who are not a U.S. citizen, U.S. national, lawful permanent resident, refugee or asylee may be eligible for a **nonresident commercial driver license**.

Renewals

Due to DHS verification processing time, applicants are encouraged to renew their driver license or ID card early.

Acceptable Documents

To determine what documents will be accepted to verify citizenship or lawful presence status, please click on the appropriate category below.

NOTE: A **brochure** listing all of the following documents is available for download.

U.S. Citizens

Individuals who are U.S. citizens can present one of the following documents for verification through DHS.

- U.S. passport book or card
- Birth certificate issued by a U.S. state, U.S. territory or District of Columbia

NOTE: Because Puerto Rican statute provides that Puerto Rican birth certificates issued before July 1, 2010 are no longer valid, the Department cannot recognize these birth certificates as proof of identification or lawful presence. For more information please select the following link. http://prfaa.pr.gov/birthcertificatesnd2.asp

- For U.S. citizens born abroad—Certificate of Report of Birth (DS-1350 or FS-545) or Consular Report of Birth (FS-240) issued by the U.S. Department of State
- U.S. Certificate of Citizenship or Certificate of Naturalization (N-560, N-561, N-645, N-550, N-55G, N-570 or N-578)
- U.S. Department of Justice Immigration and Naturalization Service U.S. Citizen ID Card (Form I-197 or I-179)

U.S. Nationals, Lawful Permanent Residents, Refugees and Asylees

Individuals who are U.S. nationals, lawful permanent residents, refugees or asylees can present one of the following documents for verification through DHS. (Documents may be expired unless otherwise noted.)

• U.S. passport that reads, "THE BEARER IS A UNITED STATES NATIONAL AND NOT A UNITED STATES CITIZEN" on the last page

- Permanent Resident Card (Form I-551)
- Foreign passport with attached temporary I-551 (immigrant visa endorsed with ADIT stamp)
- Passport or I-94 stamped "Approved I-551"
- Passport or I-94 stamped "Processed for I-551"
- Permit to Reenter the United States (Form I-327)
- I-94 or passport with annotation "Section 207" or "refugee with photo"
- Refugee Travel Document (Form I-571)
- I-688B coded 274a.12(a)(3)
- I-766 with category A3 or A03
- I-94 or passport with annotation "Section 208" or "asylee with photo"
- I-688B coded 274a.12(a)(5)
- I-766 with category A5 or A05
- Refugee Travel Letter with photo, stamped by Customs and Border Protection

Temporary Visitors

A temporary visitor is anyone who is not a U.S. citizen, U.S. national, lawful permanent resident, refugee or asylee.

A temporary visitor who wants to apply for a limited term driver license or ID card must provide one of the following documents for verification through DHS. (Documents may be expired unless otherwise noted.)

• A document (or combination of documents) issued by the U.S. Department of Justice, U.S. Department of State, U.S. Department of Homeland Security or U.S. Citizenship and Immigration Services that shows lawful temporary admission to the U.S.

Limited term licenses and ID cards issued to temporary visitors expire when the person's period of lawful presence expires.

Texas Residency Requirement for Driver Licenses and ID Cards

Learn more about other documents that must be presented when **applying**for or **renewing** a driver license or **ID card**.

To verify Texas residency, an individual must present two documents from the drop down menu below. Both documents must contain the individual's name and residential address. One of the documents must verify that the individual has lived in Texas for at least 30 days. This 30 day requirement is waived for individuals who are surrendering a valid, unexpired driver license from another state.

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Individuals who are unable to provide two acceptable documents may be eligible to complete a **Texas Residency Affidavit**.

NOTE: A **brochure** listing all of the following documents is available for download.

Residency Documents

Any of the following documents will be accepted to verify an individual's Texas residency. The two documents provided must be issued by different companies or agencies. For example, an individual may not use a water bill and an electricity bill from the same company.

NOTE: Remember, all documents presented must contain the individual's name and Texas residential address.

- Current deed, mortgage, monthly mortgage statement, mortgage payment booklet or a residential rental/lease agreement
- Valid, unexpired Texas voter registration card
- Texas motor vehicle registration or title
- Texas boat registration or title
- Concealed Handgun License (CHL) or License to Carry (LTC)
- Utility statement (including electric, water, natural gas, satellite TV, cable TV or noncellular phone bill) dated within 90 days of the date of application
- Selective Service card
- Medical or health card
- Current homeowner's or renter's insurance policy or homeowner's or renter's insurance statement
- Current automobile insurance policy or an automobile insurance statement
- Texas high school, college or university report card or transcript for the current school year
- W-2 or 1099 tax form from the current tax year
- Mail from financial institutions; including checking, savings, investment account and credit card statements dated within 90 days of the date of application
- Mail from a federal, state, county or city government agency, or a third-party representing a government agency dated within 90 days of the date of application
- Current automobile payment booklet
- Pre-printed paycheck or payment stub dated within 90 days of the date of application
- Current documents issued by the U.S. military indicating residence address
- Document from the Texas Department of Criminal Justice indicating the applicant's recent release or parole

- Current Form DS2019, I-20 or a document issued by U.S. Citizenship and Immigration Services
- Veteran's Health Identification Card (VHIC)
- Letter of Texas residency issued by the Texas Juvenile Justice Department (TJJD)

Residency Requirement Waived

The residency requirement will be waived for individuals who are authorized to use an alternative address under the following circumstances:

- 1. Individuals subject to the Address Confidentiality Program (ACP) administered by the Attorney General of Texas
- 2. Judges or spouses of judges
- 3. Active duty military personnel, their spouses, and dependents may provide a residency address outside of Texas

4. Individuals currently incarcerated in a Texas Department of Criminal Justice facility

NOTE: Peace officers using an alternative address must still verify their Texas residency.

Statutory Authority

- 37 Texas Administrative Code, Section 15.49
- Texas Transportation Code, Section 521.1426

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Replace ID Card Online or by Phone

You must meet the following requirements to Request ID CARD online or by phone:

- 1. You renewed your ID card in person at a driver license office last time.
- 2. Your ID card expires in less than one year; if it already expired, it expired less than two years ago.
- 3. You are 18 years of age or older.
- 4. Your Social Security Number is already on file.
- 5. You are a U.S. citizen.

You must have all of the following items to replace id card online:

- 1. Your current ID card;
- 2. A printer to print your temporary driver license and payment receipt-it will **not** be emailed to you; No receipt will be issued when renewing by phone;
- 3. A valid credit card: MasterCard, Visa, Discover or American Express only;
- 4. The last four digits of your Social Security Number.

After Completing All the Requirements Above

Go to the Texas DPS to Process your ID Card Replacement.

Click this link https://txapps.texas.gov/tolapp/txdl/welcome.dl



DRIVERSLICENSE UPDATE INFORMATION

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Update Address Online or by Phone

You must meet the following requirements to change your address online:

- 1. Your driver license is not expired. If it is expired, you can only change your address if you also renew it at the same time.
- 2. You have a Class C or CM driver license. You cannot use the online services to change your address on a Class A, Class B or commercial driver license.
- 3. You are at least 18 years of age and your driver license is not a provisional or learner license.
- 4. You are younger than 79 years of age.
- 5. Your driver license is valid (not suspended or revoked).
- 6. Your Social Security Number is already on file.
- 7. You are a U.S. citizen.

You must have all of the following items to use the online service:

- 1. Your current driver license;
- 2. A printer to print your temporary driver license and payment receipt-it will **not** be emailed to you;
- 3. A valid credit card: MasterCard, Visa, Discover or American Express only;
- 4. The last four digits of your Social Security Number.

After Completing All the Requirements Above

Go to the Texas DPS to Process your ID Card Address Change.

Click this link https://txapps.texas.gov/tolapp/txdl/welcome.dl

ID card

You must meet the following requirements to change your address online:

- 1. Your ID card is not expired. If it is expired, you can only change your address if you also renew it at the same time.
- 2. You are 18 years of age.
- 3. Your Social Security Number is already on file.
- 4. You are a U.S. citizen.

You must have all of the following items to use the online service:

1. Your current ID card;

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- 2. A printer to print your temporary driver license and payment receipt-it will **not** be emailed to you;
- 3. A valid credit card: MasterCard, Visa, Discover or American Express only;
- 4. The last four digits of your Social Security Number.