



Cassandra Palacio <cpalacio100@gmail.com>

Your WDERNI LIMITED receipt [#1763-5397]

13 messages

WDERNI LIMITED <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>
Reply-To: WDERNI LIMITED <support@zunshops.com>
To: cpalacio100@gmail.com

Sun, Oct 23, 2022 at 11:05 AM

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04 \$29.99

Amount charged \$29.99



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser.](#)

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with [Stripe](#) to provide invoicing and payment processing.

Cassandra Palacio <cpalacio100@gmail.com>
To: support@zunshops.com

Tue, Dec 20, 2022 at 4:13 PM

Hello Zunshops,
Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,
Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>
Date: Sun, Oct 23, 2022 at 11:05 AM
Subject: Your WDERNI LIMITED receipt [#1763-5397]
To: <cpalacio100@gmail.com>



Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04

\$29.99

Amount charged

\$29.99



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser](#).

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with Stripe to provide invoicing and payment processing.

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

support <support@zunshops.com>
To: "cpalacio100@gmail.com" <cpalacio100@gmail.com>

Wed, Dec 21, 2022 at 10:26 PM

Dear Customer,

We have already sent the order for you, but due to the large amount of goods and the limited number of logistics merchants, it may take a few days for the logistics information to be updated.

You can contact us if you have any questions.

I am sorry for the inconvenience.

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@gmail.com)<cpalacio100@gmail.com>
Date 12/21/2022 05:14
To support@zunshops.com
Subject Fwd: Your WDERNI LIMITED receipt [#1763-5397]

Hello Zunshops,
Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,
Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>
Date: Sun, Oct 23, 2022 at 11:05 AM
Subject: Your WDERNI LIMITED receipt [#1763-5397]
To: <cpalacio100@gmail.com>

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID
\$29.99

DATE PAID
Oct 23, 2022, 4:05:20 PM

PAYMENT METHOD
VISA - 7696

SUMMARY

Order No:60YOQ-353JD04

\$29.99

Amount charged

\$29.99



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser](#).

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with Stripe to provide invoicing and payment processing.

--

Regards,

Cassandra Palacio

www.sagafta.org/iactor/cassandrapalacio

Cassandra Palacio <cpalacio100@gmail.com>

To: support <support@zunshops.com>

Wed, Feb 1, 2023 at 6:30 PM

Dear Sirs,

Happy New Year. I still haven't received my items. 2 Luggage roller bags I purchased.

Best,

Cassandra Palacio

On Wed, Dec 21, 2022 at 10:27 PM support <support@zunshops.com> wrote:

Dear Customer,

We have already sent the order for you, but due to the large amount of goods and the limited number of logistics merchants, it may take a few days for the logistics information to be updated.

You can contact us if you have any questions.

I am sorry for the inconvenience.

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@gmail.com)<cpalacio100@gmail.com>
Date 12/21/2022 05:14
To support@zunshops.com
Subject Fwd: Your WDERNI LIMITED receipt [#1763-5397]

Hello Zunshops,
Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,
Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>
Date: Sun, Oct 23, 2022 at 11:05 AM
Subject: Your WDERNI LIMITED receipt [#1763-5397]
To: cpalacio100@gmail.com

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04 \$29.99

Amount charged **\$29.99**



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser.](#)

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with Stripe to provide invoicing and payment processing.

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

support <support@zunshops.com>
To: "cpalacio100@gmail.com" <cpalacio100@gmail.com>

Thu, Feb 2, 2023 at 3:04 AM

Dear Customer,

Thanks for your email.

Your parcel is on the way now and the tracking number is [LV658868079CN](#)

You can track the logistics information through the following link:

<https://www.17track.net/en>

Hope you can wait patiently and feel free to contact us if any concerns.

Best wishes,

----- Replied Message -----

From [Cassandra Palacio](mailto:Cassandra.Palacio@cpalacio100@gmail.com)<cpalacio100@gmail.com>
Date 2/2/2023 07:30
To [support](mailto:support@zunshops.com)<support@zunshops.com>
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs,

Happy New Year. I still haven't received my items. 2 Luggage roller bags I purchased.

Best,

Cassandra Palacio

On Wed, Dec 21, 2022 at 10:27 PM support <support@zunshops.com> wrote:

Dear Customer,

We have already sent the order for you, but due to the large amount of goods and the limited number of logistics merchants, it may take a few days for the logistics information to be updated.

You can contact us if you have any questions.

I am sorry for the inconvenience.

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@gmail.com)<[cpalacio100@gmail.com](mailto:Cassandra.Palacio@gmail.com)>
Date 12/21/2022 05:14
To support@zunshops.com
Subject Fwd: Your WDERNI LIMITED receipt [#1763-5397]

Hello Zunshops,

Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,

Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>
Date: Sun, Oct 23, 2022 at 11:05 AM
Subject: Your WDERNI LIMITED receipt [#1763-5397]
To: <[cpalacio100@gmail.com](mailto:Cassandra.Palacio@gmail.com)>

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04 \$29.99

Amount charged \$29.99



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser.](#)

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with Stripe to provide invoicing and payment processing.

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

Cassandra Palacio <cpalacio100@gmail.com>
To: support <support@zunshops.com>

Thu, Feb 2, 2023 at 9:54 AM

Hello
I checked the tracking and it says delivered to Hawaii. THAT IS NOT MY ADDRESS. Pkease check your records for my address is New York, NY 10019 is the postal code.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 3:04 AM support <support@zunshops.com> wrote:

Dear Customer,

Thanks for your email.

Your parcel is on the way now and the tracking number is LV658868079CN

You can track the logistics information through the following link:

<https://www.17track.net/en>

Hope you can wait patiently and feel free to contact us if any concerns.

Best wishes,

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:cpalacio100@gmail.com)
Date 2/2/2023 07:30
To [support<support@zunshops.com>](mailto:support@zunshops.com)

Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs,

Happy New Year. I still haven't received my items. 2 Luggage roller bags I purchased.

Best,

Cassandra Palacio

On Wed, Dec 21, 2022 at 10:27 PM support <support@zunshops.com> wrote:

Dear Customer,

We have already sent the order for you, but due to the large amount of goods and the limited number of logistics merchants, it may take a few days for the logistics information to be updated.

You can contact us if you have any questions.

I am sorry for the inconvenience.

----- Replied Message -----

From [Cassandra Palacio](mailto:Cassandra.Palacio100@gmail.com)<Cassandra.Palacio100@gmail.com>
Date 12/21/2022 05:14
To support@zunshops.com
Subject Fwd: Your WDERNI LIMITED receipt [#1763-5397]

Hello Zunshops,

Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,

Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>

Date: Sun, Oct 23, 2022 at 11:05 AM

Subject: Your WDERNI LIMITED receipt [#1763-5397]

To: <cpalacio100@gmail.com>

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04 \$29.99

Amount charged **\$29.99**



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser.](#)

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with Stripe to provide invoicing and payment processing.

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

support <support@zunshops.com>
To: "cpalacio100@gmail.com" <cpalacio100@gmail.com>

Thu, Feb 2, 2023 at 10:31 PM

Dear Customer,

I am very sorry to hear that .

Your parcel has arrived in your country. It may be that the address is not complete and the parcel was delivered to the wrong address,

Can you provide us with your correct and complete address, and we will send it back to the logistics provider for re-delivery.

Looking forward to your reply.

----- Replied Message -----

From [Cassandra Palacio](mailto:Cassandra.Palacio@cpalacio100@gmail.com)<cpalacio100@gmail.com>
Date 2/2/2023 22:54
To [support](mailto:support@zunshops.com)<support@zunshops.com>
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Hello

I checked the tracking and it says delivered to Hawaii. THAT IS NOT MY ADDRESS. Please check your records for my address is New York, NY 10019 is the postal code.

Best,

Cassandra Palacio

On Thu, Feb 2, 2023, 3:04 AM support <support@zunshops.com> wrote:

Dear Customer,

Thanks for your email.

Your parcel is on the way now and the tracking number is LV658868079CN

You can track the logistics information through the following link:

<https://www.17track.net/en>

Hope you can wait patiently and feel free to contact us if any concerns.

Best wishes,

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@gmail.com)<[cpalacio100@gmail.com](mailto:Cassandra.Palacio@gmail.com)>
Date 2/2/2023 07:30
To [support](mailto:support@zunshops.com)<support@zunshops.com>
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs,

Happy New Year. I still haven't received my items. 2 Luggage roller bags I purchased.

Best,

Cassandra Palacio

On Wed, Dec 21, 2022 at 10:27 PM support <support@zunshops.com> wrote:

Dear Customer,

We have already sent the order for you, but due to the large amount of goods and the limited number of logistics merchants, it may take a few days for the logistics information to be updated.

You can contact us if you have any questions.

I am sorry for the inconvenience.

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 12/21/2022 05:14
To [<support@zunshops.com>](mailto:support@zunshops.com)
Subject Fwd: Your WDERNI LIMITED receipt [#1763-5397]

Hello Zunshops,

Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,

Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>
Date: Sun, Oct 23, 2022 at 11:05 AM
Subject: Your WDERNI LIMITED receipt [#1763-5397]
To: [<cpalacio100@gmail.com>](mailto:cpalacio100@gmail.com)

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04 \$29.99

Amount charged **\$29.99**



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser](#).

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with Stripe to provide invoicing and payment processing.

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

Cassandra Palacio <cpalacio100@gmail.com>
To: support <support@zunshops.com>

Fri, Feb 3, 2023 at 10:21 AM

Here is the screenshot of my order confirmation. Notice the Correct address is:
321 W 54th St, New York, NY 10019.

Please assist at soonest.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 10:31 PM support <support@zunshops.com> wrote:

Dear Customer,

I am very sorry to hear that .

Your parcel has arrived in your country. It may be that the address is not complete and the parcel was delivered to the wrong address,

Can you provide us with your correct and complete address, and we will send it back to the logistics provider for re-delivery.

Looking forward to your reply.

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@cpalacio100@gmail.com)<cpalacio100@gmail.com>
Date 2/2/2023 22:54
To [support](mailto:support@zunshops.com)<support@zunshops.com>
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Hello

I checked the tracking and it says delivered to Hawaii. THAT IS NOT MY ADDRESS. Pkease check your records for my address is New York, NY 10019 is the postal code.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 3:04 AM support <support@zunshops.com> wrote:

Dear Customer,

Thanks for your email.

Your parcel is on the way now and the tracking number is LV658868079CN

You can track the logistics information through the following link:

<https://www.17track.net/en>

Hope you can wait patiently and feel free to contact us if any concerns.

Best wishes,

----- Replied Message -----

From Cassandra Palacio<cpalacio100@gmail.com>
Date 2/2/2023 07:30
To support@zunshops.com
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs,
Happy New Year. I still haven't received my items. 2 Luggage roller bags I purchased.

Best,
Cassandra Palacio

On Wed, Dec 21, 2022 at 10:27 PM support <support@zunshops.com> wrote:

Dear Customer,

We have already sent the order for you, but due to the large amount of goods and the limited number of logistics merchants, it may take a few days for the logistics information to be updated.

You can contact us if you have any questions.

I am sorry for the inconvenience.

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@gmail.com)<cpalacio100@gmail.com>
Date 12/21/2022 05:14
To support@zunshops.com
Subject Fwd: Your WDERNI LIMITED receipt [#1763-5397]

Hello Zunshops,
Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,
Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>
Date: Sun, Oct 23, 2022 at 11:05 AM
Subject: Your WDERNI LIMITED receipt [#1763-5397]
To: cpalacio100@gmail.com>

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04 \$29.99

Amount charged **\$29.99**



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

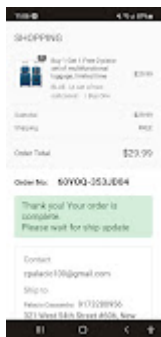
Something wrong with the email? [View it in your browser](#).

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with Stripe to provide invoicing and payment processing.

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio



Screenshot_20230203-101903_Gallery.jpg
355K

support <support@zunshops.com>
To: "cpalacio100@gmail.com" <cpalacio100@gmail.com>

Fri, Feb 3, 2023 at 9:48 PM

Dear Customer,

Ok

We have registered and submitted the correct address.

The logistics chamber will arrange re-delivery.

The tracking number remains unchanged and please wait for a week.

Thank you for your cooperation.

"

---- Replied Message ----

From [Cassandra Palacio](mailto:cpalacio100@gmail.com)<cpalacio100@gmail.com>
Date 2/3/2023 23:25

To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Here is the screenshot of my order confirmation. Notice the Correct address is:
[321 W 54th St, New York, NY 10019](#).

Please assist at soonest.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 10:31 PM [support <support@zunshops.com>](mailto:support@zunshops.com) wrote:

Dear Customer,

I am very sorry to hear that .

Your parcel has arrived in your country. It may be that the address is not complete and the parcel was delivered to the wrong address,

Can you provide us with your correct and complete address, and we will send it back to the logistics provider for re-delivery.

Looking forward to your reply.

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:cpalacio100@gmail.com)
Date 2/2/2023 22:54
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Hello

I checked the tracking and it says delivered to Hawaii. THAT IS NOT MY ADDRESS. Pkease check your records for my address is New York, NY 10019 is the postal code.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 3:04 AM [support <support@zunshops.com>](mailto:support@zunshops.com) wrote:

Dear Customer,

Thanks for your email.

Your parcel is on the way now and the tracking number is LV658868079CN

You can track the logistics information through the following link:

<https://www.17track.net/en>

Hope you can wait patiently and feel free to contact us if any concerns.

Best wishes,

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 2/2/2023 07:30
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs,

Happy New Year. I still haven't received my items. 2 Luggage roller bags I purchased.

Best,

Cassandra Palacio

On Wed, Dec 21, 2022 at 10:27 PM support <support@zunshops.com> wrote:

Dear Customer,

We have already sent the order for you, but due to the large amount of goods and the limited number of logistics merchants, it may take a few days for the logistics information to be updated.

You can contact us if you have any questions.

I am sorry for the inconvenience.

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:cpalacio100@gmail.com)
Date 12/21/2022 05:14
To [<support@zunshops.com>](mailto:support@zunshops.com)
Subject Fwd: Your WDERNI LIMITED receipt [#1763-5397]

Hello Zunshops,
Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,
Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>
Date: Sun, Oct 23, 2022 at 11:05 AM
Subject: Your WDERNI LIMITED receipt [#1763-5397]
To: [<cpalacio100@gmail.com>](mailto:cpalacio100@gmail.com)

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04 \$29.99

Amount charged **\$29.99**



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser.](#)

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with [Stripe](#) to provide invoicing and payment processing.

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

Dear Sirs:
Still waiting for these items. Please advise if I can be refunded.

Best,
Cassandra Palacio

On Fri, Feb 3, 2023 at 9:48 PM support <support@zunshops.com> wrote:

Dear Customer,

Ok

We have registered and submitted the correct address.

The logistics chamber will arrange re-delivery.

The tracking number remains unchanged and please wait for a week.

Thank you for your cooperation.

"

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 2/3/2023 23:25
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Here is the screenshot of my order confirmation. Notice the Correct address is:
321 W 54th St, New York, NY 10019.

Please assist at soonest.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 10:31 PM support <support@zunshops.com> wrote:

Dear Customer,

I am very sorry to hear that .

Your parcel has arrived in your country. It may be that the address is not complete and the parcel was delivered to the wrong address,

Can you provide us with your correct and complete address, and we will send it back to the logistics provider for re-delivery.

Looking forward to your reply.

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@gmail.com)<cpalacio100@gmail.com>
Date 2/2/2023 22:54
To [support](mailto:support@zunshops.com)<support@zunshops.com>
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Hello

I checked the tracking and it says delivered to Hawaii. THAT IS NOT MY ADDRESS. Pkease check your records for my address is New York, NY 10019 is the postal code.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 3:04 AM support <support@zunshops.com> wrote:

Dear Customer,

Thanks for your email.

Your parcel is on the way now and the tracking number is [LV658868079CN](#)

You can track the logistics information through the following link:

<https://www.17track.net/en>

Hope you can wait patiently and feel free to contact us if any concerns.

Best wishes,

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 2/2/2023 07:30
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs,
Happy New Year. I still haven't received my items. 2 Luggage roller bags I purchased.

Best,
Cassandra Palacio

On Wed, Dec 21, 2022 at 10:27 PM support <support@zunshops.com> wrote:

Dear Customer,

We have already sent the order for you, but due to the large amount of goods and the limited number of logistics merchants, it may take a few days for the logistics information to be updated.

You can contact us if you have any questions.

I am sorry for the inconvenience.

----- Replied Message -----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 12/21/2022 05:14
To [<support@zunshops.com>](mailto:support@zunshops.com)
Subject Fwd: Your WDERNI LIMITED receipt [#1763-5397]

Hello Zunshops,
Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,
Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>

Date: Sun, Oct 23, 2022 at 11:05 AM

Subject: Your WDERNI LIMITED receipt [#1763-5397]

To: <cpalacio100@gmail.com>

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04	\$29.99
------------------------	---------

Amount charged	\$29.99
-----------------------	----------------



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser](#).

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with Stripe to provide invoicing and payment processing.

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

support <support@zunshops.com>
To: "cpalacio100@gmail.com" <cpalacio100@gmail.com>

Wed, Mar 1, 2023 at 10:37 PM

Dear Customer,

I feel so apologize to be informed that your package failed to redeliver due to custom inspection ,you can see that our products are relatively low-priced, and their profits are very low

So how about that we resend a new package to you ? you need not pay anything

Best wishes

----- Replied Message -----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 3/2/2023 02:40
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs:

Still waiting for these items. Please advise if I can be refunded.

Best,

Cassandra Palacio

On Fri, Feb 3, 2023 at 9:48 PM support <support@zunshops.com> wrote:

Dear Customer,

Ok

We have registered and submitted the correct address.

The logistics chamber will arrange re-delivery.

The tracking number remains unchanged and please wait for a week.

Thank you for your cooperation.

"

----- Replied Message -----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 2/3/2023 23:25
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Here is the screenshot of my order confirmation. Notice the Correct address is:
[321 W 54th St, New York, NY 10019.](#)

Please assist at soonest.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 10:31 PM support <support@zunshops.com> wrote:

Dear Customer,

I am very sorry to hear that .

Your parcel has arrived in your country. It may be that the address is not complete and the parcel was delivered to the wrong address,

Can you provide us with your correct and complete address, and we will send it back to the logistics provider for re-delivery.

Looking forward to your reply.

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio100@gmail.com)
Date 2/2/2023 22:54
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Hello

I checked the tracking and it says delivered to Hawaii. THAT IS NOT MY ADDRESS. Pkease check your records for my address is New York, NY 10019 is the postal code.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 3:04 AM support <support@zunshops.com> wrote:

Dear Customer,

Thanks for your email.

Your parcel is on the way now and the tracking number is LV658868079CN

You can track the logistics information through the following link:

<https://www.17track.net/en>

Hope you can wait patiently and feel free to contact us if any concerns.

Best wishes,

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 2/2/2023 07:30
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs,

Happy New Year. I still haven't received my items. 2 Luggage roller bags I purchased.

Best,

Cassandra Palacio

On Wed, Dec 21, 2022 at 10:27 PM support <support@zunshops.com> wrote:

Dear Customer,

We have already sent the order for you, but due to the large amount of goods and the limited number of logistics merchants, it may take a few days for the logistics information to be updated.

You can contact us if you have any questions.

I am sorry for the inconvenience.

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 12/21/2022 05:14
To [<support@zunshops.com>](mailto:support@zunshops.com)
Subject Fwd: Your WDERNI LIMITED receipt [#1763-5397]

Hello Zunshops,
Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,
Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>
Date: Sun, Oct 23, 2022 at 11:05 AM
Subject: Your WDERNI LIMITED receipt [#1763-5397]
To: [<cpalacio100@gmail.com>](mailto:cpalacio100@gmail.com)

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04

\$29.99

Amount charged

\$29.99



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser](#).

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with Stripe to provide invoicing and payment processing.

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

Cassandra Palacio <cpalacio100@gmail.com>
To: support <support@zunshops.com>

Wed, Mar 1, 2023 at 10:45 PM

Yes, please make sure you send it to the correct address:

Cassandra Palacio
321 W 54th St, #606
New York, NY 10019.

As soon as possible please.
I have been waiting over 2 months.

Best,
Cassandra Palacio

On Wed, Mar 1, 2023, 10:37 PM support <support@zunshops.com> wrote:

Dear Customer,

I feel so apologize to be informed that your package failed to redeliver due to custom inspection ,you can see that our products are relatively low-priced, and their profits are very low

So how about that we resend a new package to you ? you need not pay anything

Best wishes

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:cpalacio100@gmail.com)
Date 3/2/2023 02:40
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs:

Still waiting for these items. Please advise if I can be refunded.

Best,
Cassandra Palacio

On Fri, Feb 3, 2023 at 9:48 PM support <support@zunshops.com> wrote:

Dear Customer,

Ok

We have registered and submitted the correct address.

The logistics chamber will arrange re-delivery.

The tracking number remains unchanged and please wait for a week.

Thank you for your cooperation.

"

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 2/3/2023 23:25
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Here is the screenshot of my order confirmation. Notice the Correct address is:
321 W 54th St, New York, NY 10019.

Please assist at soonest.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 10:31 PM support <support@zunshops.com> wrote:

Dear Customer,

I am very sorry to hear that .

Your parcel has arrived in your country. It may be that the address is not complete and the parcel was delivered to the wrong address,

Can you provide us with your correct and complete address, and we will send it back to the logistics provider for re-delivery.

Looking forward to your reply.

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)

Date 2/2/2023 22:54
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Hello

I checked the tracking and it says delivered to Hawaii. THAT IS NOT MY ADDRESS. Pkease check your records for my address is New York, NY 10019 is the postal code.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 3:04 AM support <support@zunshops.com> wrote:

Dear Customer,

Thanks for your email.

Your parcel is on the way now and the tracking number is [LV658868079CN](#)

You can track the logistics information through the following link:

<https://www.17track.net/en>

Hope you can wait patiently and feel free to contact us if any concerns.

Best wishes,

----- Replied Message -----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 2/2/2023 07:30
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs,

Happy New Year. I still haven't received my items. 2 Luggage roller bags I purchased.

Best,
Cassandra Palacio

On Wed, Dec 21, 2022 at 10:27 PM support <support@zunshops.com> wrote:

Dear Customer,

We have already sent the order for you, but due to the large amount of goods and the limited number of logistics merchants, it may take a few days for the logistics information to be updated.

You can contact us if you have any questions.

I am sorry for the inconvenience.

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@gmail.com)<cpalacio100@gmail.com>
Date 12/21/2022 05:14
To support@zunshops.com
Subject Fwd: Your WDERNI LIMITED receipt [#1763-5397]

Hello Zunshops,
Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,
Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>
Date: Sun, Oct 23, 2022 at 11:05 AM
Subject: Your WDERNI LIMITED receipt [#1763-5397]
To: cpalacio100@gmail.com

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04 \$29.99

Amount charged **\$29.99**



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser.](#)

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with Stripe to provide invoicing and payment processing.

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

support <support@zunshops.com>
To: "cpalacio100@gmail.com" <cpalacio100@gmail.com>

Thu, Mar 2, 2023 at 1:11 AM

Dear Customer,

We will rearrange the shipment for you within 7 working days.

A new tracking number will be provided after shipment.

In general, the estimate time-frame of arrival is about 15-35 working days.

If you do not receive the package within 35 working days, please contact us.

Thank you for your understanding and support.

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@cpalacio100@gmail.com)<cpalacio100@gmail.com>
Date 3/2/2023 11:45
To [support](mailto:support@zunshops.com)<support@zunshops.com>

Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Yes, please make sure you send it to the correct address:

Cassandra Palacio
321 W 54th St, #606
New York, NY 10019.

As soon as possible please.

I have been waiting over 2 months.

Best,

Cassandra Palacio

On Wed, Mar 1, 2023, 10:37 PM support <support@zunshops.com> wrote:

Dear Customer,

I feel so apologize to be informed that your package failed to redeliver due to custom inspection ,you can see that our products are relatively low-priced, and their profits are very low

So how about that we resend a new package to you ? you need not pay anything

Best wishes

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@gmail.com)<[cpalacio100@gmail.com](mailto:Cassandra.Palacio@gmail.com)>
Date 3/2/2023 02:40
To [support](mailto:support@zunshops.com)<support@zunshops.com>
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs:

Still waiting for these items. Please advise if I can be refunded.

Best,

Cassandra Palacio

On Fri, Feb 3, 2023 at 9:48 PM support <support@zunshops.com> wrote:

Dear Customer,

Ok

We have registered and submitted the correct address.

The logistics chamber will arrange re-delivery.

The tracking number remains unchanged and please wait for a week.

Thank you for your cooperation.

"

---- Replied Message ----

From [Cassandra Palacio<cpalacio100@gmail.com>](mailto:Cassandra.Palacio@gmail.com)
Date 2/3/2023 23:25
To [support<support@zunshops.com>](mailto:support@zunshops.com)
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Here is the screenshot of my order confirmation. Notice the Correct address is:
[321 W 54th St, New York, NY 10019.](#)

Please assist at soonest.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 10:31 PM support <support@zunshops.com> wrote:

Dear Customer,

I am very sorry to hear that .

Your parcel has arrived in your country. It may be that the address is not complete and the parcel was delivered to the wrong address,

Can you provide us with your correct and complete address, and we will send it back to the logistics provider for re-delivery.

Looking forward to your reply.

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@gmail.com)<cpalacio100@gmail.com>
Date 2/2/2023 22:54
To [support](mailto:support@zunshops.com)<support@zunshops.com>
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Hello

I checked the tracking and it says delivered to Hawaii. THAT IS NOT MY ADDRESS. Pkease check your records for my address is New York, NY 10019 is the postal code.

Best,
Cassandra Palacio

On Thu, Feb 2, 2023, 3:04 AM support <support@zunshops.com> wrote:

Dear Customer,

Thanks for your email.

Your parcel is on the way now and the tracking number is [LV658868079CN](#)

You can track the logistics information through the following link:

<https://www.17track.net/en>

Hope you can wait patiently and feel free to contact us if any concerns.

Best wishes,

----- Replied Message -----

From [Cassandra Palacio](mailto:Cassandra.Palacio@gmail.com)<cpalacio100@gmail.com>
Date 2/2/2023 07:30
To [support](mailto:support@zunshops.com)<support@zunshops.com>
Subject Re: Your WDERNI LIMITED receipt [#1763-5397]

Dear Sirs,

Happy New Year. I still haven't received my items. 2 Luggage roller bags I purchased.

Best,
Cassandra Palacio

On Wed, Dec 21, 2022 at 10:27 PM support <support@zunshops.com> wrote:

Dear Customer,

We have already sent the order for you, but due to the large amount of goods and the limited number of logistics merchants, it may take a few days for the logistics information to be updated.

You can contact us if you have any questions.

I am sorry for the inconvenience.

---- Replied Message ----

From [Cassandra Palacio](mailto:Cassandra.Palacio@gmail.com)<cpalacio100@gmail.com>
Date 12/21/2022 05:14
To support@zunshops.com
Subject Fwd: Your WDERNI LIMITED receipt [#1763-5397]

Hello Zunshops,
Happy Holidays! Any idea when my items will be shipped? I've been waiting 2months.

Best,
Cassandra Palacio

----- Forwarded message -----

From: **WDERNI LIMITED** <receipts+acct_1KT8uCHccRRPZgGP@stripe.com>
Date: Sun, Oct 23, 2022 at 11:05 AM
Subject: Your WDERNI LIMITED receipt [#1763-5397]
To: <cpalacio100@gmail.com>

Receipt from WDERNI LIMITED

Receipt #1763-5397

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$29.99	Oct 23, 2022, 4:05:20 PM	VISA - 7696

SUMMARY

Order No:60YOQ-353JD04 \$29.99

Amount charged **\$29.99**



WDERNI LIMITED contributed **1% of your purchase** to remove CO₂ from the atmosphere.

If you have any questions, contact us at support@zunshops.com or call at **+44 7309 912011**.

Something wrong with the email? [View it in your browser.](#)

You're receiving this email because you made a purchase at WDERNI LIMITED, which partners with Stripe to provide invoicing and payment processing.

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio

--

Regards,
Cassandra Palacio
www.sagafta.org/iactor/cassandrapalacio