

**[CY Network] Re: I m checking on the status of my order. I haven't recived any tracking information yet.**

3 messages

**Support** <yuntianhui@newmagpiesupport.zendesk.com>  
Reply-To: Support <yuntianhui+id408273@newmagpiesupport.zendesk.com>  
To: Robby Morris <robbymorris117@gmail.com>  
Cc: Info <info@popekk.shop>

Fri, Dec 2, 2022 at 3:23 AM

A ticket (408273) has been created for you. To add additional comments, reply to this email.

This email is a service from CY Network. Delivered by Zendesk

[6E9MP8-GG8QZ]

**Allina (Support)** <yuntianhui@newmagpiesupport.zendesk.com>  
Reply-To: Support <yuntianhui+id408273@newmagpiesupport.zendesk.com>  
To: Robby Morris <robbymorris117@gmail.com>  
Cc: Info <info@popekk.shop>

Fri, Dec 9, 2022 at 1:01 AM

Your request (408273) has been updated. To add additional comments, reply to this email.

**Allina (CY Network)**

Dec 9, 2022, 14:01 GMT+8

请求 #410467“no response”已被关闭，并已合并到此请求。请求 #410467 中的最后评论：

Just to let you know, your request (408273) has been received and is being reviewed by our support staff.

I emailed multiple times and still haven't received a response. I need to know what's going on with my order! The website says it'll take 5-7 days, but I haven't received any update. If I don't hear from you by the end of the day on December 6th, 2022, I'll have to take action. I'll contact my investigative team and the SEC, and start a criminal case against you for fraud. Let's not take it to that level, though. I just want to know what's going on with my order. I expect you to respond hastily as you want to avoid that sort of spotlight being shown! I will not just get my money back. I will full steam ahead with an investigation with the FBI and the state's attorney office in the state of Florida to take measures against you and all associated companies. I expect you to respond hastily as you want to avoid that sort of spotlight being shown! I will not just get my money back. I will make sure that this issue is taken care of by working with the FBI and the state's attorney office in the state of Florida to make sure that you and all associated companies are taken care of.

**Robby Morris**

Dec 6, 2022, 02:39 GMT+8

Hello, I still haven't received any updates.

**Robby Morris**

Dec 3, 2022, 02:27 GMT+8

Any updates?

**Robby Morris**

Dec 2, 2022, 16:29 GMT+8

On Fri, Dec 2, 2022, 3:26 AM Robby Morris <robbymorris117@gmail.com> wrote:

My order was place on the 27th of November.

On Fri, Dec 2, 2022, 3:25 AM Robby Morris <robbymorris117@gmail.com> wrote:

My order number is cx2110

On Fri, Dec 2, 2022, 3:23 AM Support <yuntianhui@newmagpiesupport.zendesk.com> wrote:

Your request (408273) has been received and is being reviewed by our support staff.

To add additional comments, reply to this email.

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This email is a service from CY Network. Delivered by **Zendesk**

[6E9MP8-GG8QZ]

Attachment(s)

[Screenshot\\_20221202-032648\\_Gmail.jpg](#)

[Screenshot\\_20221202-032654\\_Gmail.jpg](#)

[Screenshot\\_20221202-032702\\_Gmail.jpg](#)

[Screenshot\\_20221202-032732\\_Gmail.jpg](#)



**Robby Morris**

Dec 2, 2022, 16:26 GMT+8

My order was place on the 27th of November.



**Robby Morris**

Dec 2, 2022, 16:25 GMT+8

My order number is cx2110



**Robby Morris**

Dec 2, 2022, 16:23 GMT+8

I m checking on the status of my order. I haven't received any tracking information yet.

[Quoted text hidden]

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**Robby Morris** <robbymorris117@gmail.com>  
To: Support <yuntianhui+id408273@newmagpiesupport.zendesk.com>

Sun, Jan 1, 2023 at 12:43 PM

I still have yet to receive my order placed on November 27th. I have contacted your company several times via email. Online to receive a generic response about opening a ticket. I want my money back for the order I have placed.

On Fri, Dec 2, 2022, 3:23 AM Support <yuntianhui@newmagpiesupport.zendesk.com> wrote:  
[Quoted text hidden]