



Fwd: Order ID# 1442084245207

1 message

Jes Anita Marie Jordan PLS <jesanitajordanpls@gmail.com>

Sat, Aug 6, 2022 at 7:40 PM

To: spoof@ebay.com <spoof@ebay.com>, Anita Jordan <anitajordanpls@gmail.com>

I have cancelled this. You have no record of transaction am panicking. I see I should receive cashier's check although Jennifer first said money goes back to cards. I am praying the money returns I saved 5 years to buy a vehicle. The same girl answers every time.

Please advise ASAP.

Anita Jordan
210 762 2459

----- Forwarded message -----

From: **eBay Motors** <ebay@motors-buy-support.com>

Date: Fri, Aug 5, 2022, 9:05 PM

Subject: Re: Order ID# 1442084245207

To: Jes Anita Marie Jordan PLS <jesanitajordanpls@gmail.com>

The buyer can ask a full refund. The refund takes less than 24 hours and it's made through a cashiers check.

On Fri, Aug 5, 2022 at 10:03 PM Jes Anita Marie Jordan PLS <jesanitajordanpls@gmail.com> wrote:

I do not have a thousand to send. How do I get my money back.

210 762 2459

On Fri, Aug 5, 2022, 8:58 PM eBay Motors <ebay@motors-buy-support.com> wrote:

Cancelled.

On Fri, Aug 5, 2022 at 9:54 PM Jes Anita Marie Jordan PLS <jesanitajordanpls@gmail.com> wrote:

CANCEL REFUND MONEY NOW

On Wed, Aug 3, 2022, 2:42 PM eBay Motors <ebay@motors-buy-support.com> wrote:

For any questions contact eBay Support Department: +1 (408) 596-8297

On Wed, Aug 3, 2022 at 2:36 PM Jes Anita Marie Jordan PLS <jesanitajordanpls@gmail.com> wrote:

I am waiting for a ride. How long do I have?

On Wed, Aug 3, 2022, 12:57 PM eBay Motors <ebay@motors-buy-support.com> wrote:



eBay sent this message.

Your registered name is included to show this message originated from eBay.



Order ID# 1442084245207

Dear **Anita M Jordan**,

Thank you for shopping on eBay! More details about your purchase are included below.

For any questions contact eBay Support Department: [+1 \(408\) 596-8297](tel:+14085968297)

Item Title	Estimated delivery	Quantity	Insurance
2002 Ford E-350 Motorhome RV Limited	3 days Free Shipping & Handling	1	Yes



Payment: \$1,200.00
Shipping fees: \$0.00
Total: \$1,200.00

Seller		Buyer	
Name:	Sarah Hamilton	Name:	Anita M Jordan
Address:	3939 N 6th	Address:	2218 Monterey St
City:	Minneapolis	City:	San Antonio
State:	MN 55412	State:	San Antonio
Country:	United States	Country:	United States

How to make the payment:

- Payment must be submitted by **eBay Gift Cards** that can be purchased at thousands of stores nationwide.
- The **eBay Gift Cards** are an easy and convenient way to make eBay purchases. We can guarantee you 100% protection and insurance on this transaction. eBay will secure the payment until the Buyer receives / picks up, inspects and accepts the item. eBay will transfer the payment to the seller after you inspect & approve your purchase. The Buyer is fully insured: at anytime and without any explanation, the buyer can ask a full refund. The refund takes less than 24 hours and it's made through a cashiers check.

- For security reasons, the **eBay Gift Cards** need to be purchased in person at any **Office Depot, Rite Aid Pharmacy, CVS Pharmacy, Kroger, 7eleven, Albertsons, Safeway, Target, Fred Meyer, Staples, Winn Dixie** and anywhere you see the **eBay Gift Cards**. The cashier will load your money to your cards. There are no hidden fees or charges.
- Just purchase the **eBay Gift Cards**, use cash, credit or debit card to load them and you are ready to go.
- **Once you bought the eBay Gift Cards you have to confirm your payment by calling us with the scratch off pin (13-digit Redemption Code on the back of each card) at: +1 (408) 596-8297**

Note: The eBay Gift Cards have a \$200 limit per card and for your purchase you need to load multiple cards.



If you need help on how to complete the payment, please call eBay Customer Support at: **+1 (408) 596-8297**

Payment Guarantee Policy:

How it works:

1. Buyer and seller agree to terms: Both parties agree to terms of the transaction, which includes a description of the item, sale price and 5 days for the buyer's inspection. Any invoices that are not paid within 24 hours will expire and your item will no longer be reserved.
2. Buyer pays eBay: The buyer submits payment in full by *****"eBay Gift Cards"*****.
3. Seller deliver the item: Upon payment verification, the seller is authorized to deliver the item and submit tracking information. eBay verifies that the buyer receives the item and the inspection period begins once the item is delivered.
4. Buyer receives the item: The buyer has 5 days to verify the item and the option to accept or reject. Return delivery will be at the seller's expense.
5. The seller is paid by eBay: The transaction is complete. In rare cases when something goes wrong the buyer must notify our agency with the item issues, after the inspection period.

Verify an order's eligibility:

eBay sends an invoice to a buyer only after our Financial Department has verified all the following information:

- paperwork of the item, including ownership and clear title
 - seller's information and proof of ID
 - possession of the item that is being sold. We do not initiate a transaction until we have the item stored in our warehouse with all the paperwork.
- The item is currently stored in our storage facility number 12 in Minneapolis, Minnesota.

eBay Buyer Coverage:

Buyers who pay for qualified physical goods using eBay are eligible for a coverage up to \$20,000.00.

eBay has built up a base of millions of satisfied customers over the years through an intense focus on being responsive to their concerns and acting quickly to resolve any outstanding problems. The vast majority of customers never need to use the A-to-Z

Guarantee reimbursement program, but for those who do, the guarantee claim gives customers a greater sense of trust and confidence in shopping from the broad range of sellers.



- ✓ Dispatches items quickly
- ✓ Consistently receives highest buyer ratings
- ✓ Has earned a track record of excellent service



For any questions contact eBay Support Department: +1 (408) 596-8297

We are available at the following hours:

7:00 AM to 8:00 PM Pacific Time Monday through Saturday

10:00 AM to 8:00 PM Pacific Time on Sunday

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