

Order ID# 643482299190

Dear Penny Herr,

Thank you for shopping on eBay! More details about your purchase are included below.



Seller		Buyer		
Name:	Sarah Hamilton	Name: Penny Herr		
Address:	3939 N 6th St	Address:	112 Houston Rd	
City:	Minneapolis	City:	Waynesboro	
State:	MN 55412	State:	TN 38485	
Country:	United States	Country:	United States	

How to make the payment:

- Payment must be submitted by eBay Gift Cards that can be purchased at thousands of stores nationwide.
- The eBay Gift Cards are an easy and convenient way to make eBay purchases. We can guarantee you 100% protection and insurance on this transaction. eBay will secure the payment until the Buyer receives / picks up, inspects and accepts the item. eBay will transfer the payment to the seller after you inspect & approve your purchase. The Buyer is fully insured: at anytime and without any explanation, the buyer can ask a full refund. The refund takes less than 24 hours and it's made through a cashiers check.
- For security reasons, the eBay Gift Cards need to be bought in person at any Office Depot, Rite Aid Pharmacy, CVS Pharmacy, Kroger, 7eleven, Albertsons, Safeway and anywhere you see the eBay Gift Cards. The cashier will load your money to your cards. There are no hidden fees or charges.
- Just purchase the eBay Gift Cards, use cash, credit or debit card to load them and you are ready to go.
- Once you buy the eBay Gift Cards and load the debit, simply reply us with your Order ID#, full name and upload pictures off scratch off pin (or you can send the 13-digit Redemption Code on the back of the card) at our email address: ebay-inc@invoice-office.com

Note: The eBay Gift Cards have a \$500 or \$200 limit per card and for your purchase you need to load multiple cards.

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If you need help on how to complete the payment, please reply to this email: ebay-inc@invoice-office.com

Payment Guarantee Policy:

How it works:

1. Buyer and seller agree to terms: Both parties agree to terms of the transaction, which includes a description of the item, sale price and 5 days for the buyer's inspection. Any invoices that are not paid within 24 hours will expire and your item will no longer be reserved.

2. Buyer pays eBay: The buyer submits payment in full by ***"eBay Gift Cards"***

3. Seller deliver the item: Upon payment verification, the seller is authorized to deliver the item and submit tracking information. eBay verifies that the buyer receives the item and the inspection period begins once the item is delivered.

4. Buyer receives the item: The buyer has 5 days to verify the item and the option to accept or reject. Return delivery will be at the seller's

expense. 5. The seller is paid by eBay: The transaction is complete. In rare cases when something goes wrong the buyer must notify our agency with the item issues, after the inspection period.

Verify an order's eligibility:

eBay sends an invoice to a buyer only after our Financial Department has verified all the following information:

-paperwork of the item, including ownership and clear title

-seller's information and proof of ID

-possession of the item that is being sold. We do not initiate a transaction until we have the item stored in our warehouse with all the paperwork.

The item is currently stored in our storage facility number 12 in Minneapolis, Minnesota.

eBay Buyer Coverage:

Buyers who pay for qualified physical goods using eBay are eligible for a coverage up to \$20,000.00.

eBay has built up a base of millions of satisfied customers over the years through an intense focus on being responsive to their concerns and acting quickly to resolve any outstanding problems. The vast majority of customers never need to use the A-to-Z Guarantee reimbursement program, but for those who do, the guarantee claim gives customers a greater sense of trust and confidence in shopping from the broad range of sellers.

> For any questions contact eBay Support Department: ebay-inc@invoice-office.com We are available at the following hours: 8:00 AM to 10:00 PM Pacific Time Monday through Saturday 10:00 AM to 8:00 PM Pacific Time on Sunday

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