

**such spam numbers by calling us on our toll free number
1888-526-2850 // 1888-300-2375**

*** 5. MONTHLY TUNE-UP: Please call us once a month for your FREE MONTHLY TUNE-UP.**

*** 6. SCAM CALLS: If you receive any call pretending they are from Microsoft/ Apple / Amazon or any big brand like DELL/ HP. They simply try to scam you.**

I hope you understand that big brands never call their customers as they have millions of customers and it's not possible to track individual customer's computer problem. So do not fall for their fake impression.

*** 7. If in the future you ever see any alert or warning message, do not worry, simply disregard it and give us a call. Also, please do not call any number shown in the alert message as it is a GLOBAL SUPPORT NUMBER, which may take your call to other company like us. So you need to only contact us now at the toll-free number provided above.**

OR If you receive any text message stating that your services are due OR ask you to type your personal information i.e. SSN, ACC number or share any OTP passwords or ask to you to call. You do not have to fall for that message, It's a Scam.

Since we have been informed by the authorities that these people also call the customers and ask them to mail the cash to some unknown address because nowadays when the customer goes to a store to buy the gift cards, storekeeper sensitizes and warn the customer about it. So now they have come up with this new trick of doing fraud wherein they ask people to mail them the money in the form of cash to some unknown addresses. I hope you agree that no legitimate company will Never ask you to pay them the money in the form of cash.

*** 8. One more important thing - In case in future if you receive any such call POSING or CLAIMING to be from Vantronix IP Solutions and offering a REFUND for the money you paid under the pretext of us i.e. Vantronix IP Solutions, closing down or shifting to a new location, our system/software being crashed or offering a free tune up; or if they ask you to change the original Mode of Payment to any other Mode of Payment such as Western Union, MoneyGram, Money Order, or any type of Gift Cards like iTunes card, Google Play Card, Amazon Gift Card, Vanilla Card, or ask you to mail a regular Check/Cashier's Check to them, or ask you to deposit money or ask for a wire-transfer saying in one of their account, or ask you to again provide your check-in information saying that there will a change in the merchant name, and/or provide you a new Toll-Free number or Email, and/or offer you any discounts or change in the originally agreed upon the amount and Term & conditions please be alerted its a SCAM Call. So NEVER give your COMPUTER ACCESS and/or share your SSN or BANKING DETAILS with anyone on any such calls. ***If you receive any such calls, please immediately report it by calling at our Toll-Free Number - 1888-526-2850**

**Security Question :-

*** IMP : Please do not provide your computer access to anyone without verifying your security question and customer code, if you receive a call from someone under the pretext of Vantronix IP Solutions or any other brand name stating they are calling to do free monthly tune up, check securities, fix errors on your device or free update on your securities. You always have a choice to disconnect that call and call us on our Toll-Free number to find out that whether the call which you received belongs to us or not. Please do not forget to report**

*** COMPANY NAME : Vantronix IP Solutions**
*** CUSTOMER CODE : VISE-31201**
*** TOLL-FREE NO. : 1888-300-2375**
*** ALTERNATE NO. : 1888-526-2850**

*** SUPPORT : 24X7 365 days**
*** SERVICE : 3 YEARS NETWORK SECURITY**
*** EMAIL : info@vantronixipsolutions.com**

***MERCHANT NAME :-**
(This is the Name Which is Going To Appear as a Charge on Your Upcoming Statement)

*** We are a third party independent company we are not affiliated or associated with any brand companies like Windows, Microsoft, Apple, Cisco, Etc.**

*** 1. We do not deal with any hardware related issue we deal only with software related issue in case if you have any hardware related issue you need to visit manufacturer like physical damage exp**

*** 2. SERVICES & COVERAGE: Desktop, Laptop, Email, Router, Printer, Cell Phone, Smart TV, iPhone, Mac Products, Tablets, and many other Smart Devices.**

*** 3. PROBLEMS: For any problem that you may face on your computer, please give us a call on our toll-free number which is listed above.**

*** 4. CUSTOMER CODE: The customer code given to you is unique; please make sure to have it with you when you call us.**