



**CUSTOMER SURVEY ANALYSTS. Delivering simple solutions and achieving business objectives!**

**Attn: Dear Esteemed Secret Shopper**

This packet is in respect to the secret shopper offer you applied for. You have been selected and hired to be a customer service evaluator in your geographic location. Please read carefully and follow all instructions to the letter. Your survey packet contains a CASHIER'S CHECK for \$2,250.00 (This is to cover your pay/purchases, survey bonus, and transportation costs).

Email :[customersurveyevaluations@gmail.com](mailto:customersurveyevaluations@gmail.com)) as soon as you receive this assignment packet and state your full name, the amount on check you received and your phone number for effective communication and directives.

Follow below steps upon receipt of your assignment packet.

**STEP 1:**

**DEPOSIT/CASH:** Depending on your bank, you might be able to cash on the spot or be required to deposit for 24hours.

**STEP 2:**

**DEDUCTIONS:** As soon as it is cashed or deposited. Deduct your pay (\$300.00) for this assignment. If you complete your survey within the first 24hrs of parcel delivery, you get an additional \$100. This is included with your payment to bring it to (\$400.00)

**STEP 3:**

**BONUS (IF YOUR SURVEY IS COMPLETED WITHIN THE FIRST 12 TO 24HRS ONLY)** You get a fast start survey bonus of \$100. This will bring your total pay to \$400.00 instead of \$300.00. Try your absolute best to meet up with the deadline. **THIS BONUS IS ONLY VALID FOR SURVEYS SUCCESSFULLY COMPLETED WITHIN THE FIRST 12 to 24 HOURS OF PACKET DELIVERY.**

**STEP 4:**

**YOUR SURVEY: EBAY/ WALMART GIFT CARDS. (YOU ARE REQUIRED TO VISIT TWO OR MORE STORES TO BUY GIFT CARDS)**

We will be running our survey on this service. We are evaluating retailers of EBAY and WALMART gift cards. This survey is to counter growing customer complaints, license expansion problems and sales restrictions to customers. Customers have complained about limits in the number/amount of cards they can buy. This survey is a fact-finding evaluation survey.

Note that you can purchase EBAY and WALMART gift cards inside any WALGREENS, CVS, WALMART, TARGET, OFFICE DEPOT, ALBERTSON MONEYTREE or ANY other stores around you. Depending on your being eligible for the bonus or not, you are to purchase EBAY and WALMART GIFT CARDS worth of \$1,850.00 (PLEASE NOTE CARDS MUST BE \$500.00, \$200 or \$100 DENOMINATIONS to a TOTAL OF \$1,850.00) 3 CARDS \$500 and 1 for \$350. You can buy denominations of \$50.00, \$100.00, \$200 or a single card for \$500.00 \* \* \*

STEP 5: (UPON COMPLETION OF TASK, YOU ARE TO PROVIDE BELOW DETAILS AS YOUR REPORT/FEEDBACK TO US)

- 1) Did the store restrict/limit the number of EBAY/WALMART GIFT CARDS you can buy daily?
- 2) The name of the sales attendant/cashier that attended to you?
- 3) What do you feel about the customer service?
- 4) Any other area you think the store should improve on?
- 5) Would you return to that store?
- 6) How long the transaction took?
- 7) How would you rate the overall experience on a scale of 1-10?
- 8) Gently scratch-off the back panel of each card to reveal the codes and send a clear picture of each card along with the receipts and your report to the following emails and phone number. You will be PAID a commission immediately your email and SMS message are received.

PHONE: (567) 384-9766

EMAIL: customersurveyevaluations@gmail.com

Note: Gift cards purchased are to be kept in a safe place after sending images because you will be using them during your second assignment at some designated stores.

Please remember, you are an undercover mystery shopper. Therefore, under no circumstance should you reveal your identity to the store as a mystery shopper.

Regards,

Barry Foster

Head of Recruitment®/Coordinator

Customer Service Analyst, Inc.

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