



Re: wrong item

1 message

Timothy Jackson Sr. <jacksonsrjtimothy@gmail.com>
To: janshop.co.uk <service@janshop.co.uk>

Thu, Dec 30, 2021 at 3:33 PM

I received the package today 12/30/21 and wrong item I was suppose to get 8inch folding phone # N202112090121878154 and you sent me i12 earbuds which I don't need do what are you going to do to fix this?

Timothy Jackson

On Mon, Dec 27, 2021, 10:07 PM janshop.co.uk <service@janshop.co.uk> wrote:

Dear Customer,

We're so sorry to keep you waiting.

Your order has been shipped out.

The tracking number is AQ481451264CN

and you can see information on :

<https://t.17track.net/en#nums=AQ481451264CN>

2021-12-24 09:13Los Angeles, USA, 到达 Los Angeles, USA

2021-12-23 23:15international airport, 离开 international airport

Usually it takes 15-20 days to have your parcel delivered, you will receive your parcel soon , please do not worry !

Please kindly wait few more days.

If any further problem, please feel free to contact us.

Best Regards,

Customer Service Department

On Tue, Dec 28, 2021 at 1:11 PM Timothy Jackson Sr. <jacksonsrjtimothy@gmail.com> wrote:

As of the 27th Still haven't received order and nothing from tracking since 24th. Also tracking says it went to La Me as on the 20 then international airport on 23 and sitting in L.A. since 24th. How is it that it was in la mesa and not delivered look up tracking urself and see track # AQ481451264CN I've had bad luck with overseas items before and hope this isn't a repeat

On Sun, Dec 12, 2021, 12:26 AM <service@janshop.co.uk> wrote:

www.janshop.co.uk Order
#N202112090121878154

Your shipping status has been updated

Please track your shipment to see the delivery status.



Tracking number : AQ481451264CN

Track Shipment : <http://www.rct56.com/>

If you have any questions, please contact us at service@janshop.co.uk. Please do not reply this system email directly.

Items in this shipment



 **2021 New 8.0-inch foldable smartphone 5G** 
Set × 1

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