

Merchant ID: 3130032917405

Chargeback Date: 09/29/2021

Credit Card Type: MasterCard

Reason: Unauthorized Transaction

Reason Code: 4837

Transaction Date: 06/03/2021

Dispute Amount: 99.97

Credit Card Number: 520278xxxxxx0194

Merchant Name: GET TEDESCO TRIM 8888653

We hereby submit this response to the above referenced chargeback and request a reversal for the following reason(s):

Merchant Response

We have investigated the transaction being disputed and have evidence that will refute the cardholder's claims. The customer provided all necessary details to complete and process this transaction successfully.

Evidence Summary

We have complete adherence to Rules and Regulations for all major card schemes as set forth by the Payment Card Industry Data Security Standard (PCI DSS) requirements. This includes complete disclosure of the Term and Conditions, Refund and Cancellation policies .

The payment card provided was properly processed following card scheme guidelines and an approved authorization was obtained . All the acquired information proves the cardholder authorized and participated in this charge. This cardholder did not report any deficiencies with the products or services and no attempts to allow correction to any issues were given.

Please reference attached documents to prove that this transaction was contingent upon the cardholder's specific acknowledgement, approval, and agreement with, the terms and conditions related to this offer. The cardholder received complete services for this disputed transaction and is held liable for this charge and is not due a credit.

>> Requested Action <<

Pursuant to the foregoing information, we have verified that the transaction is legitimate, and we respectfully request that our account be credited accordingly.

DATA INTELLIGENCE AND VALIDATION EVIDENCE

CUSTOMER INFORMATION

Internal Case ID	96206315	Zip	63138
Customer	Stephanie Meeks	Country	United States
Billing Address	1136 Maple Ave	Phone	3145026582
Billing City	St Louis	Email	stephaniemeeks158@yahoo.com
State	MO	Email Validated	Yes

The cardholders contact details were confirmed. The customer agreed to the terms and conditions prior to being charged.

ORDER DETAILS

Order ID	FE9629E84E	Shipping Last Name	Meeks
Auth ID	092454	Shipping Postcode	63138
CC Expires	2023-08-31 23:59:59	Shipping State	MO
Card Product	MASTERCARD	Shipping Street Address	1136 Maple Ave
Telephone	3145026582	Transaction Date	2021-06-03 04:02:30
Order Total	99.97	Transaction ID	1320197
Shipping City	St. Louis	Credit Card Number	520278*****0194
Shipping Country	US	Price	99.97
Shipping First Name	Stephanie	Product Qty	1

Order information was obtained and validated from the Merchant's Customer Relationship Management database. The customer had full control over all aspects, including but not limited to the product information and specifications, purchase, billing, and account.

TRANSACTION DETAILS

Transaction ID	1320197	Acquirer Reference	95187421154000000929106
Transaction Date	2021-06-03	Number	
Transaction Amount	99.97	Address Verification	Y
Transaction Currency	USD	Status	
		Invoice Number	FE9629E84E


This transaction has been properly authorized per all processing guidelines. AVS WAS APPROVED AND VALIDATED. Customer purchased through click to accept process.

Transaction Information

Merchant: Jeazzy Kind Tedesco Trim -
(Murray, KY)
Transaction Type: Card Settle

Date: 06/02/2021 7:25:07 PM CDT
Transaction ID: 6304414833
Status: Complete

Credit Card Information

CC Number: 520278*****0194 
CC Expiration: 08/23
CC Type: Mastercard 
Processor: EPX-HBMS

CREDIT CARD
INFORMATION
VERIFIED
AVS MATCH
CVV MATCH
AUTH CODE
VERIFIED

AVS Status: Exact match, 5-character numeric
ZIP (Y)
CVV Status: CVV2/CVC2 Match
Auth. Code: 092454
Currency: USD
Platform ID: 070XY3PMEZUNNV2UHHU

 Search Card

Billing Information

Stephanie Meeks
stephaniemeeks158@yahoo.com
1136 Maple Ave
St. Louis, MO 63138
US

BILLING INFORMATION VERIFIED
AND LINKED TO THE CUSTOMER

Shipping Information

1136 Maple Ave
St. Louis, MO 63138
US

Order Information

Order ID: FE9629E84ET3200987BB0B1

Transaction History

Type	Status	Transaction Time	Amount
Card Sale	Success Approved	06/02/2021 7:25:07 PM CDT	\$99.97 API (Direct Post) [JKHtedescotrim@80.248.30.132]
Card Settle	Success APPROVAL	06/02/2021 7:40:27 PM CDT	\$99.97 Internal [JKHtedescotrim@80.248.30.132]

GetTedescoTrim

PRODUCT

PRICE

Get Tedesco Trim

\$7.97



- ☒ Travel Pack
☐ Monthly Subscription
☐ XL Monthly Subscription

Shipping Method:

USPS

Shipping & Handling

\$0.00

TOTAL:

\$7.97

Payment Information

Customers must enter
their credit card
information here


☒ Billing Address same as Shipping

Credit Card Number

CVV

Card Month

Card Year

By placing your order of Get Tedesco Trim Travel Pack you will be charged the total price of \$7.97 (free shipping) today and your travel size product will be shipped immediately. Orders are processed and shipped with USPS within about 1 business day. This purchase will appear on your credit card statement as "Get Tedesco Trim".

Customers will pay one
time fee of \$7.97 +
\$0.00 Shipping &
Handling. Customers
can contact Customer
Service at any time by

☒ I am 18 years or older and agree to the [Terms & Conditions](#) and [Privacy Policy](#).

By placing your order of Get Tedesco Trim Travel Pack you will be charged the total price of \$7.97 (free shipping) today and your travel size product will be shipped immediately. Orders are processed and shipped with USPS within about 1 business day. This purchase will appear on your credit card statement as "Get Tedesco Trim".

ORDER

Customers must check this
box stating that they agree
to the [Terms & Conditions](#),
[Privacy Policy](#) and they are
18 years or older in order

[Contact](#) | [Privacy Policy](#) | [Terms & Conditions](#) |

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632 North 12th Street #261 Murray, KY 42071 USA | +1 (888) 865-3162 | support@gettedescotrim.com



**Refund, Returns and Cancellation Policy.**

We will credit one returned unopened product per customer if the received package is post marked within 30 days of the original order date and included with a RMA number obtained from customer service. Refunds will be issued to customer credit card within 3 business days. No returns are credited after 30 days of the original order date. Any merchandise must be returned at the customer's expense and must have an RMA number marked on it. No returns are credited if they are not accompanied by an RMA number. No refunds will be issued for any used product. You may request an RMA and instructions on how to submit a return by emailing support@gettedescotrim.com or calling +1 (888) 865-3162. Shipping and handling fees are non refundable.

Please send all returns to:
8575 Somerset Drive Largo, FL 33773 USA

You understand that you are subscribing to a monthly shipment program in which you will receive a new shipment of product every 30 days at the retail price of \$19.97 (free shipping) unless the ongoing shipment portion of this agreement is cancelled. You also understand that you can cancel your ongoing shipment of Get Tedesco Trim at any time after the initial purchase to avoid being charged for the next month's subscription fee of \$19.97 (free shipping) by calling +1 (888) 865-3162, Monday - Friday between the hours of 8AM to 5PM, by emailing us at support@gettedescotrim.com, or by using the cancellation link at the bottom of our website. Your order will be processed and shipped with USPS within about 1 business day. This purchase will appear on your credit card statement as "Get Tedesco Trim".

Your order will be processed and shipped with USPS within about 1 business day. Shipping time is estimated to be four (4) business days from when your order ships out. If you feel you are experiencing any delay in the delivery of your product, you may contact our customer care department at +1 (888) 865-3162.

The products advertised on this site have not been approved or cleared by a government regulatory body. You should not construe anything on the Site as a promotion or solicitation for any product or service or for the use of any product or service that is not authorized by the laws and regulations of the country where you are located, including the United States.

These are the terms of the Refund, Return and Cancellation Policies that the customer has access to at all times. Customers may cancel their order at any time by calling +1 (888) 865-3162. Customers may return the product to 8575 Somerset Drive Largo, FL 33773 USA. Shipping and handling costs are not refundable. Customers must contact Customer Service to obtain an RMA number prior to returning products. If the refund policy is not followed, the



GetTedescoTrim

Terms and Conditions

By placing your order of Get Tedesco Trim Travel Pack you will be charged the total price of \$7.97 (free shipping) today and your travel size product will be shipped immediately. Orders are processed and shipped with USPS within about 1 business day. This purchase will appear on your credit card statement as "Get Tedesco Trim".

By placing your order of Get Tedesco Trim Monthly Subscription you will be charged the total price of \$19.97 (free shipping) today and your product will be shipped immediately. The product will be shipped today and you will be enrolled in our monthly subscription plan where you will be shipped a new product every 30 days at the retail cost of \$19.97 (free shipping).

You understand that you are subscribing to a monthly shipment program in which you will receive a new shipment of product every 30 days at the retail price of \$19.97 (free shipping) unless the ongoing shipment portion of this agreement is cancelled. You also understand that you can cancel your ongoing shipment of Get Tedesco Trim at any time after the initial purchase to avoid being charged for the next month's subscription fee of \$19.97 (free shipping) by calling +1 (888) 865-3162, Monday - Friday between the hours of 8AM to 5PM, by emailing us at support@gettedescotrim.com, or by using the cancellation link at the bottom of our website. Your order will be processed and shipped with USPS within about 1 business day. This purchase will appear on your credit card statement as "Get Tedesco Trim".

By placing your order of Get Tedesco Trim Extra Strength XL Monthly Subscription you will be charged the total price of \$99.97 (free shipping) today and your product will be shipped immediately. The product will be shipped today and you will be enrolled in our monthly subscription plan where you will be shipped a new product every 30 days at the retail cost of \$99.97 (free shipping).

You understand that you are subscribing to a monthly shipment program in which you will receive a new shipment of product every 30 days at the retail price of \$99.97 (free shipping) unless the ongoing shipment portion of this agreement is cancelled. You also understand that you can cancel your ongoing shipment of Get Tedesco Trim at any time after the initial purchase to avoid being charged for the next month's subscription fee of \$99.97 (free shipping) by calling +1 (888) 865-3162, Monday - Friday between the hours of 8AM to 5PM, by emailing us at support@gettedescotrim.com, or by using the cancellation link at the bottom of our website. Your order will be processed and shipped with USPS within about 1 business day. This purchase will appear on your credit card statement as "Get Tedesco Trim".

These are the Terms and Conditions that the customer must agree to prior to checkout. Customers who choose the travel pack option will pay a fee of \$7.97 + Free shipping. Customers who choose the Monthly Subscription option will pay a fee of either \$19.97 for Monthly Subscription or \$99.97 for Extra XL Monthly Subscription (free shipping) and will be charged the same \$19.97 or \$99.97 (free shipping) every 30 days thereafter until cancelled, based on their selection. Customers may cancel at any time by calling (888) 865-3162. By proceeding with the order, the customer authorizes

