

From: "Tünde Zágoni Szabó" <[zagoni.tunde@gmail.com](mailto:zagoni.tunde@gmail.com)>

To: [contact@galaxylineapp.com](mailto:contact@galaxylineapp.com)

Date: 11/5/2021 7:52:23 AM

Subject: Money deductions

Dear Sir or Madam,

I am writing to you relating to my subscription fee deducted from my card by Fitness Apps today. The fee for the two-month plan was 27206 Hungarian Forints which is 87.16 \$. I would like to ask your kind help in this matter since I haven't used this app in the previous months, I have already deleted it a long time ago - therefore I would like to ask you to return the fee for me. I also would like to unsubscribe from the application which I do not find in Play Store (I wanted to download it today to be able to unsubscribe but I didn't find it).

Also, I checked my bills and I found that on 5th of September this application deducted another 25610 Forints (~82 \$) from my account which is unfortunately a big amount for me. I am very interested in if it was possible to return it. I know that was a long time ago but the truth is that I have opened this app only one time and the next time I dealt with it was deleting it. (It is not because I didn't find the app useful, it's just back then I didn't have time to deal with it or anything similar. The app itself looked really cool.)

So I'd like to ask your kind help in these matters, it would be a really big help for me if I could get the deducted money back.

Thank you for reading.

Yours sincerely,

Tünde Zágoni-Szabó Tünde