


## eBay Buyer Protection - Order ID # 817828744312

Dear Steven Roger Clark,

Thank you for shopping on eBay! More details about your purchase are included below.

Item Title	Estimated delivery	Quantity	Price	Insurance
2002 Toyota Tacoma SR5	3 days Free Shipping & Handling	1	\$1,000.00	Yes
			Deposit:	\$1,000.00
			Remaining balance:	\$0,00
			Total:	\$1,000.00



Seller		Buyer	
Name:	Cherry Pope	Name:	Steven Roger Clark
Address:	5273 Andover Dr	Address:	2223 East Indianapolis Ave
City:	Jackson	City:	Fresno
State:	MS	State:	CA
Zip:	39209	Zip:	93726
Country:	United States	Country:	United States

### How to make the payment:

#### Payment must be submitted via eBay - Cards

Through eBay - Cards services we can guarantee you 100% protection and insurance in this transaction. eBay will secure the payment until the buyer receives, inspects and accepts the item. Or, if it will be the case, eBay will refund the payment to the buyer.

eBay - Cards needs to be completed in person with cash at any TARGET, Kroger, SAFEWAY, Lowe's, gyft, Publix, Kmart, Food Lion, RITE AID, Walgreens, CVS Pharmacy, Rite Aid Pharmacy, Dollar General, Family Dollar and some of the most popular retailers nationwide ( see eBay - Cards Store Retailers down the page). You can add only up to \$200.00 onto "eBay - Cards". For your purchase you need to buy as many eBay - Cards as you need in order to complete the total price of the item, either they are "eBay - Cards" vouchers (i.e. For a payment of \$1,000.00 you need to buy " 5 " eBay - Cards" vouchers of \$200.00 each).

There are stores which apply 2 eBay - Cards of \$200 as limit per day, in this situation you have to buy them from different stores.

#### How to confirm the payment? Please Note!

Once you bought the eBay - Cards and loaded the debit, you have to confirm your payment by email \*(simply reply to this email) a photo or a scanned copy of your payment receipts and a photo or a scanned copy of the back of your eBay - Cards , where we can see the 13 \*(thirteen) - digit code \*(scratch-off gently the portion covering the code) of every eBay - Cards , so we can add them to the files and validate your payment.

In order to avoid any mistakes please be careful to buy the eBay - Cards (see example below).



eBay Gift Cards are now available at these retailers:



### Payment Guarantee Policy:

#### How it works:

##### 1. Buyer and seller agree to terms

Both parties agree to terms of the transaction, which includes a description of the item, sale price and 5 days for the buyer's inspection. Any invoices that are not paid within 12 hours will expire and your item will no longer be reserved.

##### 2. Buyer Pays eBay

The buyer submits payment in full by **\*\*\*eBay - Card\*\*\***.

##### 3. Seller delivers the item

Upon payment verification, the seller is authorized to deliver the item and submit tracking information. eBay verifies that the buyer receives the item and the inspection period begins once the item is delivered.

##### 4. Buyer receives the item

The buyer has 5 days to verify the item and the option to accept or reject. Return delivery will be at the seller's expense.

##### 5. The seller is paid by eBay

The transaction is complete. In rare cases when something goes wrong the buyer must notify our agency with the item issues, after the inspection period. A solution to most problems can usually be negotiated between the buyer and seller. If this is not possible, the buyer will receive the money from our trust account.

#### Verify an order's eligibility:

eBay sends an invoice to a buyer only after our Financial Department has verified all the following information:

- paperwork of the vehicle, including ownership and clear title
- seller's information and proof of ID
- Possession of the vehicle that is being sold. We do not initiate a transaction until we have the vehicle stored in our warehouse with all the paperwork.

**eBay Buyer Coverage:**

Buyers who pay for qualified physical goods using eBay are eligible for a coverage up to \$20,000.00. eBay has built up a base of millions of satisfied customers over the years through an intense focus on being responsive to their concerns and acting quickly to resolve any outstanding problems. The vast majority of customers never need to use the A-to-Z Guarantee reimbursement program, but for those who do, the guarantee claim gives customers a greater sense of trust and confidence in shopping from the broad range of sellers.

For any questions contact eBay Support Department: [ebay.motors@payments-new-business.com](mailto:ebay.motors@payments-new-business.com)

We are available at the following hours:

**6:00 AM to 9:00 PM Pacific Time Monday through Friday**

**7:00 AM to 6:00 PM Pacific Time Saturday and Sunday**