



Best Buy Credit Services P.O. Box 790441 St. Louis, MO 63179-0441 Account Ending In: 2783 www.bestbuy.accountonline.com

STEVEN L ROBINSON 4957 LEWISTON DR INDIANAPOLIS, IN 46254-7102

October 6, 2021

Dear STEVEN L ROBINSON,

Why we're writing you

We are pleased to inform you that we resolved your inquiry concerning the disputed charge(s) from CREATIVE COMPANY listed below.

<u>Dispute Amount</u> <u>Transaction Date</u> \$1,056.00 07/14/2021

We issued a credit for the above amount(s), as well as any associated adjustments to fees and interest charges. These will appear on your statement within two billing cycles.

We now consider this matter resolved and have completed our investigation. Any amount placed in dispute status has been removed.

How to contact us

If you have additional questions regarding your account, our Representatives are available to assist you. Please contact us online at **www.bestbuy.accountonline.com** or at the phone number below.

We apologize for any inconvenience this may have caused and look forward to serving you in the future.

Sincerely,

Customer Service Phone: 1-888-574-1301

TTY - For hearing and speech impaired only: 1-888-824-2323

24 hours a day, 7 days a week