



Security Operations
P.O. Box 790441
St. Louis, MO 63179-0441

Account Ending In: 6349
www.bestbuy.accountonline.com

STEVEN L ROBINSON
4957 LEWISTON DR
INDIANAPOLIS, IN 46254-7102

September 15, 2021

634901

Dear STEVEN L ROBINSON,

Why we're writing you

We have completed our investigation regarding your claim of unauthorized use on the above referenced account. Based on our review, we have determined that you are responsible for the charges in question.

Here's what you need to know

Our decision was based, in part, on the following:

- The facts and/or information reviewed as part of the investigation does not substantiate the claim of unauthorized use.

As a result, we have re-billed the disputed charges to your account and consider our investigation complete.

Some important information

While we realize your account may be in good standing, Federal Regulations require us to remind you that we may report your account as past due to the consumer reporting agencies listed below if we do not receive the minimum payment by the due date shown on your billing statement.

Equifax Credit Information Service
P.O. Box 740241
Atlanta, GA 30374-0241
1-800-685-1111
www.equifax.com

Experian
P.O. Box 2002
Allen, TX 75013-0036
1-888 EXPERIAN (1-888-397-3742)
www.experian.com

TransUnion LLC
Consumer Relations Center
P.O. Box 1000
Chester, PA 19022
1-800-888-4213
www.transunion.com

How to contact us

If you have additional questions about your account, our Representatives are available to assist you. Please contact us at the phone number below.

Thank you for your understanding in this matter and for being a valued customer.

Sincerely,

Security Operations
Phone: 1-877-422-2689
TTY - For hearing and speech impaired only: 1-888-824-2323
Monday through Friday, 8:00 a.m. - 4:30 p.m., ET

