From: "supportnc@dreamxin.com"

<supportnc@dreamxin.com>

Subject: Re: Re: Order No. NK2TQS57514 Placed on Jun

17,2021

Date: July 5, 2021 at 10:10:07 PM CDT

To: "Charlotte Sauder" < charlotte@dsauder.com>

Dear customer

If you can pay \$15, we will send 3 Large bras to you. And you can keep this bra you received, because you will pay for the high shipping if you return it.

If you accept our advice, you can pay by this link:

https://guildh.com/products/shipment-of-goods%7Cshipping-fill-price-difference-Ann?variant=105632047

Pls let me know what size is suitable for you when you finish payment. Thanks.

supportnc@dreamxin.com

From: Charlotte Sauder

Date: 2021-07-05 22:33

To: <u>supportnc</u>

Subject: Re: Order No. NK2TQS57514 Placed on Jun 17,2021

They do not fit, I am not satisfied and I want to return them. How do I

return them?

Charlotte Sauder

e- <u>charlotte@dsauder.com</u>

Cell# 214-475-0523

On Jul 5, 2021, at 2:05 AM, supportnc@dreamxin.com wrote: We checked your order details. You ordered XL size.

supportnc@dreamxin.com

From: Charlotte Sauder

Date: 2021-07-04 05:41

To: supportnc

Subject: Order No. NK2TQS57514 Placed on Jun 17,2021

Hello Customer Service,

I received my order today. I was very certain that I ordered large, not extra large. This extra large size is too large for me, even with all the fasteners on the smallest setting. They are very unflattering. I want to return them. How can I do this? What address do I need to return these to?

Thank you Charlotte Sauder

e- <u>charlotte@dsauder.com</u>

Cell# 214-475-0523