11:13 🔊	.ıl 🕈 🗭	
	🔒 bbb.org	
Get Accredited	<u>Español</u>	Business Login
♥ <u>My BBB</u> Q Search Lo	<b>BBB</b> bcal Businesses	
	Back	Submit
Save and C Late		Cancel

Mediation Processing Services, LLC

- 155 Blanding Blvd Ste 6c-d,
  Orange Park, FL 32073-2630
- 🤳 (888) 559-1994

If you have any questions or concerns, please contact the BBB assigned to your complaint:

BBB Serving Northeast Florida & The Southeast Atlantic

4417 Beach Blvd., Suite 202
 Jacksonville, FL 32207

🔽 Email this BBB

🤳 (904) 721-2288

### Dear Lawanda Boddie-slack:

This message is in regard to your complaint submitted on 6/3/2021, and assigned ID 15524958.

Unfortunately, we aren't able to pursue this complaint because the business is either unreachable or appears to be out of business. Know, though, that the information you provided us has assisted us in the information that we give to the public about this business.

This company is a SCAM do not send them any money and if you have please file with the FBI www.ic3.gov and

### Florida Office of Financial Regulation https://flofr.com/sitePages/FileAComplaint.htm

If you wish to further pursue this issue, you might contact a legal advisor, the Attorney General's office or your local police department. Thank you for your interest in an ethical marketplace, and if you have any questions about this issue, please do not hesitate to contact us.

Regards,

Lisa Hartman The Better Business Bureau

.gov

# The consumer provided the following when submitting the Complaint to BBB

EIN 81-4211480 - Mediation Processing Services Llc,

Orange Park, Florida Registered Owner .png

EIN 81-4211480 - Mediation Processing Services Llc,

Orange Park, Florida.png

362D75C7-F475-489F-ADE8-0B2CA8B28CB6.jpeg

MPS Contact Data Screenshot .png

WHAT IS THE NEXT STEP?

The Better Business Bureau was unable to locate the company or the company is no longer in business and has closed the complaint

There is no action for you to take at this time. We will contact you when we next require your input.



G X

Dear Lawanda Boddie-slack:

This message is in regard to your complaint submitted on 6/3/2021, and assigned ID 15524958.

Unfortunately, we aren't able to pursue this complaint because the business is either unreachable or appears to be out of business. Know, though, that the information you provided us has assisted us in the information that we give to the public about this business.

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G X

1:50 🗸

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bluecomplaints.bbb.org

000	laint Hub: Consumer Complaints		BBB of Northeast Florida
View Complaint Complaint ID #1	Help Logout 15524958 Complaint Overview		
WHAT IS THE NE	Complaint Information		
The Better Busin unable to locate company is no h and has closed There is no actic this time. We will we next require	From: BBB of Northeast Florida To: Lawanda Boddie-Slack Subject: Your BBB Complaint	Sent: 6/3/2021 12	G X :29:17 PM
	BBB remains operational and for business community and our con- crisis. Please check out resource BBB relies on are temporarily un businesses are closed, suspende usual, and are unable to respond requests. BBB information and B the most current information a appreciate your patience as we communities focus on addre	sumers throughout this es available to you at e sources of informatio havailable. Also, many ed, or not operating as to complaints and othe usiness Profiles reflec available to us. We and everyone in our	n er ding
	Lawanda Boddie-slack 1009 Western Avenue Rocky Mount NC 27804 USA Dear Lawanda Boddie-slack:		ed that of pally/ or ebecca nails to
	This message is in regard to your com 6/3/2021, and assigned ID 15524958.		ss. t to
	Unfortunately, we aren't able to pursu the business is either unreachable or a business. Know, though, that the info has assisted us in the information that about this business.	e this complaint becaus appears to be out of rmation you provided u	
	This company is a SCAM do not send t have please file with the FBI www.ic3.		you
	Florida Office of Financial Regulation https://flofr.com/site	ages/FileAComplain	it.htm
	If you wish to further pursue this issue advisor, the Attorney General's office of department. Thank you for your inter- marketplace, and if you have any ques please do not hesitate to contact us.	or your local police est in an ethical	legal nfo for
	Regards,		
	Lisa Hartman The Better Business Bureau .gov		fed Date Sent
Complaint Overvie Your Messages Communication H Export to MS Wor Print this Complai	sw istory d		6/3/2021
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5

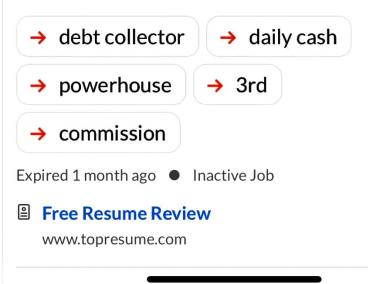
:

### Debt Collector

### Mediation Processing Services Orange Park, FL

- If you are interested in immediate employment opportunity and would like to join our POWERHOUSE TEAM please contact Mr. Jim at 904-476-2325.
- Ability to collect on charged-off credit card debt and internet pay day loans
- Must also be able to collect on other 3rd party charged-off debt
- Daily Cash Incentives
- EXPERIENCED COLLECTORS: Position offers \$14 – \$17 per hour salary + commission
- NON-EXPERIENCED COLLECTORS: Position offers \$13 – \$14 per hour salary + commission
- Income potential with salary and commission can be upward \$1000-\$1500 per week
- Experience needed as well as good communication skills; and you must demonstrate a professional office demeanor.

### Show Full Description



Lawanda, You have a PAST DUE account in our office. Contact us ASAP To STOP potential Legal action/Wage Garnishments. <u>718-766-9223</u>

AT&T Free Msg: Thanks for providing us with the content of an unwanted message. Now, reply with the sender's phone number so we know who sent you this message.



AT&T Free Msg: Thank you, we appreciate your assistance.



## **Mediation Processing Services**

Current Debt Value: \$2119.00 Settlement Amount: \$299.00 / \$799.00

### **RE: Debt Settlement Offer**

This letter is to advise you that the above referenced account was forwarded to MEDIATION **PROCESSING SERVICES.** The account is for a loan provided to DEBTOR through **The Cash Store** (the CLIENT). The said account has since been declared in default and uncollectible. Therefore, MPS has prepared a Civil Petition for wage garnishment and bank account levies, as well as liens against liquidable assets in order to obtain the full current value of the debt by Civil Action. However, the CLIENT is willing to allow DEBTOR to settle the debt by paying the total amount of \$299.00 one-time payment TODAY or \$799.00 payment plan.

Accordingly, once the full payment is made and posted to DEBTOR'S file, this issue will be resolved and the file will be closed and noted as **SETTLED IN FULL**. No further action can or will be taken against DEBTOR in regards to the recovery of this debt, and nothing further will be required. DEBTOR will receive by email and by U.S. Postal mail an Exoneration Document showing that Debtor is completely absolved of the debt.

Please contact the claims processor at (718) 766-9223 so they can provide any further information or assistance that may be required to assist DEBTOR in resolving this matter.

Sincerely,

Shelby Stone Accounts Executive Officer tracemobile.dialtonez.com

Enter Area Code:

# 7187669223 Mobile Number

# India

Mobile Number 7187669223

Service Provider

Not Available

Not Available

# America

Area Code 718

Region

Timezone offset from UTC

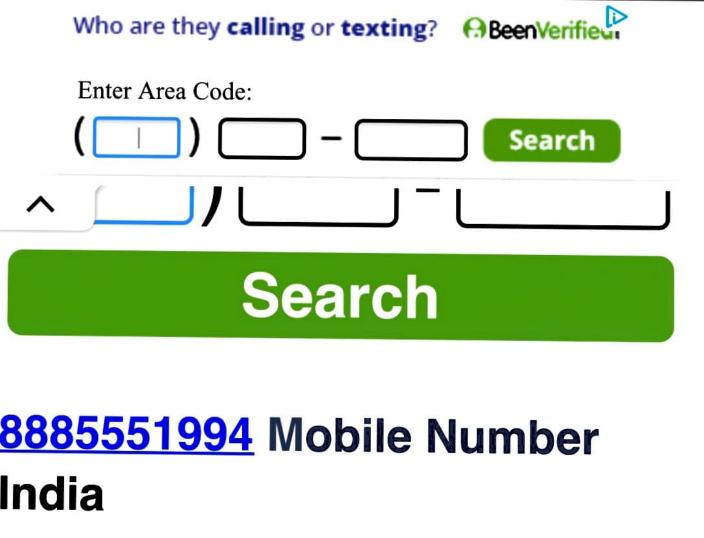
Description

NY

-5

New York City, New York (Queens, Staten Island, The Bronx, and Brooklyn; see 212, 347)212, 347)347)

Area



Mobile Number

<u>8885551994</u>

Service Provider

Tata DOCOMO

Area

ANDHRA PRADESH (GSM )

?

# America

Area Code 888

Region

Fimezone offset from JTC

Description

US/Canada toll free

6:50 PM
5:32 PM
5:06 PM
4:55 PM
4:49 PM
4:46 PM
4:43 PM
4:41 PM
4:36 PM
4:29 PM
4:22 PM 6 min

J	E	S	D	A	Y	

ncoming Call	2:44 PM
ONDAY	
Incoming Call phone	4:36 PM
ATURDAY	
Incoming Call phone	12:56 PM
HURSDAY	
Incoming Call phone	6:50 PM
Incoming Call phone	5:32 PM
Incoming Call phone	5:06 PM
Incoming Call phone	4:55 PM
Incoming Call phone	4:49 PM

#### ALL STATUS

### Report

#### ONTACT INFO

305.396.3959 mobile

718.766.9223 home

904.579.3522 work

202.709.4581 phone

202.556.4827 phone

8**88.559.1994** work

904.541.8370 vork

### Block















AST MONTH	
Incoming Call mobile	05/28/2021
Incoming Call mobile	05/27/2021
Incoming Call mobile	05/26/2021
Incoming Call mobile	05/25/2021
Incoming Call mobile	05/13/2021
Incoming Call mobile	05/13/2021
Incoming Call mobile	05/13/2021
Incoming Call mobile	05/12/2021









### AST MONTH

<b>Incoming Call</b> mobile	05/28/2021
<b>Incoming Call</b> mobile	05/28/2021
<b>Incoming Call</b> mobile	05/11/2021

This company had ALL of my identifying information. I mean ALL of it. They claimed I got a payday loan in September 2015 for \$250. However, I've been a totally and permanently disabled veteran since May 2013. My only income was then and remains my veterans compensation and SSDI. So without a job. I wouldn't qualify for a payday loan. Furthermore, I've been out of the Army since 2007. They claimed I submitted a military/Army ID card. They're not making sense. To top it all off, NC residents aren't allowed to obtain payday loans and companies aren't allowed to provide payday loans to NC residents. May 28, 2021

This is some sort of business but the sorry freak who keeps answering the line is either just a moron or has a mouth full of bumblebees. I can't understand what he's saying on the line and then he hangs up. Yet, he called me and I called back May 20, 2021

ONTACT INFO

**305.396.3959** mobile

**718.766.9223** home

904.579.3522 work

202.709.4581 phone

202.556.4827 phone

**888.559.1994** work

**904.541.8370** work















This number belongs to to Shelby, well that's the name being given, from Mediation Processing Services. This is an actual company based in Florida however no employees actually work in Florida. This is basically a front for fraud that happens in India. Each and every number provided for this company traces back to India except for the one ending 3522. That is truly located in Florida however don't expect anyone to answer. They've been successfully sued once and as of yet paid what they owe. Yet the business license is renewed yearly by someone??? I don't know how Florida allows this to continue but maybe someone needs to sue the state of Florida to make them get it together.

Jun 11, 2021

### trying to collect on a debt that is 16 years old statutes of limitations has run out in Oregon!!!

Jun 9, 2021

scam Apr 1, 2021

fraud Apr 1, 2021

Texting me to settle a debt and it's not me! Mar 9, 2021

Barring phone calls addressed to a person's name that is not mine! Mar 4, 2021

Barring phone calls addressed to a person's name that is not mine! Mar 4, 2021

Yeah yeah delinquent debt. BS Feb 11, 2021

scam on trying to collect debt. sound like real collectors but after a few minutes the scam falls apart Feb 4, 2021

calling people at work Feb 4, 2021

Texted me from 8332297724 and was told to contact the 7187669223 that they are processing a delinquent account. Jan 22, 2021 India

Mobile Number 8885591994Service Provider Tata DOCOMO Area ANDHRA PRADESH (GSM ) America Area Code 888Region --Timezone offset from UTC ? Description US/Canada toll free

This is the contact number they've got listed with the BBB along with 904-579-3522. Both which trace back to India.

Jun 12, 2021

India

Mobile Number 9045793522Service Provider Tata DOCOMO Area UTTAR PRADESH(WEST) & UTTARANCHAL (GSM ) America Area Code 904Region FLTimezone offset from UTC -5Description N Florida: Jacksonville (see splits 352, 366, 850)352, 386, 850)368, 850)850)

These freaks aren't even physically located in the US. They're located in India. They're purchasing and activating US numbers to hide the fact that they're located overseas. Mediation Processing Services is a company who has an address located in Florida. However, there are NO employees located there. Everyone who's contacting people are located in India. MPS has been sued once successfully, yet, the complainant has never been paid for the judgment. MPS failed to participate in ANV of the proceedings. So basically there's no consequences for their bad behavior and the state of Florida is doing NOTHING and I do mean NOTHING about this.

Jun 12, 2021

#### India

Mobile Number 9046674438Service Provider Tata DOCOMO Area WEST BENGAL & ANDAMAN NIKOBAR (GSM )

America

Area Code 904Region FLTimezone offset from UTC -SDescription N Florida: Jacksonville (see splits 352, 386, 850)352, 386, 850)386, 850)850)

This number belongs to "Asia" or at least that's the name she's given to me anyway. She's claiming to be an "Account Executive" with Mediation Processing Services. Here we go again with another Florida number that's actually physically located in India. These are all mobile numbers that are disposable for them. So please be very aware when or if you see these numbers appear on your caller ID or in your blocked list.

L Boddie, NC Jun 12, 2021

#### India

Mobile Number 9045418370Service Provider Tata DOCOMO Area UTTAR PRADESH(WEST) & UTTARANCHAL (GSM) America Area Code 904Region FLTimezone offset from UTC -5Description N Florida: Jacksonville (see splits 352, 386, 850)352, 386, 850)386, 850)850)

Yet another contact number listed for these freaks

Here we go again. Asia isn't located in Florida at all. She's physically located in India along with the rest of the scammers for Mediation Processing Services LLC. The service provider is Tata Docomo. The area is West Bengal & Andaman Nikobar (GSM). This provider is based in Tokyo and China. This is also a mobile phone number rather than landline. Detailed information provided via: tracemobile.dialtonez.com. Any number can be searched using this site including toll free numbers and it will provide you with the origin, service provider, and area for that number. Jun 12, 2021

This time it was "Asia" from Mediation Processing Services calling about my "debt". I called back and advised her that 1. The bank account in question was closed in 2006; 2. The account balance was discharged in bankruptcy in 2008; 3. I've obtained bank statements from the period in question and there was NO activity on that account.

So at that point Asia decided to end the call. I always make sure to record all of the calls too because it may take some time and effort but I'm gonna find a method to pursue legal action against them. Jun 11, 2021









### Asia Mediation Processing... Florida

### 2 REPORTS

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CONTACT INFO

<b>904.667.4</b> 4 Direct Line	138		Ę
RECENT ACTIV	ITY		
<b>Incoming C</b> Direct Line	all		11:04 AM
<b>Incoming C</b> Direct Line	all		11:04 AM
<b>Incoming C</b> Direct Line	all		11:03 AM
Call Log	Block	Lookup	•••
Can Log	BIOCK	LOOKUp	More

1201 TARBORO STREET	7/6/2012	3/18/2013	Finalled	Tenant
1109 BRANDYWINE LANI	3/18/2013	8/28/2013	Finalled	Tenant
1429 CRABAPPLE LANE *	9/26/2013	9/5/2018	Finalled	Tenant
3109 RIDGECREST DR	8/29/2018	The second second	Active	Tenant

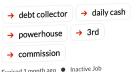
### Debt Collector

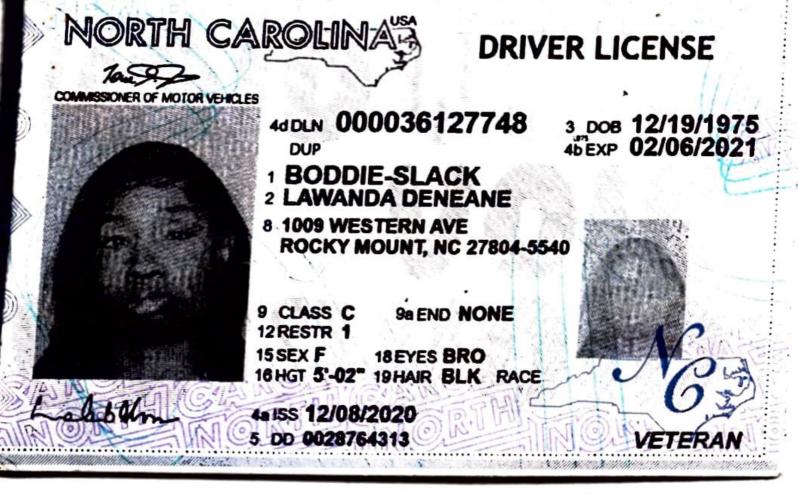
#### \$

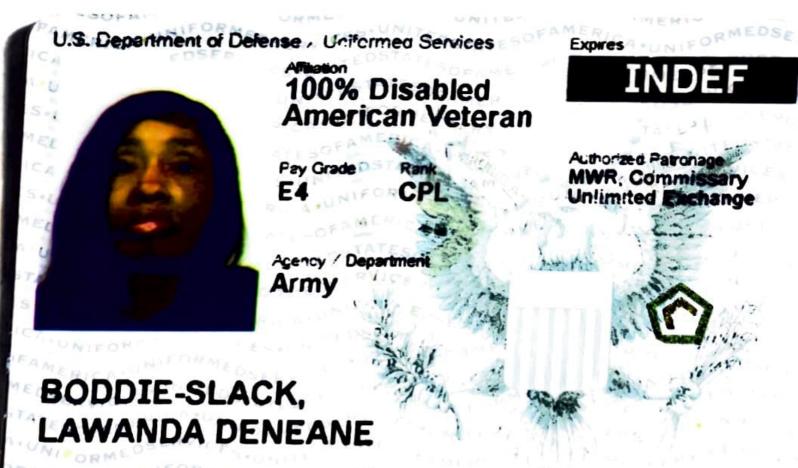
#### Mediation Processing Services Orange Park, FL

- If you are interested in immediate employment opportunity and would like to join our POWERHOUSE TEAM please contact Mr. Jim at 904-476-2325.
- Ability to collect on charged-off credit card debt and internet pay day loans
- Must also be able to collect on other 3rd party charged-off debt
- Daily Cash Incentives
- EXPERIENCED COLLECTORS: Position offers \$14 - \$17 per hour salary + commission
- NON-EXPERIENCED COLLECTORS: Position offers \$13 - \$14 per hour salary + commission
- Income potential with salary and commission can be upward \$1000-\$1500 per week
- Experience needed as well as good communication skills; and you must demonstrate a professional office demeanor.

### Show Full Description







A. .... Identification and Privilege Card





and individual second se

# STATE OF NORTH CAROLINA



# **DRIVER LICENSE**

### 36127748 Dup



LAWANDA DENEANE BODDIE-SLACK 1429 CRABAPPLE LN ROCKY WOUNT NC 27804-9312

class: C endors: None restr: None issued: 09-18-2014 expires: 12-19-2020 sex: F ht: 5-02 eyes: BRO hair: BLK race:

birthdate: 12-19-1975

- <u>India</u>
- Mobile Number
- <u>7187669223</u>
- Service Provider
- Not Available
- Area
- Not Available
- <u>America</u>
- Area Code
- 718
- Region
- NY
- Timezone Offset From UTC
- -5
- Description
- New York City, New York (Queens, Staten Island, The Bronx, and Brooklyn; see 212, 347)212, 347)347)

- India
- Mobile Number
- <u>9045793522</u>
- Service Provider
- Tata DOCOMO
- Area
- UTTAR PRADESH(WEST) & UTTARANCHAL (GSM )
- <u>America</u>
- Area Code
- 904
- Region
- FL
- Timezone Offset From UTC
- -5
- Description
- N Florida: Jacksonville (see splits 352, 386, 850)352, 386, 850)386





### **Call Log**







TODAY



S Shelton Mediation... Mobile

2 minutes ago Manually blocked



S Shelton Mediation... Mobile

2 minutes ago Manually blocked



S Shelton Mediation... Mobile

2 minutes ago Manually blocked

S Shelton Mediation...

2 minutes ago Manually blocked



Mobile

S Shelton Mediation... Mobile

2 minutes ago Manually blocked



S Shelton Mediation... Mobile

2 minutes ago Manually blocked



S Shelton Mediation... Mobile

3 minutes ago Manually blocked

### YESTERDAY



Scammers & Schemers U... 252.429.4368

6:54 PM Blocked







More

### 12:03 🗸



Sack	Activity
TODAY	
Incoming Call phone	12 minutes ago
Incoming Call phone	12 minutes ago
<b>Incoming Call</b> phone	13 minutes ago
Incoming Call phone	13 minutes ago
Incoming Call phone	13 minutes ago
<b>Incoming Call</b> phone	13 minutes ago
Incoming Call phone	13 minutes ago
THIS MONTH	
Incoming Call phone	06/04/2021









# India

- Mobile Number
  - <u>9045418232</u>
  - Service Provider
  - Tata DOCOMO
  - Area
  - UTTAR PRADESH(WEST) &

UTTARANCHAL (GSM)

# America

- Area Code
- 904
- Region
- FL
- Timezone offset from UTC
- -5
- Description
- N Florida: Jacksonville (see splits 352, 386, 850)352, 386, 850)386, 850)850)







TODAY



S Shelton Mediation Pro... 11:51 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked

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lun 11 2021

CONTACT INFO

#### 904.541.8232

mobile

#### RECENT ACTIVITY

#### Incoming Call

mobile

### Incoming Call

mobile

11:51 AM

11.50 AM





THE HUMBER BEICHGE CO CO SHEREY, WER CHARE CHE name being given, from Mediation Processing Services. This is an actual company based in Florida however no employees actually work in Florida. This is basically a front for fraud that happens in India. Each and every number provided for this company traces back to India except for the one ending 3522. That is truly located in Florida however don't expect anyone to answer. They've been successfully sued once and as of yet paid what they owe. Yet the business license is renewed yearly by someone??? I don't know how Florida allows this to continue but maybe someone needs to sue the state of Florida to make them get it together.

Jun 11, 2021

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Jun 11, 2021

#### TODAY



S Shelton Mediation Pro... 11:51 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked



S Shelton Mediation Pro... 11:50 AM Mobile Manually blocked



Hubby James Slack Jr 11:41 AM Mobile