

ChelseadeNova Health, Inc. Digital Health Coach Briefing

The purpose of the pre-Job briefing is to ensure all prospective employees understand clearly about who we are, the scope of work to be performed and all tasks involved.

About Us;

ChelseaNova Health, is a medical and Tele-health company founded in 2016. We are an established healthcare agency who have been in the business for almost ten years. We are dedicated to ensuring reliability, trust and total satisfaction in health care.

We also provide physician-ordered skilled nursing and health care services to home-bound patients recovering from illness or injury. We have worked with physicians and families in developing custom home care solutions for patients requiring specialists in wound care, diabetes management, cardiac rehabilitation, physical therapy, occupational therapy, speech therapy, nutritional assessments and dietary counseling.

Mission

Our mission is to improve and preserve the health and well-being of those we serve. We're committed to serve the populations that need the most help. Our product deploys the latest digital technology and AI on an established foundation of behavioral economic principles, tailored to each patient. ChelseaNova Health takes an evidence based approach to helping patients establish healthy, long-lasting living habits.

Value

We believe the future of our brands lies in the power of the individual. Fostering creative minds, supporting an entrepreneurial spirit, and allowing the freedom to innovate are at the core of delivering on our corporate mission.

Vision

Our vision is to give human insights and research constantly improving the patient experience while every interaction is fed back into our models safely and securely in order to improve outcomes.

What you will be doing

Coaching is primarily accomplished digitally via our virtual presence in-app messaging technology, but also includes interaction by telephone. As a Digital Health Coach you'll manage a case load of participants who have signed up to take advantage of this unique service/program.

Creating wellness visions and high-touch self-care plans to help participants maximize the use of our devices to promote safe and healthy lifestyles.

Providing education on the prevention of diseases, such as diabetes and hypertension, as well as more general health and wellness issues.

Exploring and evaluating participant readiness to progress toward their wellness goals and vision. That may include reviewing medical history (medication, lab results, current and pre-existing health conditions, etc.)

Assessing and noting participant progress and status while tracking health data and factors such as behavior changes.

Continually engaging participants through phone calls and in-app messaging to help them implement strategies to meet wellness goals and achieve long-term lifestyle changes.

About The Job

The ideal candidate would have exceptional communication skills, a commitment to achieving a high level of accuracy and attention to detail, a no-task-too small approach to their work, and deliver high quality work that is on time and budget. Your working hours are flexible and you can choose to work from anywhere of your choice. You will be receiving your pay weekly through direct deposit.

You'll receive your shipment from our authorized vendors who will be coming over to setup your Home Office Location (HOL) for you. If offered the position, you will be notified and your home office location will be registered

on our secure employee database by our human resources department, and then, you will be forwarded to your supervisor to begin training. You will need software for training and to work so the company has made provision for you to get your working equipment and software suites pack from our authorized vendor. Taxes are being taken care of by the company. All employees are advised to register a valid bank account for payroll functions (such as disbursements of your allocated weekly training pay, bonuses, incentives, etc.) before you advance to training and set up your workstation. You will learn more about this from your interview manager as you proceed.

You will be advised on how to receive the following:

MacBook Pro 16" Core i7 2020

Company branded HP Color LaserJet Pro (Includes; Fax machine, Scanner, Copier)

Jabra Engage 65 Mono Wireless Headset System iPhone 12 Pro Max and iPad Pro (Personal Owned) Bundled Software List:

Virtual Presence 2.0 Video Conferencing Pro

Adobe Photoshop, Light Room, Final cut pro, Office 365 Home Premium

Norton Ghost v18.0

Tailor-made for all personnel)

Private Comm. portal v2.0 E-desk sync v4.0

Note

Upon hire, you proceed to pre-training which is an integral part of your start-up period where you will complete various task(s) assigned by your team leader and we'll complete all customary steps towards setting up your home office to get you started. To compensate for your time and effort on these tasks you will be rewarded with a sign up bonus which comes included on your start up funds from the finance department. A thorough background check will be completed before your supervisor assists you in applying for your start up funds from the financial dept. Once the application is approved, you will receive your start up funds to help you acquire your working equipment and software suites pack and then you get started with training immediately. You will be receiving your equipment via (FEDEX) over-night shipping once this is completed. The vendors/installers will arrive your HOL (next business day) to set up your workstation and to provide you any needed technical assistance with the use and management of any of the equipment installed and setup for you. You are expected to handle all equipment provided to you with extreme care and caution to avoid damage.

Benefits

You wouldn't just be joining a team, but a squad of like-minded teammates who are dedicated and committed to solving tough problems with the ability to work remotely. It is crucial to us to ensure that our employees are equipped, engaged, and inspired so they can pursue every opportunity. We offer highly competitive health, wellness, and retirement benefits. CN Health Inc, provides a competitive benefits package for our employees and their families. The package includes medical, dental, vision and life insurance, plus short- and long-term disability coverage and a 401(k) plan offers automatic enrollment along with a dollar-for-dollar matching, up to the first 10% of your eligible pay contributed. Plus, Credit card debt settlement, stock options, and financial planning assistance. This is currently an online and virtual assistant position, the working hours are flexible and you can choose to work from any location of your choice, the pay is \$55 per hour and will start at \$45 per hour during your mandatory training week and you will receive pay weekly via check or direct deposit working 40 hours weekly, a direct deposit form will be mailed to you in order to make payment easier. If you are considered for employment, you will be working as a full-time employee of CN Health Inc and not as an independent contractor.



ChelseaNova Health
Your Health, Our Priority