
FLIGHT INFORMATION FOR YOUR FEMALE CAVAPOO PUPPY PH-USDA 1425

EXPRESS PET LOGISTICS <expresspetlogistics@hotmail.com>
To: Cliff King <cmnvking@gmail.com>

Tue, May 25, 11:37 AM

Dear Clifford N & Mary L King

FLIGHT STATUS FOR TRACKING NUMBER:TX90368632NV

Departure

Airport: El Paso, TX (EPL)
Scheduled Time: 12:30 PM, May 25
Estimated Time: 12:30 PM, May 25
Terminal - Gate: Terminal C - C16

Arrival

Airport: Dallas-Fort Worth, TX (DFW)
Scheduled Time: 2:35 PM, May 25
Estimated Time: 2:35 PM, May 25
Terminal - Gate: Terminal E- E12
Baggage Claim: Cavapoo Puppy

Departure

Airport: Dallas-Fort Worth, TX (DFW)
Scheduled Time: 5:15 PM, May 25
Estimated Time: 5:15 PM, May 25
Terminal - Gate: Terminal C- C14

Arrival

Airport: Reno, NV (RNO)
Scheduled Time: 6:54 PM, May 25
Estimated Time: 6:54 PM, May 25
Terminal - Gate: Terminal2 - C12
Baggage Claim: Cavapoo Puppy



Dear Customer,

We have information about your female Cavapoo Puppy from Green Hill Paws.

INFORMATION ABOUT YOUR PARCEL(PET) BOOKING/TRACKING #TX90368632NV

SENDER	MICHAEL BOTCHWAY
SEX/TAG NAME/BREED	FEMALE/ EMMA/ CAVAPOO PUPPY
CRATE #	PH-USDA 1425/ Model 10/10586
VET RECORDS	CHECKED AND UP TO DATE
MEDICAL INSPECTION	COMPLETED
SHIPPING FEES	PAID
TO BE SHIPPED AND DELIVERED TO:	
NAME	CLIFFORD N & MARY L KING
ADDRESS	1289 Bismark Peak Dr. Carson City, NV 89701
E-MAIL/TEL #	cmnvking@gmail.com /775-720-7088/ 775-301-6406
DESTINATION AIRPORT	Reno-Tahoe International Airport (RNO)
DELIVERY OPTION	HOME DELIVERY
I.D UPON PICKUP/DELIVERY	ANY GOVERNMENT ISSUED ID

Your Cavapoo puppy is presently at our pet department in Dallas, TX. All health papers and documents are valid, but the puppy need a safe temperature regulatory crate system. No pet is shipped anymore without an Air Condition regulatory pet travel crate system during this period of the year and due to the safety percussion of the Covid-19 Pandemic. So, we must switch the manual/regular crate provided by the sender to a safer Air-condition Crate. We will bring the manual crate provided by the sender to you as well, but your puppy must fly in an AC approved crate. It shows your responsibility to pay for a refundable AC crate for your puppy to ensure their safety since you are the owner and buyer of the puppy.

Determining the route of travel greatly depends on the available schedules by the airlines, weather and climatic conditions! It is very risky shipping these fragile creatures under such conditions with the pandemic happening now we take safety measures to make sure we meet all standards set to us by the United States Animal Control Service. When a Pet is being shipped during the colder months, the route of choice will be south for connection flights, during the summer we will search routes that are north for connections. We always check the weather temperatures for a safe transportation of the Pet and for health stability.

Over the past 3 months, all pets are required to fly in a safe Temperature Regulated Crate. Here are some reasons why your Puppy needs a Temperature Regulatory Crate.

- (1) A crate should include a safe toy to occupy the Pet, keeping in mind she will be unsupervised so choose your toy wisely. NO RAWHIDE'S, please! (they are choking hazards and I NEVER give them - supervised or not)
- (2) The crate will need to be big enough for Puppy to stand in without touching head on top and have the ability to turn all the way around comfortably.
- (3) Airlines have different crate requirements when it comes to winter temperatures. Right now, all pets departing from our service facility here in Texas is asking all pet owners to adopt the Temperature Regulatory crate to ensure the safety of the pets upon arrival.

WE HAVE 2 TYPES OF CRATE POLICY.

CRATE RENTAL/SALES. CHOOSE 1 OPTION AND MAKE A PAYMENT AS PER AMOUNT.

AC CRATE REFUNDABLE POLICY CRATE (COVERED BY INSURANCE & 100% REFUNDABLE): **\$1580.00 USD**

PURCHASE OF THE AC CRATE WILL COST YOU (NON-REFUNDABLE) OPTION TO BUY AND OWN FOR LIFE: **\$2300.00 USD**

POLICY AGREEMENT.

NOTE: The Insurance Company will cover you with 100% refunds if you choose the option of AC Crate Rental- Refundable Policy. The sum of **\$1580.00 USD** will be refunded after the puppy is Pick-up. We recommend you get the first option so that the fee will be refunded since you will not need to use the crate regularly. We have an insurance policy that goes with this option. (They will have to refund you

the money upon /pick-up of your Puppy in cash or check), if you choose the option to purchase the crate, your money will not be refunded to you since you are not backed by the Insurance Company Policy.

HOW TO MAKE PAYMENT

As included in article 15.01 of the shipping and flight payment of the Great State of Texas all payments to be made must be paid directly to the cashier at the point here the flight was registered and confirmed for shipping. This can be through the shipper or directly to the cashier who is on duty or to the breeder who registered the flight for delivery. The cashier working can accept all forms of payment approved by the shipping agency. Zelle, Walmart to Walmart, Western Union with Walgreens and Money Gram with CVS Pharmacy. Get with Customer Service for payment arrangements.

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Sincerely,
Tomas Wesley
Pets Delivery Specialist,
Express Pet Logistics.
Tel: 214-814-9972
Email: expresspetlogistics@hotmail.com
DELIVERYAGENT

Aircraft's Previous Flight
Flight: Animal Way Express Pet Logistics 2487 (AWE 2487)
Aircraft: Airbus A321

Home Delivery Scheduled for 05/25/2021 At 8:45 AM

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Sincerely,
Tomas Wesley

Pets Delivery Specialist, Express Pet Logistics.
Tel: 214-814-9972

Email: expresspetlogistics@hotmail.com
<https://expresspetlogistic.com>