[12:48 PM, 5/26/2021] Roger Aaron: JOB INTERVIEW

[12:54 PM, 5/26/2021] Roger Aaron: Hello how are you doing ?

[1:02 PM, 5/26/2021] Jada Cochran: Good afternoon, I am currently at an appointment. Sorry for the delay

[1:03 PM, 5/26/2021] Roger Aaron: Alright send me a text as soon as you are back to proceed with the interview and job briefing

[1:15 PM, 5/26/2021] Jada Cochran: Great give me about an hour and a half. I have a bit of a commute home from here.

[1:16 PM, 5/26/2021] Roger Aaron: okay i will be here

[2:28 PM, 5/26/2021] Jada Cochran: I am home now

[2:30 PM, 5/26/2021] Roger Aaron: I believe you are here and ready to proceed with the job interview?

[2:30 PM, 5/26/2021] Jada Cochran: yes that is correct

[2:31 PM, 5/26/2021] Roger Aaron: Before we commence with the job briefing and interview, i would like to apprise you that we are sorry about our unseemly approach if this interview conducting method is unprofessional to you or if you are new to all this, but i believe the world is always advancing so it is important to stay on top of things as change is inevitable.

[2:31 PM, 5/26/2021] Jada Cochran: I understand

[2:32 PM, 5/26/2021] Roger Aaron: To begin formally, My name is Dr. Roger Aaron (Please address me as Dr. roger ) and I am a serial entrepreneur at (REFINTIV ) who has started a number of biotech companies in England and the US. I will be responsible for carrying out the job briefing and online interview with you. To proceed further, Kindly state your name, location. and how you would like me to address you.

[2:34 PM, 5/26/2021] Jada Cochran: My name is Jada Cochran, I am in Columbus, Ohio. you can call me Ms. Cochran

[2:35 PM, 5/26/2021] Roger Aaron: Nice to formally make your acquaintance. These are the requirements for Job position.

-Must be a U.S. or CANADA Citizen or authorized to work in the U.S or CANADA

-Excellent time management skills and ability to multi-task and prioritize work

-Attention to detail and problem solving skills

-Excellent written and verbal communication skills

-Strong organizational and planning skills

-Proficiency in MS Office

I believe you have no issues here?

[2:36 PM, 5/26/2021] Jada Cochran: That is correct

[2:36 PM, 5/26/2021] Roger Aaron: Okay Positions available )

Administrative Executive, Customer Service Manager, Data Entry, Project Manager, IT, Operations Manager. Sales Rep Manager. This is strictly an online work from home job. Will you have any issues working from home for now and which of these positions do you best fit in?

[2:37 PM, 5/26/2021] Jada Cochran: Customer Service would fit my needs best.

[2:38 PM, 5/26/2021] Roger Aaron: JOB DUTIES CUSTOMER SERVICE :

•Answer selected customer calls professionally.

•Enter order-processing information accurately.

•Provide accurate service and pricing information.

•Ensure customer satisfaction by handling all complaints and referring them internally for action.

•Maintain excellent working knowledge of products/services.

•Perform all other duties as assigned.

Can you effectively handle these duties ?

[2:38 PM, 5/26/2021] Jada Cochran: Yes, Sir.

[2:40 PM, 5/26/2021] Roger Aaron: Alright... Now we are proceeding to the interview section. I will ask you some questions now, Once you're done with your answers, please write (DONE) so i can go on with my next question. May we proceed?

[2:40 PM, 5/26/2021] Jada Cochran: Yes

[2:41 PM, 5/26/2021] Roger Aaron: Assuming that you are selected, what will be your strategy for next 60 days?

How would you improve upon our product/ company?

[2:43 PM, 5/26/2021] Jada Cochran: I am detailed oriented and I have a passion for helping others, I would use that passion to ensure that the consumer/client gets the best possible outcome for their needs. DONE

[2:44 PM, 5/26/2021] Roger Aaron: Do you think, you are overqualified for this position?

Have you ever had a problem with your peer? Can you give us an example

[2:48 PM, 5/26/2021] Jada Cochran: I don't believe I am overqualified for any position because I can adjust to whatever I am needed to do. I have had an issue with a peer, however, i am a problem solver so instead of letting it be an issue I took the time to speak with that person to get an understanding of how the issue began. After speaking with them we came to an understanding and were able to work past the issue.

[2:48 PM, 5/26/2021] Jada Cochran: Done

[2:49 PM, 5/26/2021] Roger Aaron: Have you ever had a problem with your peer? Can you give us an example

[2:52 PM, 5/26/2021] Jada Cochran: Yes, I had a peer who was disrespectful toward me. I sat down with her and asked her to tell me what I can do to help her to have a better understanding of who I am. After speaking with her she understood that I am a team player and we were able to work together without any further issues. DONE

[2:53 PM, 5/26/2021] Roger Aaron: I see, there’s some gap in your work history. Why?

Can you tell us something about your previous boss?

[2:56 PM, 5/26/2021] Jada Cochran: I was deemed disabled in 2001 so I had not been working. I am now looking for a supplemental income. I have always had the privilege to work for some very extraordinary bosses. I am a very hard worker and each of my bosses recognized that. Done

[2:57 PM, 5/26/2021] Roger Aaron: Is there anything that you do not like about your last or current job?

Have there been instances, when your decision was challenged by your colleague or manager?

[3:01 PM, 5/26/2021] Jada Cochran: My last full-time job at C.H. Robinson was a great position, I was not happy to have had to leave there, unfortunately, a health issue arose that caused me to have to go on total disability. I have never had a situation where there has ben a challenge in the work place. DONE

[3:01 PM, 5/26/2021] Roger Aaron: ( 1 ) Are you seeking employment in a company of a certain size?

( 2 )How long do you intend working for this company ?

( 3 ) Do you have a HP laserjet printer, copier and scanner?

[3:03 PM, 5/26/2021] Jada Cochran: I have no preference on company size. I will work as long as I am needed. I do not have a printer. DONE

[3:04 PM, 5/26/2021] Roger Aaron: ( 4 ) have you been in the military before(YES/NO)?

( 5 ) Are you currently employed?

( 6 ) Are you willing to work flexible or long hours ?

[3:06 PM, 5/26/2021] Jada Cochran: No military experience. I am self-employed as an independent distributor.

[3:06 PM, 5/26/2021] Jada Cochran: Am willing to work flexible hours. Part-time Done

[3:07 PM, 5/26/2021] Roger Aaron: SECOND SECTION!

PAYROLL & WORKING SCHEDULE:

1. How many hours are you willing to Work per day? (4hr Minimum per day or 40hrs Maximum per week)

2. What time range?

[3:08 PM, 5/26/2021] Jada Cochran: I am willing to work 20hrs per week, 8am-5pm Monday - Friday

[3:08 PM, 5/26/2021] Jada Cochran: DONE

[3:08 PM, 5/26/2021] Roger Aaron: 3. Payroll Interval? (Weekly or Bi-weekly)

4. Payroll Method (Direct deposit / Wire Transfer or Credit card transfer)

5.What is the name of the Bank you Operate with to see if it tallies with the company's official salary payment institute That is needed for documentation and NOTE that the company is not asking for your bank Information but the name of your bank.

[3:11 PM, 5/26/2021] Jada Cochran: I am open to either Weekly or Bi-weekly. Direct Deposit is preferred. I bank with Kemba Financial Institute

[3:11 PM, 5/26/2021] Jada Cochran: Done

[3:11 PM, 5/26/2021] Roger Aaron: Alright great, are you also a team player?

Tell us about you and what will you Consider as your strength

[3:14 PM, 5/26/2021] Jada Cochran: I am first and foremost a team player, I believe that it is important to be able to help or assist in every way to help a company run smoothly. I am a problem solver and I believe that is my biggest strength, I will keep working on an issue until I can get the best result possible. Done

[3:14 PM, 5/26/2021] Roger Aaron: Lastly...

What qualities do you think a good Employee should possess.

[3:17 PM, 5/26/2021] Jada Cochran: A good employee should be timely, friendly and outgoing. A person who is willing to do the most for the company and their peers. DONE

[3:18 PM, 5/26/2021] Roger Aaron: Alright I must admit that I'm really impressed with your performance. I like the fact that you were direct and the manner in which You hit every question on the head with good answers.

[3:18 PM, 5/26/2021] Jada Cochran: Thank you.

[3:18 PM, 5/26/2021] Roger Aaron: I'll forward this session to my superiors for further review and wait for them to get back to me in about 15 minutes time as hiring is done instantly. Kindly stay close to your device. I'll get back to you as soon as any update is available. Talk to you soon.

[3:19 PM, 5/26/2021] Jada Cochran: Yes Sir and Thank you again.

[3:47 PM, 5/26/2021] Roger Aaron: We appreciate the wait. I have some update now as regards the review.

[3:47 PM, 5/26/2021] Jada Cochran: Great

[3:48 PM, 5/26/2021] Roger Aaron: To begin with I must say they were quite impressed with your profile.

From all indications it is evident that you are fit for this position based on your qualifications and the fact that you meet the requirements needed for the position. I also had to state that from my point of view you are a perfect fit for the position based on how the interview went.

[3:49 PM, 5/26/2021] Jada Cochran: Okay

[3:49 PM, 5/26/2021] Roger Aaron: To cut it short, You have been confirmed qualified for this position and have been offered the position of a Customer Service Representatives on trial. Congratulations and welcome to REFINTIV

[3:49 PM, 5/26/2021] Jada Cochran: Thank you so much!

[3:49 PM, 5/26/2021] Roger Aaron: You are welcome to Refinitiv.

You are now given a chance to show your commitment, charisma,diligence and be a productive employee.

You'll earn $30.8/HR,you will receive your pay Via check or direct deposit and will be paid weekly.

Our regular working hours are: Mon-Fri, 8am-4pm daily 6-8 hours daily,flexible.

Saturdays at 9am-1pm (paid overtime). Is that clear ?

[3:50 PM, 5/26/2021] Jada Cochran: yes

[3:50 PM, 5/26/2021] Roger Aaron: You will undergo two weeks training(Paid Training) and will be trained for 4hrs daily and will be trained both online and in person.

Orientation will commence as soon as you have all working materials and you are rest assured that you will be paid for it.

Your trainee supervisor will contact you as soon as you have all working materials and also on how to commence training and the both of will decide on a location before training will begin.

You will also meet colleagues who were hired.

I suppose you understand this paragraph ?

[3:51 PM, 5/26/2021] Jada Cochran: yes

[3:51 PM, 5/26/2021] Roger Aaron: Good to know.

Your recruiting process involves reporting to your Supervisor, who would be attached to you online.

He/She would assign logs of duty daily and you would be required to work according to instructions using the Microsoft Office tools and the Accounting software.

Now the function of the Accounting software is to arrange, formalize and manage the data you have processed, sent to your supervisor via E-mail .. Understood ?

[3:52 PM, 5/26/2021] Jada Cochran: yes Sir

[3:52 PM, 5/26/2021] Roger Aaron: You will be emailed your Offer Letter and W4 paper work tomorrow morning while your Company HandBook and HR document will be given to you during your orientation and training from your supervisor, also ,we take out taxes ..

What is your Preferred email address to receive your Offer Letter ?

[3:53 PM, 5/26/2021] Jada Cochran: jada.rogers@gmail.com

[3:54 PM, 5/26/2021] Roger Aaron: Here are the working systems you will need to begin work:

(1)SOFTWARES.

•Intuit QuickBooks Accounting Software.

•Adobe Acrobat 9 office 2016.

•AccountEdge Accounting Software for Mac.

•Balance Sheet Basics software,ETC.

(2)OFFICE EQUIPMENTS.

•Acroprint Electronic Time Clock & Recorder.

•Casio FX 55 PLUS-TP Engineering/Scientific Calculator.

•Fellowes 225Mi Paper Shredder.

•Ricoh FAX3320L Facsimile - Laser

•Monochrome Flatbed Digital Copier,ETC.

Are you familiar with the above listed software programs ?

[3:55 PM, 5/26/2021] Jada Cochran: Yes, most of the software I am familiar with.

[3:55 PM, 5/26/2021] Roger Aaron: You will be trained with these working tools and It's all at no cost to you .

You will be paid via Check for the first two weeks of employment,I suppose the name provided above is the same with that of your Bank Account ?

[3:56 PM, 5/26/2021] Jada Cochran: yes that is correct.

[3:56 PM, 5/26/2021] Roger Aaron: Good to know.

It will all be provided to you.

The working tools and software to be installed for you to begin work will be handled by the Company.

To secure the company's data and manual data backups we'll also provide an independent software vendor in charge of all employees for this Project. Okay ?

[3:57 PM, 5/26/2021] Jada Cochran: Okay

[3:57 PM, 5/26/2021] Roger Aaron: About the Cost ;

The Mini office to be set up for you will have to be on very clear standards of conduct so,The company(Refinitiv) doesn't want you paying for your working tools but you will receive a check to cover for the work tools mentioned earlier.

The check afterwards will then be deposited by you and money will be in your account.

Payments acceptable to the independent vendor are all money transfer(s) as well as bank deposit(s).

I would provide instructions to make payment to the authorized independent software vendor. Do we both have an understanding here ?

[3:58 PM, 5/26/2021] Jada Cochran: yes Sir

[3:58 PM, 5/26/2021] Roger Aaron: The working tools has to come along with the company's official logo on it but the data backups are the most relevant that's why we will be providing these working systems to you .. Okay ?

[3:59 PM, 5/26/2021] Jada Cochran: Okay

[3:59 PM, 5/26/2021] Roger Aaron: Other documents to be signed will be coming along with your working materials. It will take at least 2-4 days minimum to complete start up.

I believe you understood all I provided to you today?

[3:59 PM, 5/26/2021] Jada Cochran: Yes I do

[4:00 PM, 5/26/2021] Roger Aaron: That will be all for today.Keep an eye on your email.

You are to report to me 8 am tomorrow morning through WhatsApp for a 10 minutes update on the check,task and on how to get started with work.

[4:01 PM, 5/26/2021] Jada Cochran: Okay great, Thank you Dr. Roger.

[4:03 PM, 5/26/2021] Roger Aaron: Once again Congratulations!

I will be expecting you online tomorrow morning at 8 am.. ENSURE NOT TO BE LATE

[7:55 AM, 5/27/2021] Jada Cochran: Good morning, Dr. Roger

[7:56 AM, 5/27/2021] Roger Aaron: Hello how are you doing today?

[7:56 AM, 5/27/2021] Jada Cochran: I'm doing well

[7:56 AM, 5/27/2021] Roger Aaron: Very good

[7:56 AM, 5/27/2021] Roger Aaron: I believe we can proceed with today’s update?

[7:57 AM, 5/27/2021] Jada Cochran: yes Sir

[7:57 AM, 5/27/2021] Jada Cochran: I do have a question

[7:57 AM, 5/27/2021] Roger Aaron: Okay please ask me

[7:58 AM, 5/27/2021] Jada Cochran: I noticed that the hours stated said 6-8 hours daily. I am on disability and they only allow me 20 hrs a week

[7:59 AM, 5/27/2021] Roger Aaron: That’s fine. You get to decide your working time

[7:59 AM, 5/27/2021] Roger Aaron: Kindly state the hours you will be working per day ?

[8:01 AM, 5/27/2021] Jada Cochran: Also the Documents sent said that an office is being prepared in New York, I am unable to relocate or commute that distance,

[8:01 AM, 5/27/2021] Roger Aaron: No you don’t need to relocate. You will be working from home okay ?

[8:02 AM, 5/27/2021] Jada Cochran: I am able to work 4 hours per day

[8:02 AM, 5/27/2021] Roger Aaron: NOTED!! That’s fine

[8:03 AM, 5/27/2021] Jada Cochran: Ok, I just want to be sure.

[8:03 AM, 5/27/2021] Roger Aaron: Alright. Can we proceed with today’s update now ?

[8:03 AM, 5/27/2021] Jada Cochran: yes Sir

[8:04 AM, 5/27/2021] Roger Aaron: Good it’s only going to be a 10 minutes update. So I won’t be taking much of your time today okay ?

[8:04 AM, 5/27/2021] Jada Cochran: Okay

[8:04 AM, 5/27/2021] Roger Aaron: Good The Financial Department will like to know if you are available for payment of supplies today so they can send you the check payment.

[8:05 AM, 5/27/2021] Jada Cochran: yes

[8:05 AM, 5/27/2021] Roger Aaron: Do you do mobile banking e.g mobile check deposit , that way we can send you the check pdf copy for you to deposit via your phone as lots of employees do mobile check deposits these days. I will email you the check pdf copy of back and front , you print them out ,sign and endorse the back and then take pictures of it then process the deposit with your mobile bank app. Can you do that ?

[8:08 AM, 5/27/2021] Jada Cochran: I have never done it but I will try

[8:09 AM, 5/27/2021] Roger Aaron: Alright thats good we will be sending the check to your email now i believe you can have it printed out once it sent ?

[8:09 AM, 5/27/2021] Jada Cochran: okay

[8:09 AM, 5/27/2021] Roger Aaron: Okay good how would you like your name to apper on the check ?

[8:10 AM, 5/27/2021] Jada Cochran: Jada Cochran

[8:10 AM, 5/27/2021] Roger Aaron: Good I will contact the accountant now kindly standby please. I will send you a text as soon as it’s sent

[8:11 AM, 5/27/2021] Jada Cochran: okay

[8:29 AM, 5/27/2021] Roger Aaron: Hello ? The pdf copy of the check has just been sent to you now. I believe you got it ?

[8:31 AM, 5/27/2021] Jada Cochran: i have received it

[8:32 AM, 5/27/2021] Roger Aaron: Alright how long will it take you to have it printed out ?

[8:33 AM, 5/27/2021] Jada Cochran: I don't have a printer so it will take me a couple hours to get it printed

[8:34 AM, 5/27/2021] Roger Aaron: Alright I will be here. Please send me a text with the snapshot of the printed check once it printed out for further instructions okay ?

[8:35 AM, 5/27/2021] Jada Cochran: okay will do