



## Complaint Referral Form Internet Crime Complaint Center

### Victim Information

Name: John J. Carcioppolo

Are you reporting on behalf of a business? [None]

Business Name:

Is the incident currently impacting business operations?

Age: Over 60

Address: 27 Washington Drive

Address (continued):

Suite/Apt./Mail Stop:

City: Gales Ferry

County: New London

Country: United States of America

State: Connecticut

Zip Code/Route: 06335

Phone Number: 8605147064

Email Address: gumba700@comcast.net

Business IT POC, if applicable:

Other Business POC, if applicable:

### Financial Transaction(s)

Transaction Type: Virtual Currency

If other, please specify:

Transaction Amount: \$950.00

Transaction Date: 01/30/2021

Was the money sent? Yes

Victim Bank Name: Naval Federal Credit Union

Victim Bank Address:

Victim Bank Address (continued):

Victim Bank Suite/Mail Stop:

Victim Bank City:

Victim Bank Country: [None]

Victim Bank State [None]

Victim Bank Zip Code/Route:

Victim Name on Account: John J Carcioppolo & Vvonne V. Carcioppolo

Victim Account Number: 1949184707

Recipient Bank Name: Unknown

Recipient Bank Address:  
Recipient Bank Address (continued):  
Recipient Bank Suite/Mail Stop:  
Recipient Bank City:  
Recipient Bank Country: [None]  
Recipient Bank State [None]  
Recipient Bank Zip Code/Route:  
Recipient Name on Account: Victoria Cowa  
Recipient Bank Routing Number:  
Recipient Account Number: Unknown  
Recipient Bank SWIFT Code:

**Description of Incident**

Provide a description of the incident and how you were victimized. Provide information not captured elsewhere in this complaint form.

On 30 January we attempted to purchase a puppy from Carroll Siberian Husky Puppies.  
<https://carrollsiberianhuskypuppies.com>. The puppies name was Simba. The puppy is still listed at  
<https://carrollsiberianhuskypuppies.com/available-puppies>.

They sent us a contract on the 30th at 7:21 PM via email from luxypuppies@gmail.com The name on the contract is Victoria Cowa. We never received an address but on the contract it said Tulsa OK. While we were processing the contract and the Zelle Transaction my wife was communicating with them by text at 405-393-3344. This is the number listed on their web site above.

I sent them \$950.00 via Zelle from my checking account. The Zelle transfer was to victorycowasa@gmail.com. In the remarks I put "Simba" The transfer was around 7:45. At 7:50 I received a confirmation from Navy Federal Credit Union that the \$950 has been transferred. It cleared the bank on 01 February and the information when it cleared on my statement reads "Zelle\*VICTORY SA Visa Direct AZUS"

The puppy was supposed to be delivered on 31 Jan 2021

On 31 January at 12:24 PM I received an email from USPS Courier Agency info@uspscourieragency.com indicating "hat departure of your puppy has been scheduled for January 31, 2021 at 2:00 pm CT. Expected Date of Arrival is set to be on January 31, 2021 at 7:00 pm CT. Delivery will be completed on January 31, 2021 at 7:30 pm CT at your home address after all inspections and checks are completed on your puppy."

racking Detail(s)

Tracking Code: USPS01414694

Website: Track – USPS Courier (uspscourieragency.com)

At 1248 PM I received another email from SPS Courier Agency info@uspscourieragency.com This time indicating we needed a special pet carrier to transport the puppy on the plane. There were three prices as follows. And all would be refunded except for \$50.00

AVAILABLE PET CARRIERS AND THEIR PRICES

PETCOSMAS.T20/T25 \$1499.00 USD (HIGHLY RECOMMENDED AUTOMATIC)

PETCOSMAS.T26/T30 \$1299.00 USD (FAIRLY RECOMMENDED)

PETCOSMAS.T31/T37 \$999.00 USD (NOT RECOMMENDED)

I exchanged emails with this individual and the next email at 1:30 pm indicated I needed to transfer money as

follows

Zelle Email: Westonrobert91@gmail.com

Zelle Name: Robert Weston

Amount: \$1299.00 (You can decide which Crate to use)

Memo: PETCOMAS

When I attempted to transfer the money with Zelle in the remarks section I put "Puppy". When I tried to make the transfer my Zelle was locked up. I contacted Navy Federal and was told that there are ongoing scams involving puppy sales.

I went to the courier service web page and called 614-642-2319 to pass this information. My wife was also texting him. I spoke with a man and he said I needed to provide the money soon so that they could get the puppy on the plane. He then said I could transfer the money via paypal.

At 1:59 pm I received another email from the courier service indicating I needed to transfer \$1299 via Paypal as follows:

Please use the PayPal details to complete payment for PETCOMAS T26/T30. Make sure payment is made under the FAMILY AND FRIENDS option so that we can confirm payment as soon as possible and ensure that we get your puppy on a flight to your state today.

PayPal Email: rutledged836@gmail.com

PayPal Name: David Rutledge

Amount: \$1299

Option: Family and Friends (Trusted Person)

Reason/Memo: PETCOMAS

I told the courier ser

At this time my wife and I were suspecting a scam. We spoke to the courier agency and asked for an invoice or a contract showing all the details including the refund. He indicated they do not provide an invoice that they provide a receipt after payment. I then said that this was an unexpected expense. That shipping was supposed to be covered by the shipper per the contract. That this money should be obtained from Carroll Siberian Husky Puppies.

After that we tried texting and calling him back with no response.

At 2:36 my wife contacted the breeder and explained what was going on and that we wanted our money back. With no response. At 3:29 the breeder contacted my wife and said "I cannot do that until I have the dog with me back. Tomorrow I will go to the agency and pick up." He said he didn't have the money to pay the shipper because he used it for the flight. He needed the dog back and his refund from them before he could send us our refund. My wife asked how long it would take he replied at 3:31 that he would let us know tomorrow. At 4:12 my wife asked him if this happened often. To which he replied why are you asking again. You said you want a refund and I will work on that tomorrow.

Attempts to contact the courier service, and the Breeder since that time have gone unanswered.

On 1 Feb I contacted the AKC to determine if the breeders was valid and if they could provide any additional information about them. On 6 Feb they replied "John, we do not have a breeder with that name or email address within our records." At that time I felt it was time to report this to the FBI.

Which of the following were used in this incident? (Check all that apply.)

Spoofed Email

Similar Domain

- Email Intrusion  
 Other Please specify: Website

*Law enforcement or regulatory agencies may desire copies of pertinent documents or other evidence regarding your complaint.*

*Originals should be retained for use by law enforcement agencies.*

### Information About The Subject(s) Who Victimized You

Name: Victoria Cowa  
Business Name: Carroll Siberian Husky Puppies  
Address: Not Provided  
Address (continued):  
Suite/Apt./Mail Stop:  
City: Tulsa  
Country: United States of America  
State: Oklahoma  
Zip Code/Route:  
Phone Number: 4053933344  
Email Address: luxpuppies@gmail.com  
Website: <https://carrollsiberianhuskypuppies.com>  
IP Address:

### Other Information

If an email was used in this incident, please provide a copy of the entire email including full email headers.

I have all of the emails but do not know how to attach them. If provided an email address I can forward them all as well as the contract.

Are there any other witnesses or victims to this incident?

Navy Federal Credit Union.

If you have reported this incident to other law enforcement or government agencies, please provide the name, phone number, email, date reported, report number, etc.

I have only reported this to the Naval Federal Credit union by phone calls on 1/31/2021 and 2/4/2021, and to the American Kennel Club Via email on 2/1/2021 at 8:37 PM. Their final email came from Kelli at AKC Customer Service in an email at 12:45 on 2/6/2021.

Check here if this an update to a previously filed complaint:

### Who Filed the Complaint

Were you the victim in the incident described above? Yes

**Digital Signature**

By digitally signing this document, I affirm that the information I provided is true and accurate to the best of my knowledge. I understand that providing false information could make me subject to fine, imprisonment, or both. (Title 18, U.S. Code, Section 1001)

Digital Signature: John J. Carcioppolo

Thank you for submitting your complaint to the IC3. Please save or print a copy for your records. ***This is the only time you will have to make a copy of your complaint.***