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Unilone Trade Company



Christine115 🌟 Contributor

Sep-03-2020 08:

Unilone Trade Company

Aug. 16 I bought a crow lamp, the site was called efcvl.site. PayPal paid the company called Unilone Trade Company. EFCVL.SITE has now disappear, but has reopened as TPJVZ.SITE selling once again bargains up to 80% off. The tracking # doesn't show up, but they keep sending emails telling me to be patience it's in the mail. I now have contact with them through PayPal. I know I've been scammed, but why they keep contacting me, it's like a game to them ... I have till Sept, 16 to carry on with my claim, but PayPal wants me to work things out with the buyer first. I fell like a fool, it wasn't too expensive, but I live on a Disability and can't afford to just move on ... ****bleep**** off. Here's a link to their new site ... <removed>

352 people had this problem.

Disputes Fraud

Tags (2)

Tags: **ELEENONLINETRADE** **UNILONE TRADE COMPANY**

 **17 Kudos**

[Reply to topic](#)

453 REPLIES

[All forum topics](#) [< Previous Topic](#) [Next Topic >](#)



anekeire  Contributor

Sep-04-2020 01:

Re: Unilone Trade Company

Hi, I'm also still awaiting my order - I bought two lamps, a crow one and butterfly one. I am assuming delivery may just be delayed due to Covid, and not necessarily a scam? I do hope so. Or do any of you have any other reason to believe this is a scam, other than late delivery? My other was 3 weeks ago.

 **7 Kudos**[Reply](#)Christine115  Contributor

Sep-04-2020 05:

Re: Unilone Trade Company

I said in my message, the tracking # can't be found any where and the original site I bought the crow lamp has disappeared. The new site is exactly the same, except no crow lamps and the annoying pop up saying save 10% over and over ... This is the new site" TPJVZ.SITE" notice their stock is small. I hope is's real, I really do ... but my gut says otherwise. I hope this helps ...

Tags (1)

Tags: UNILONE TRADE COMPANY **5 Kudos**[Reply](#)SalCat  Contributor

Sep-06-2020 09:

Re: Unilone Trade Company

I also have order cat cave beds and had the exact same thing just happen website down and tracking number not valid hopefully PayPal can sort it out

 **9 Kudos**[Reply](#)josebar  Contributor

Sep-07-2020 07:

Re: Unilone Trade Company

Same issue here (Monkey lamps) provided tracking number to nonexistent package and said to wait 30 more days.

 **5 Kudos**[Reply](#)Nuada  Contributor

Sep-07-2020 03:

Re: Unilone Trade Company

I too purchased goods from this company - art supplies - they sent similar email and tracking no which only shows that the 'parcel is awaiting departure from China' can find nothing on them and they have changed names several times - I have been scammed - put in a claim with paypal and all I am getting is date changes for when it will be finalised and of course you can not contact Paypal for any details - this is the 5th date change Paypal has put up for this claim - beginning to wonder if I will ever see my money at this rate - don't know what is going on with Paypal as they are usually very quick to refund - hope you get your money also

 **10 Kudos**[Reply](#)dcfloyd33  Contributor

Sep-07-2020 06:

Re: Unilone Trade Company

I too ordered from this company on 8/16. I ordered over 60 dollars worth of inventory and have gotten the same just keep waiting spiel. I guess I'm going to start the process with PayPal to get my money returned. I thought they only sent to trusted companies?

 **7 Kudos**[Reply](#)annekeire  Contributor

Sep-07-2020 07:

Re: Unilone Trade Company

I saw adds today on Facebook from yet another company name, advertising the same crow lamps. It's starting to look very dodgy indeed

 **6 Kudos**[Reply](#)

Christine115  Contributor

Sep-07-2020 08:

Re: Unilone Trade Company

I'm about to start the claim or process with PayPal too. They told me to work things out with the seller first, I've kept all the emails they sent telling me to be patient. I hope PayPal's reading these complaints ... Why would they let these fake companies use PayPal to begin with? You would think they would make sure the company is legit before allowing them to use PayPal as a payment process. I also looked up Unilone Trade Company and it doesn't even show up on the internet ... so frustrated !!!

 **9 Kudos**[Reply](#)Christine115  Contributor

Sep-07-2020 08:

Re: Unilone Trade Company

I'm confused too, you would think PayPal would make sure a company is legit before allowing them to use PayPal payment. I just filed my claim, I asked them to read the Community complaints, because there's a lot of us. They reopened their site again under TPJZ.SITE ... scam bags

 **12 Kudos**[Reply](#)



Nuada Contributor

Sep-07-2020 10:

Re: Unilone Trade Company

There are a lot of scam companies operating on ebay and facebook and nothing seems to be done about them - they close down then open under another name - seems to be no check maybe it is time for a lot of us to start asking questions and try and get them booted



6 Kudos

Reply



Nuada Contributor

Sep-08-2020 06:

Re: Unilone Trade Company

Finally got a message back from Paypal that the company had replied (over two weeks ago) saying that the parcel was in transit and giving tracking number - which is a scam - 'parcel' still supposedly sitting in airport in China 'awaiting departure' since 28th August - yet Paypal is holding it up because they accept this from the seller - talk about one sided help - there is none for buyers it seems and scam artists can keep getting away with it - stinks.



3 Kudos

Reply



mjaviles89 New Community Member

Sep-08-2020 09:

Re: Unilone Trade Company

I have started my process of disputing with this company. I emailed them last week and I emailed them yesterday about my lights. In the first email, they replied with a tracking code and they gave me a weird website to put the number in. In the second email, they said the tracking system was changed and the shipping company should provide them with a new tracking number. I really feel like this is a scam because in my dispute process with PayPal, they sent the same email they gave the first time. So it's almost like an automatic response that they're giving.

 **4 Kudos**

Reply



kibrahim New Community Member

Sep-08-2020 09:

Re: Unilone Trade Company

I have ordered Infant Car Seat & Latch Base payment was done thru paypal and yet can't get any update on order and website is not working. i hope paypal will fix this. I wrote to their email which was mentioned o paypal receipt but no response. <removed>

 **3 Kudos**

Reply



Lakey91  Contributor

Sep-08-2020 11:

Re: Unilone Trade Company

I have been scammed by the same company – ordered a lamp off BETV.SITE, which has too now been taken down.

 **2 Kudos**

Reply



Nuada  Contributor

Sep-08-2020 11:

Re: Unilone Trade Company

I finally got an answer back from Paypal re the delay in refunding money – they are going to wait till 21st Sept – to give the sender 20 days to send article – seeing as how I purchased the art supplies on 17th August seems rather ludicrous – especially when so many people have claims against this company – we all know that the company is a scam – but seems Paypal is ignoring this fact – thought better of them than this – very disappointed

 **7 Kudos**

Reply



annekeire  Contributor

Sep-09-2020 12:

Re: Unilone Trade Company

I have sent an email to both Unilone and to Paypal. I will let ye all know what the replies will be. In the meantime, have you all noticed that they keep advertising their non-existing goods on Facebook, this time under the name Pettingneeds? I see their sponsored adds all the time, and usually attracting 100s of comments (all oh lovely, need to get one, ordered mine etc) and then the next hour there's only one comment.. So I assume they have plenty of bots commenting the comments they want to see shared, and when a real person comments; this is a scam, don't waste your money, or something like that, they just remove the add and come out with a new one. At least that's what I think. It's a disgrace of a system and I feel such a fool having fallen for it!

 **9 Kudos**

Reply



annekeire  Contributor

Sep-09-2020 01:

Re: Unilone Trade Company

Unilone sent me a tracking nr and a link to enter it into. When I entered the nr into the parcel tracking site the site told me nr doesn't exist. Great. Sent another email to Unilone.. I'm afraid this is going to get nowhere unless Paypal finally admits this company is a scam and refunds us all

 **3 Kudos**

Reply



annekeire  Contributor

Sep-09-2020 08:

Re: Unilone Trade Company

Unilone's first reply was to give me a tracking nr with a link. Entered that nr in the link, nr doesn't exist. Emailed them again, and now they replied Dear Customer, Thank you for contacting us regarding your inquiry. Orders are shipped as order within three days after they placed. Nowadays the health emergency affected the delivery service and caused the shortage of express staff. Moreover, the overwhelming demand and strict custom clearance also affect the delivery time. Considering above situation, please understand that we cannot give an accurate time.

The system won't update frequently, but please do not worry. We will keep tracking for you, any news we will inform you as soon as possible.

Your patience and understanding will be highly appreciated. If you have any other questions or concerns, please feel free to contact us.

Best regards

In other words they make no promise, give no date, and try to look genuine. pure scammers they are

 **5 Kudos**

Reply



Christine115  Contributor

Sep-10-2020 12:

Re: Unilone Trade Company

I should of known this was a scam, three days after I ordered my crow lamp, they sent a notice saying it was shipped and gave me a fake tracking #. The very next day they tried to say it was delivered. When I questioned them and said nothing was delivered, they completely ignored me and said it was still in the mail ...

 **1 Kudo**[Reply](#)Nuada  Contributor

Sep-10-2020 12:

Re: Unilone Trade Company

Checked the tracking no once again – still sitting in China 'awaiting dispatch' since 28th Aug – what I do not understand is so many people complaining about this company so many people KNOWING they are scammers yet Paypal does nothing – as I said above Paypal will wait 20 days before they close case – this being the 21st Sept – yet with the date I purchased this which was the 17th August till then will be 36 days –

 **2 Kudos**[Reply](#)mrbolano  Contributor

Sep-11-2020 03:

Re: Unilone Trade Company

Ordered lights a month ago from Dqwsj.site which is current down. Tracking non existent. Customer service emails bounce back. Clearly a scam and annoying that PayPal let this happen and we have to jump through hoops to get our money back.

Worst of all if its a scam they have just opened up a new site and are continuing it under Paypal's noses.

<https://dqwsj.myshoplaza.com>

 **3 Kudos**[Reply](#)Nuada  Contributor

Sep-11-2020 03:

Re: Unilone Trade Company

Has anyone actually got their money back from Paypal yet from this? or are we all getting the run around from Paypal -

 **3 Kudos**[Reply](#)parrabueno  Contributor

Sep-11-2020 04:

Re: Unilone Trade Company


I had the same problem and I don't understand why paypal don't just block this company and don't pay instead of trying to solve problems every single time! This is outrageous! Paypal has many claims form the same "company" that you have tones of complains for scam/fraud.... this company has never solved the problem for costumers....and yet paypal still allow paying them, and you still ask customers to start a claim...come on! paypal have all the data, and should be blocking this company and avoid all this problems for customers...really what is the point of having paypal if they don't do anything to avoid known scam companies....OUTRAGEOUS!!!

 **40 Kudos**[Reply](#)Ravn2000  Contributor

Sep-11-2020 06:

Re: Unilone Trade Company


I share same story – ordered on 23 August. Yesterday started to escalate via PayPal. Now, after a few exchanges it appears the tracking has started showing an actual parcel on the way. Yesterday it looked like a fake tracking but now my parcel appears in transit with the destination action country and our local carrier mentioned. Fingers crossed.

 **1 Kudo**[Reply](#)Nuada  Contributor

Sep-11-2020 11:

Re: Unilone Trade Company

If the tracking says "cleared and awaiting departure from Shanghi airport' it is not going anywhere – and there is no parcel – will be interested to see what happens with your order

 **1 Kudo**[Reply](#)



Ravn2000 ★ Contributor

Sep-12-2020 08:

Re: Unilone Trade Company

Indeed interesting to follow. Tracking now states: "The shipment item has left the country of the sender" Will let you know when further developments happen.

 **2 Kudos**

Reply



Lakey91 ★ Contributor

Sep-12-2020 11:

Re: Unilone Trade Company

Mine seems very fishy. I got given a tracking number on 17track.net which was FEISZxxxxxxxxYQ.

The status has now changed to 2020-09-11 21:43 China, Shenzhen, Item accepted.

This is 21 days since the tracking number was raised. But then what is even stranger is that at the bottom it says

Original tracking number: GV4xxxxxxxxGB Original shipping channel: **Royal Mail**

Why would it have a RM tracking number?

Be interesting to see where this goes. If anywhere.

 **2 Kudos**

Reply



Kwkkwkwk ★ Contributor

Sep-13-2020 08:

Re: Unilone Trade Company. I had the exact same experience. I want my money back.

I had the exact same experience.

 **2 Kudos**

Reply



Plaseski ★ Contributor

Sep-14-2020 12:

Re: Unilone Trade Company

I too have placed an order with is company and now feel like i have been scammed, tracking for the crow lamps is not available even though they claim the order has been shipped.

How do I process a claim with Paypal??

Rick

 **2 Kudos**

Reply

Nuada  Contributor

Sep-14-2020 12:

Re: Unilone Trade Company


Go to Resolution Centre and lodge claim – pretty straight forward – date of purchase, amount, what you purchased and reason for claim – good luck

 **2 Kudos**[Reply](#)Wilco70  Member

Sep-19-2020 08:

Re: Unilone Trade Company

I also ordered a monkey lamp in August 15 and still no lamp delivered. Sent e-mail yesterday and received answer today with tracking number and strange website. All tracking info in chinese but number is not found by the dutch post. Starting a dispute today with paypal

 **1 Kudo**[Reply](#)SheikaDowagagee  Member

Sep-19-2020 05:

Re: Unilone Trade Company

I've been scammed by this company as well. I ordered a baby stroller in August from one of their sites CVSUW.TOP which was an ad on Facebook with a lot of positive comments. 2 days ago I received a tiny parcel from them, there were no stroller of course instead it was a cheap tiny plastic baby raincoat that they sent me. I contacted them and they are now trying to scam me more saying that I should pay \$15-30 to return the tiny raincoat and then they might refund when they receive the package. Or they can refund me 30% of my purchase. What a Big Scam!! I escalated it to PayPal and I hope they will find a solution and ban this company.

 **5 Kudos**

[Reply](#)



Nuada  Contributor

Sep-19-2020 06:

Re: Unilone Trade Company

Checked fb today this company now has 2 different names going and the same scam items - I think this is a total of 5 different names so far and nothing done about it - seems people complain to PayPal about one company and then they change their name so they cannot be tracked I did lodge a complaint with fb - no answer from them either

 **2 Kudos**

[Reply](#)



Nuada Contributor

Sep-20-2020 07:

Re: Unilone Trade Company

I do not honestly know what is going on with this company - two days ago checked tracking - nothing changed sitting in china - checked with resolution center to find that the resolution date had once again changed to 24th Sept - checked tracking today and now it says that the parcel is in Sydney - bloody fast plain then - so have no idea - will keep you informed

2 Kudos[Reply](#)

Christine115 Contributor

Sep-20-2020 11:

Re: Unilone Trade Company

My tracking # can't be found ... as for PayPal, they changed my resolution date for the 25th from the 19th, I really don't understand what's going on. Is PayPal in on this ???

2 Kudos[Reply](#)

Nuada Contributor

Sep-20-2020 11:

Re: Unilone Trade Company

You really have to start to wonder - resolution date for me was supposed to be finalized today - now it has moved to 24th Sept - is there a parcel of goods in Australia now or is it just another railroad from the sender - damned if I know - it is now 35 days since purchase

 **2 Kudos**

[Reply](#)



Vihteli  Contributor

Sep-21-2020 11:

Re: Unilone Trade Company

I have the same problem.
WTF
I had confidence in PayPal, but now I'm a little in doubt.

 **3 Kudos**

[Reply](#)



annekeire  Contributor

Sep-21-2020 02:

Re: Unilone Trade Company

Hi,

may I ask how you communicate with Paypal itself? I filled out the form on the 'contact us' page, but never got a reply from paypal. I did get a (dodgy, in denial) reply from my email to the scamming company, but none from paypal. My 20 days since paying are well over, so I'd really want to know how to get refunded through paypal for this order that clearly is never going to be delivered. Thanks

 **1 Kudo**

[Reply](#)



Nuada  Contributor

Sep-21-2020 02:

Re: Unilone Trade Company

You need to go to Resolution Center and lodge a claim - good luck - me - I am so over PayPal at this stage

 **3 Kudos**

[Reply](#)



annekeire  Contributor

Sep-21-2020 02:

Re: Unilone Trade Company

Thanks Nuala but I can't - in the resolution centre no payment at all is showing up for the last 3 months - even though I did make the payment in August, and have the paypal receipt by emails. I'm trying through chat / messaging now, hopefully at least I can get this process started.

 **1 Kudo**

Reply




Nuada  Contributor

Sep-21-2020 02:

Re: Unilone Trade Company

That is strange as if you paid via PayPal it should show up in your account – the 'contact us' takes several days for an answer to come back at present – good luck with it

 **1 Kudo**

Reply




Nuada  Contributor

Sep-22-2020 02:

Re: Unilone Trade Company

Received my 'parcel' today paid \$31.24 USD was supposed to get \$150 worth of art material – this is what I got – paint brushes worth about 50 cents – PayPal had better pay up on this – what a damn scam

 **1 Kudo**

Reply



Nuada Contributor

Sep-22-2020 02:

Re: Unilone Trade Company



Not sure the photo will come through



1 Kudo

Reply



Nuada Contributor

Sep-22-2020 03:

Re: Unilone Trade Company

Got fed up with the run around via PayPal so phoned them - what a waste of time and money - claim now gone to another dispute re goods received and they are now going to get back in touch with the Unilone which does not exist - to give the seller time to explain - what a damned joke this is - we gt scammed PayPal looks after fake seller stuff those of us who got caught up in scam - mad you bet I am.



2 Kudos

Reply



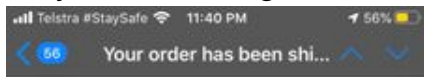
ARJubilee ★ Member

Sep-22-2020 06:

Re: Unilone Trade Company - fraudulent operators that shift from web address to web address.



I was waiting on a 148 piece delux art set, that never arrived. Instead they sent some poorly made 7 piece brush set. I paid good money for the delux kit and have refused to contact them any longer given their history of robot answers and no real resolutions. I have escalated to PayPal after dealing with this fraudulent company for a month. This is what I



Packing & Shippi



148
Pai
Art
\$ 2

ordered...

2 Kudos

[Reply](#)




Nuada ★★★ Contributor

Sep-22-2020 10:

Re: Unilone Trade Company - fraudulent operators that shift from web address to web address.

Yep I ordered the 'art set' and today got a set of cheap crappy brushes - have again contacted PayPal and phoned them - they are once again giving the sender time to reply - no matter that I told them what I thought about that with a scam company = so fed up with it all and PayPal especially - this started on 17th August and after dates in Resolution Center being continually changed it has now changed once again given that I sent photos of said cheap brushes to them - now in Resolution Center as 'goods not what ordered' new date for resolution 5th Oct - all I want is my money back - what really gets me mad is that this company changes its name as often as people change their socks and keep getting away with it and NOTHING is being done - they are treated a lot better than we are - now back to playing the waiting game with them !!!!!

 **1 Kudo**

Reply



JimBratsos ★ Contributor

Sep-22-2020 03:


Re: Unilone Trade Company - fraudulent operators that shift from web address to web address.


I've ordered a robot for table tennis for my dad. I bought it with paypal cause I thought my purchase would be secure. Apparently it is not. I have created a dispute and I receive the same ****bleep**** replies, with fake tracking info. I told this to the chat, and I am awaiting their reply. My next step is to escalate this to paypal. They have no tracking info, and I can provide paypal with proof. Let's see.

 **2 Kudos**[Reply](#)Pirita  Contributor

Sep-22-2020 03:

Re: Unilone Trade Company

I am also waiting my order... 

 **1 Kudo**[Reply](#)coolsurf  Contributor

Sep-22-2020 04:

Re: Unilone Trade Company

I ordered the catwheel from an online shopping site, "vuqor.site", from a Facebook ad on Aug. 25 and received an email on Aug. 26 announcing the shipment.

However, the tracking site was unable to verify the item, so on Sept. 1, he filed a claim through PayPal.

The seller explained that it would take some time for the item to be tracked, but they shipped the item on Sept. 10 after the claim was filed, and on Sept. 16 my address received a different pet garment than I ordered.

I patiently explained to PayPal that it was a scam and through a very cumbersome process I was able to recover the amount I had paid without returning the items I received.

This vendor is a repeat scam. But we need to understand that it's important not to be fooled by unusually cheap products.

 **3 Kudos**

[Reply](#)

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