



PO Box 30945
Salt Lake City, UT 84130-0945

Account number ending in 2012
November 21, 2020

Dear David G Rens,

We've received additional information regarding a transaction you disputed. The dispute was previously resolved in your favor, but as was communicated to you earlier, the merchant is allowed to challenge our decision. After reviewing the documentation provided by the merchant, we've determined that the transaction is valid. We've enclosed a copy of this documentation and will reapply the transaction to your account.

Case Number:	33571071RG
Merchant Name:	PAYPAL *BEIMAI
Dispute Amount:	\$68.38

If you have additional documentation to support your dispute, we will evaluate that evidence to see if it is sufficient to support your claim. Please provide all additional documentation to support your dispute within 15 days of receiving this letter. You may fax this information to 224-813-5109, send it by mail to PO Box 30945, Salt Lake City, UT 84130-0945, or upload it online at [Discover.com](https://www.discover.com).

We are required to report your account to the Consumer Reporting Agencies as a disputed account until you advise us to remove the dispute status.

If you have any questions, you can call our 100% U.S.-based service team any time at 1-800-DISCOVER (1-800-347-2683).

Sincerely,

Discover Card Customer Service

Discover.com

Discover Card, issued by Discover Bank, Member FDIC

DNW 100285

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PO Box 30945
Salt Lake City, UT 84130-0945



David G Rens
3457 330th St
Hull, IA 51239-7507



Discover Chargeback Dispute Form

Chargeback Information

Case Number: 0

Merchant Number: 601101303409260

Transaction Date: 9/19/2020

Reference Number: 2572966521

Post Amount: 68.38 (USD)

Transaction Id: 20367563404293551

Chargeback
Amount: 68.38 (USD)

Date: 11/9/2020

Response Date: 11/12/2020

Card Number: xxxxxxxxxxxx2012

Card Member

Information:

Beverly Rens

3457 330th St

Hull

51239

Merchant Name: PAYPAL *SSCO200

Contact Number: (402) 935-7733

Dispute Explanation

Disputing Chargeback as:

CardHolder Name : Beverly Rens

Cardholder has received their merchandise. Merchandise was delivered via per tracking number.

Transaction details are included for this purchase.

Credit Card Transaction Details

First Name:	Beverly	Last Name:	Rens
Transaction Date:	9/19/20	Dispute Creation Date:	10/14/20 3:46 PM
Funding Source:	Credit Card Discover Credit Card XXXX-XXXX-XXXX-2012	Card Type:	Discover
User-to-User Transaction ID:	34S621468G740924X	Credit Card Number / TPAN Number :	xxxxxxxxxxxx2012/- 3457330thSt
CreditCardTransactionID:	118804	BillingAddress:	Hull,IA51239,United States
VisitorID:		IP:	
Gross Amount:	-\$68.38 USD	FSO:	
Net Amount:	68.38 USD	Fee Amount:	0.00 USD
Refunded Amount:	0.00		
Shipment Details			

Tracking Number:		Shipping Company:	
Tracking Status:		Shipping Address:	3457 330th St Hull , IA 51239 , United States
AVSResponse:	Y:EXACTMATCH	BillingAddress:	3457330thSt Hull,IA51239, UnitedStates
DeliveryAddress:			
Item Details			

Item Name:	All the items in your shopping basket (see details in the store and on your store receipt).		
Quantity:	1	Item Number:	
Close Date:		Price:	\$68.38 USD

Seller Business Information

Seller Name:	Innovative Skincare Solutions Center	Seller Email Address:	szbeimai@outlook.com
Registration Date:		Business Type:	1019
Business URL:		Customer Service Phone:	13595513159

Please review with the cardholder and provide an up dated response if they are still disputing this transaction.
Please provide signed cardholder letter stating the nature of the dispute or a completed fast track form to remedy
chargeback.
Thank you.

Sincerely,
PayPal
PayPal Case ID: PP-D-87707318

Tracking Number: LY470110180CN**Status**

Your item was delivered in or at the mailbox at 12:52 pm on
October 15, 2020 in FULL, IA 51239.

 **Delivered**

October 15, 2020 at 12:52 pm
Delivered in At Mailbox
FULL, IA 51239

Chargeback Detail

Account: 601101XXXXXX2012
Ref Num:
Amount: 68.38
Tran Date: 09/19/2020
Tran Time: 00:00
Mail/Phone: N/A
Auth Source:
Tran Code: 450
Reason Code: RG - Non-Receipt of Goods or Services
POS Entry Mode:
ICA/BIN:
Original Date: 10/13/2020
Control Number: 2572966521
Category: 5310
County: USA
Enhanced Indicator:
First Contact Date: null
Status Indicator:
Status Date: null
Regulation Indicator:
Card Type: 6 - Discover

Transaction Detail

Cardholder Id: 5
AVS Code:
Draft Locator: 9392147900000000
POS Terminal: U
POS Entry Mode: 07 - Electronic Commerce
Mail/Phone
Tran Type: SA
Auth Code: 01936P
Issuer Control:
Tran Number:
Auth Indicator:
Exp Date: 11/30/0002
CashOver: 0.0
OrderNumber:
CVV2 Value:

Merchant Detail

Merchant Name: PAYPAL *BEIMAI
Category Code: 5310
City/State: 402-935-7733, CA
Store Number: 000000001
Salesperson:
Card Type: 6 - DISCOVER

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FUNC CODE 280                CASE #: 2572966521
*****
*
* ACCOUNT: 6011014516792012      ACQ ID: 00000650497
*
* REF NO:
*
* PRCH DATE: 2009                SRC AMNT:          68.38
*
* MRCH NAME: PAYPAL *BEIMAI
*
* CITY:      402-935-7733        STATE: CA    COUNTRY: US
*
* CATGRY CD: 5310
*
* REASON CD: RG                  CNTRL PROC DATE:
*
* CHRGK REF #: 257296           DOC IND:    1
*
* MESSAGE:
*
*
*****
ADDITIONAL COMMENTS: _____
_____
_____
PREPARED BY: _____ TELEPHONE NUMBER: _____

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