

PEARSON COMPANY

21 November 2020

RM Regina Moore 13:16
Good afternoon.
i've been referred here to find out more about a Home Based customer service position you are hiring for.

PC PEARSON COMPANY 13:21
Hi I'm Mrs Monica from Pearson Company hiring Manager I believe you are ready for the interview and briefing on the job position? Before we proceed i would like to know your name and location ??

RM Regina Moore 13:21
Regina Moore, and I'm in Lehigh Acres – SouthWest Florida

PC PEARSON COMPANY 13:25
Ok. Now i will be asking you your interview questions and i need you to answer me ASAP okay

RM Regina Moore 13:25
Yes ma'am.

PC PEARSON COMPANY 13:25
Have you ever worked from home or online before?Are you currently employed ?How many hours do you intend to dedicate to this job position daily?

RM Regina Moore 13:26
I've worked from home before.
I'm currently furloughed, notified that i'll be laid off on December 16th.
I would like to have a full time position – so 8 hours. 13:26

PC PEARSON COMPANY 13:28
Okay great...How many years experience do you have in Administrative Assistant/Receptionist?How many years experience do you have in auditing reports?How many years experience do you have in sorting and filing documentation?

RM Regina Moore 13:31
I've been serving as an Administrative Assistant/Receptionist since I was in the Air Force in one fashion or another. My most recent position was with Seminole Casino, and i served in that capacity as well as our Internal Audit Agent. I had been at Seminole for 16.5 years before being Furloughed in March for Covid.

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PC PEARSON COMPANY 13:32
 Okay...whats your typing speed? Do you have an idea of how to use MS excel ?What is your highest educational diploma?When did you receive it?

RM Regina Moore 13:34
 Last time i was tested, which has been many years, i scored at 72WPM. I am a Microsoft Office Master, having tested and passed tests in the core Office applications. I Aced the Excel test – on both versions I took. I'm a High School Graduate – from 1976. I have some college although was unable to complete my degree program.

I'm also currently a certified PMI Project Manager. 13:34

PC PEARSON COMPANY 13:37
 Okay great,..Are you willing to work flexible or long hours? Do you have a HP laserjet printer, copier and scanner?

RM Regina Moore 13:39
 i can be flexible and do long hours, but strongly prefer to not do much past 10p, or before 4a.. I have an hp printer, a Brother AIO, and an Epson scanner.

If I may – which position are you looking at placing me in? 13:40

PC PEARSON COMPANY 14:11
 Okay great... Tell Us why you feel you are the right person for this Job ?

RM Regina Moore 14:15
 I bring a unique personal drive to bring value to any group or organization I work with. i've years of experience in not only customer service but also Marketing, Finance, Gaming, Project Management, Business Analysis, and the F&B, Hotel and Retail sectors of Hospitality. You're going to be hard pressed to find anyone who can combine basic office management skills with the range of professional experience, knowledge and skills i bring to the plate.

PC PEARSON COMPANY 14:16
 How long do you expect to remain employed with this company if hired?

RM Regina Moore 14:17
 That would depend on what is offered to start, what career pathways are provided, and how well you live up to the committments made.

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RM	Regina Moore	14:19
	I prefer Direct Deposit, please	
PC	PEARSON COMPANY	14:19
	What bank do you institute with?	
RM	Regina Moore	14:20
	I'm with a Credit Union.	
	I'm not completely comfortable giving up any more banking information without more information on the position.	14:21
PC	PEARSON COMPANY	14:22
	Ma'am we aren't asking for your bank info we just want to know the bank you institute with its part of your Interview	
RM	Regina Moore	14:23
	Achieva Credit Union	
PC	PEARSON COMPANY	14:23
	What other bank do you institute with?	
RM	Regina Moore	14:23
	Please allow me some trepidation – i've been scammed twice in the last 7 months by folks trying to hack my banks	
	Navy Federal Credit Union	14:24
PC	PEARSON COMPANY	14:25
	Don't worry that's not gonna happen here we're legitimate Well you have done well so far you seems like a perfect fit for this position	
RM	Regina Moore	14:26
	I'm familiar with Pearson Vue as an educational and testing authority in the IT Community	
	and what position is it you're matching me to??? please?	14:26
PC	PEARSON COMPANY	14:28
	The positions available are customer service and data enter position I need you to hold online im about to forward our conversations to the Head Dept to enable them to see if you're good and committed for this job. I need you to hold back online for 10–15 minutes	
RM	Regina Moore	14:29
	I'll monitor the chat feed.	
	I would prefer the Customer Service position please.	

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PC PEARSON COMPANY 14:50
Congratulations!!!!For your consideration stand, You have a good news, The good news is....You've just been confirmed qualified for Customer service position.You're welcome to PEARSON COMPANY, You are now given a chance to show your commitment, charisma,diligence and be a productive employee.

RM Regina Moore 14:51
What is the next step?
What is the offer?

PC PEARSON COMPANY 14:52
Your salary will be \$18 per hour and you will be receiving your payment via Direct Deposit Weekly...

Customer service is the provision of service to customers before, during, and after a purchase.

This Job offers Flexible hours but you are to report online by 8am daily for updates on how to get started with your work....Okay

You will be receiving your duties online everyday and i will always be online to assist you with any difficulties okay.

You would be eligible to Benefits after 1 months of working with the company, Benefits offered are Health Insurance/Vacations/Bonuses okay

We need you to provide us with the following: Your full name, current Home address, Any Valid ID Card ,Phone numbers, date of birth and e-mail address to enable my secretary enlist them into the Company's Register for proper documentation

RM Regina Moore 14:53
Is there an email I'm to send pictures to?

PC PEARSON COMPANY 14:53
Send it here

RM Regina Moore 14:54
What is my Start Date?

PC PEARSON COMPANY 14:55
Your start date is Monday but we need all the informations today for proper documentation

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PC	PEARSON COMPANY Yes	14:57
RM	Regina Moore I'm going to assume there's a "welcome packet" of some kind with policies, bennies, etc? Regina D. Moore 615 Cleveland Ave Lehigh Acres, FL 33972	14:58
	This is a direct hire/W2 position – correct? not a 1099????	14:58
PC	PEARSON COMPANY Okay send us your valid gmail	14:59
RM	Regina Moore i don't do gmail	14:59
	do i need a gmail account?	14:59
PC	PEARSON COMPANY Yes you need a gmail account	15:00
	Create it	15:00
RM	Regina Moore wait – i do have one! I forgot about this...i made it for testing a cupla years back....don't know if it even still works... ginaforwork@gmail.com	15:01
PC	PEARSON COMPANY Is the gmail still logged in on your phone	15:03
RM	Regina Moore i'm on my desktop	15:03
	and yes, i'm logged in to it now...	15:03
	and i just sent a test message from my regular account –	15:05
	and it worked.	15:05
PC	PEARSON COMPANY Ok great...we are putting your details on our company system right now,You will be undergoing a 5 days training and orientation which will commence as soon as you have all the working materials just be rest assured that you will be paid for it and a HR document during your orientation and training.	15:05

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	what about Thanksgiving?	15:06
PC	<p>PEARSON COMPANY</p> <p>Don't worry you'll be given a bonus...The training available on your working hours and on your working materials you will need some Customer service/Accounting software and also a time tracker to commence your training and orientation and also you need the software to get started with work...the work of the time tracker is to calculate your hours worked since this is an online work from home.</p> <p>Pearson company will provide you a free Apple laptop with a fast internet connection and link it so as to get bonus on it ... your accountant will put you through how to get your bonus and your form will be coming along with the working materials you need to start working with okay</p> <p>Here are the name's of the software's you will need to start working with our job business essentials software 2015, US Patent Single Users Pack simply accounting 2015,Apple Final Cut Express 3.5 HD Upgrade,Norton Ghost 9.0,Microsoft Office XP 2012 Standard Upgrade,Peach tree Premium Accounting 2013</p> <p>Are you familiar with any of the softwares??</p>	15:07
RM	Regina Moore	15:10
	i'm rather surprised of how dated the software is.	
	i'm not familiar with apple computers	15:10
PC	<p>PEARSON COMPANY</p> <p>Okay the softwares will be installed on the company provided Laptop and it will be shipped to you okay and the funds for the software will be provided for you by the company By a PDF-check, make sure you use it as instructed for the software and i will refer you to the vendor you'll purchase your working from okay.</p>	15:11
RM	Regina Moore	15:11
	that's it	
	i need to speak to a live body	15:12
PC	<p>PEARSON COMPANY</p> <p>You'll speak live with us after your working equipment is mailed out to your home address</p>	15:12
RM	Regina Moore	15:13
	something doesn't feel right here.	

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there is no such thing as a pdf check 15:15

I am not going any further with this process, as you have just crossed into the SCAM ZoNE 15:19

PC PEARSON COMPANY 15:20
We'll send you a pdf check for the payment of your working equipment and sign up bonus once it's sent make sure you use it as instructed ok

RM Regina Moore 15:20
NO

I AM NOW CONVINCED I'M SPEAKING WITH A COMPUTER. 15:20

AND WILL BE REPORTING THIS SCAM 15:21

PC PEARSON COMPANY 15:21
Hey Regina we are not here to scam you we'll make the payment for the installation of the software on your working materials and everything that will be mailed out to your home address through the Fedex and we don't have the mind to hurt anyone cause all we do is make our workers happy working with us cause their happiness is our happiness and we never had any issue with any of our workers and you can ask your referral and I dont want you to feel skeptical about us i'm 50 years old with kids i prefer to spend what little time I have left on earth with my kids, not creating elaborate lies. I personally know how it feels to have your hard-earned money taken from you by some arrogant jerk. I cringe when I even hear the word Scam. I would never go so low to get involved with any of that sort of shameful activity. I understand why you are feeling skeptical, as an average consumer, I would be hesitant as well. Don't let your skepticism get in the way of a truly promising opportunity for you . So you need to trust us if you wanna work with us Okay

RM Regina Moore 15:23
please remove me from your records, as i will not be moving forward with this process.
i am convinced this is a scam. If not – well – more's the pity that i may have paranoided my way out of a job.

I do not want equipment delivered – i do not want email welcome packages sent, and i will be referring this for investigation. 15:24
NOTE: MAKE SURE YOU HAVE THE JOBS YOU'RE HIRING FOR LIS

IF YOU ARE PEARSON VUE – 15:24

MAKE SURE YOU HAVE THE JOBS YOU'RE INTERVIEWING FOR WITH THE COMPUTER LISTED ON YOUR WEBSITE AS JOB OPENINGS! 15:25

PC PEARSON COMPANY 15:26
For more info you can visit our company's website

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