

FREE SHIPPING  
Over \$69

FAST DELIVERY  
shipping by DHL

30 DAYS RETURN  
Money back guarantee

LIMIT PURCHASE  
\$130 perperson

Home

**DHL Express Shipping**

We want to make the delivery as simple as possible. Delivery can be made 'over complicated' with several expensive options. We try to keep our services as cheap and fast along with simple as possible. The chart below shows the delivery method **when we ship the order.**

Value	Delivery	Time	Cost
Less than \$69	DHL Express	5 - 7 days	\$20
\$69+	DHL Express	2 - 3 days	FREE

Please note that some areas within the EU do carry a surcharge if sent via a courier (larger orders over \$69) This can range from \$10-\$25 depending on the location. We will contact you to inform you if this is the case. No charges will be made without your permission.

You will receive an email to let you know when your order has left our premises. The delivery information above is from the time of despatch not from the time of ordering.

If no one is home when items are sent, a card will be left and you can call DHL to arrange a redelivery.

ToysHouse are sent by DHL Express on 48 hour delivery. You will receive details of the delivery on the evening it leaves us and your order will be traceable online the following morning.

ToysHouse are all checked and set up before leaving, please note ToysHouse are shipped in the manufacturer's box for environmental reasons. Most ToysHouse will require the front wheel, handlebars, pedals and seatpost assembling.

**Stock Levels**

Our stock levels are enormous, but due to the huge range of products available it's inevitable some items will be temporarily out of stock, in most cases we can order extra stock in 1-2 days, however some items may take a little longer, if your order is going to be delayed more than 5 working days we will be in touch to let you know.

**12 month returns policy**

At ToysHouse, we want your returns process to be as easy as possible.

We are happy to offer a 12 month returns policy!



Why?

We are aware that people will buy a bargain, out of season product, and not use it for a few months, or buy a gift for somebody, that doesn't get opened for a month or two.

So if you buy a helmet, or a pair of gloves in the summer months and don't get it out of the drawer until mid-winter, you may find you want something different, so, just return it to us for a full refund. All we ask is that the products are sent back to us, in the original packaging and the goods are in the same unused condition as when you received them.



ToysHouse™ @ LEGO will deliver the fun from LEGO House to you. Get inspired for creative and fun LEGO play that you can explore together.

Add: P4J7+9W Billund, Denmark

Call Us: +4582820888

Email: servicecenter@customerrefor.com

INFORMATIONS

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MY ACCOUNT

- Order History
- My Wishlist
- Compare
- Change Password
- Create Account

PAYMENT PARTNER

