



Maria C. Buitrago <mcbuitrago@gmail.com>

Order #18895 confirmed

3 messages

Pretty Little Sofa Covers.com <support@prettylittlesofacovers.com>
To: mcbuitrago@gmail.com

Sat, Jul 4, 2020 at 11:08 AM

PRETTY LITTLE SOFA COVERS

SHOP OUR COVERS

ORDER CONFIRMATION

Hey María Cecilia,

Thank you for your purchase, 🙌 this email confirms your order.

We will send you another email as soon as it ships. 🙌

Welcome to the PrettyLittleSofaCovers family. 🙌

We are sure you will enjoy your experience with us. Have an
amazing rest of your day! ✌️



You can follow the status of your order by clicking the button below:

[VIEW ORDER STATUS >](#)

Please do not hesitate to shoot us an email to support@prettylittlesofacovers.com if you have any questions at all.

Many thanks,

Jen - Customer service specialist

ORDER NO. #18895

July 04, 2020

ITEMS ORDERED



Premium Quality × 2 \$119.96

Stretchable

Elastic Sofa

Covers - FREE

SHIPPING

OVER \$49!

DARK GREY / 2-

SEATER

Discount -\$5.99

Subtotal \$113.97

Congrats! We Pay Your Shipping! \$0.00

TOTAL \$113.97

PAYMENT INFO



Visa (••••••••••8761)

\$113.97

SHIPPING ADDRESS

María Cecilia Buitrago

[KR 50B #64-43](#)

Apto 1803 Torre 1

Bogotá , DC 111221

Colombia

CUSTOMER

María Cecilia Buitrago

[KR 50B #64-43](#)

Apto 1803 Torre 1

Bogotá , DC 111221

Colombia

mcbuitrago@gmail.com

10% OFF DISCOUNT

As thanks for shopping with us, we're giving you a discount coupon to use on your next purchase.

TAKE10OFF

SHOP NOW >

Add terms & conditions here, if needed

CONNECT



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Maria C. Buitrago <mcbuitrago@gmail.com>
To: "Pretty Little Sofa Covers.com" <support@prettylittlesofacovers.com>

Sun, Oct 18, 2020 at 10:46 PM

Hi
What happened with this order
Track number doesnt work
And the package (4 months + since july 4th) doesnt arrive (Bogotá Colombia)
Can you give me a serious answer?
Previous Communication didnt give me an aswer about the date my order will arrive or What is the process for getting my money back
[Quoted text hidden]

Pretty Little Sofa Covers <support@prettylittlesofacovers.com>
To: "Maria C. Buitrago" <mcbuitrago@gmail.com>

Mon, Oct 19, 2020 at 4:54 PM

Dear Maria,

Thank you for following up.

Please accept our sincere apologies for not being able to deliver your order as promptly as you expected.

I have checked your order and it shows that it is still in transit. As much as we would like to deliver the product to you as soon as possible, there are circumstances that it gets delayed that are beyond our control.

We are very grateful to each and every one of our customers and in return, we always strive to give back by giving our best. However, this is really something that is beyond our control. We are in continuous communication with our shipping partner to make sure that they too are doing their best to deliver our products as soon as possible.

We are requesting more of your continued patience and rest assured that we will follow-up on this order.

Best regards,

ARA

Pretty Little Sofa Covers

 PrettyLittleSofaCovers.com

PRETTY LITTLE SOFA COVERS



Happy Customers

FEEDBACK



Ratirod
to me ▾

Thanks for your help.
Finally I received my order by today and really love it. 

Sent from my iPhone



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