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| --- | --- | --- | --- |
| |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | [LuluNina](https://lulunina.store/" \t "_blank) | ORDER LLNN2006224549 | | |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| |  |  |  |  |  | | --- | --- | --- | --- | --- | | Thank you for your purchase!  Hi Alice, we're getting your order ready to be shipped. We will notify you when it has been sent.   |  | | --- | |  | | |  | | --- | | [View your order](https://lulunina.store/29175939132/orders/56de045a46ddf8918250c7b3da43b1f4/authenticate?key=3265818b1bf24ff325ea6cd10f3a78f4) |  |  | | --- | | or [Visit our store](https://lulunina.store/) | | | |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  | | --- | | Order summary |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | |  | **【$19.99, Get Two Free Shipping】2020 NEW RECLINER LUXURY CAMPING CHAIR × 2** | **$39.98** | |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | |  |  | | --- | --- | | Subtotal | **$39.98** | | Shipping | **$0.00** | | Taxes | **$0.00** |  |  |  | | --- | --- | | Total | **$39.98 USD** | | | |

Where is my purchase?

|  |  |
| --- | --- |
| Inbox | x |



|  |  |  |
| --- | --- | --- |
| **Alice C** |  | Wed, Jul 1, 9:42 AM |
| |  | | --- | | I placed an order with you almost 2 weeks ago, and expected it would be here by today, as indicated when I purchased it. You have your money, now where is my or | | | |



|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| |  | | --- | | **service <service@lulunina.store>** | | Mon, Jul 6, 12:51 AM |  |  |
| |  | | --- | | to me | | | |

Hello, the logistics company is paralyzed because of the pandemic, you can receive at the end of July, please wait, thank you





|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| |  | | --- | | **Alice C <emptybox500@gmail.com>** | | Mon, Jul 27, 12:05 PM |  |  |
| |  | | --- | | to service | | | |

I am just checking the status of my order.  Please let me know when I can expect it.  I understand delays can happen but it should not take this long to receive it.  It is now the "end of July" as you mentioned  in your previous email.  I wanted to make sure it has shipped and will be here by Friday as promised.

If not, I will expect a FULL REFUND  by Friday.





|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| |  | | --- | | **Alice C <emptybox500@gmail.com>** | | Tue, Aug 4, 9:42 AM |  |  |
| |  | | --- | | to service | | | |

Please refund my money since you cannot deliver on this order. If you do not provide this refund within a week, I will demand you pay interest and a penalty for inconvenience that you have caused me.  The amount will be DOUBLED!!

I will expect you to notify me once this transaction is complete.

I do not think you are very honorable and I won't do business with you again!

You cannot fulfill your promises and have no respect for your customers.  You could have notified me instead of me having to email you continuously.

I am done waiting !!!~!!!