



Sara Gonçalves <sara.correia.goncalves@gmail.com>

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## A shipment from order #2065 is on the way

20 mensagens

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**Purrfectbowl** <support@purrfectbowl.com>  
Para: sara.correia.goncalves@gmail.com

13 de abril de 2020 às 17:01

# Purrfectbowl

ORDER #2065

## Your order is on the way

Your order is on the way. Track your shipment to see the delivery status.

[View your order](#) or [Visit our store](#)

4PX tracking number: [RF770025516SG](#)

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## Items in this shipment



**No1 Rated Anti-Vomiting Orthopaedic Cat Bowl × 1**  
Double / Black x Transparent

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If you have any questions, reply to this email or contact us at [support@purrfectbowl.com](mailto:support@purrfectbowl.com)

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
Para: Purrfectbowl <support@purrfectbowl.com>

13 de abril de 2020 às 17:26

Hi,

the tracking number you gave, says: expired...

when does the order arrives?

[Citação ocultada]

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Cumprimentos,  
-  
Sara Gonçalves

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**support@purrfectbowl.com support@purrfectbowl.com** 14 de abril de 2020 às 07:45  
<support@purrfectbowl.com>  
Responder a: "support@purrfectbowl.com support@purrfectbowl.com" <support@purrfectbowl.com>  
Para: Sara Gonçalves <sara.correia.goncalves@gmail.com>

Hi Sara,  
Your order has been shipped and you'll receive with 20-30 days.

**Purrfectbowl™ Support Team**  
[support@purrfectbowl.com](mailto:support@purrfectbowl.com)  
[Citação ocultada]

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com> 13 de maio de 2020 às 10:26  
Para: "support@purrfectbowl.com support@purrfectbowl.com" <support@purrfectbowl.com>

Hi,  
  
it as already been 20-30 days and my order is not here yet...

what's the problem?  
[Citação ocultada]

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Cumprimentos,  
-  
Sara Gonçalves

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**Purrfect Bowl** <support@purrfectbowl.com> 13 de maio de 2020 às 11:59  
Para: Sara Gonçalves <sara.correia.goncalves@gmail.com>

Hi Sara,  
We shipped your order again on 29th April because the previous tracking company system crashed.  
Now just allow some time to update your tracking .  
I apologize for the delays as they were really out of our control and were caused due to the current situation.  
They should be with you within 2-4 weeks.

**Purrfectbowl™ Support Team**  
[support@purrfectbowl.com](mailto:support@purrfectbowl.com)  
  
[Citação ocultada]

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com> 13 de maio de 2020 às 12:04  
Para: Purrfect Bowl <support@purrfectbowl.com>

Ok, thank you.  
[Citação ocultada]

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Cumprimentos,

Sara Gonçalves

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
Para: Purrfect Bowl <support@purrfectbowl.com>

8 de junho de 2020 às 09:50

Hi,

it's been 5 week's since you shipped my order by the second time...  
If it doesn't arrive this week, i want my money back.

[Citação ocultada]

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Cumprimentos,

Sara Gonçalves

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**Purrfect Bowl** <support@purrfectbowl.com>  
Para: Sara Gonçalves <sara.correia.goncalves@gmail.com>

9 de junho de 2020 às 19:40

Hi Sara,

We assure you that your order has been processed and is being shipped to your provided address. I am deeply sorry for the delays, but can confirm that your item is being shipped and will be arriving soon!

**Purrfectbowl™ Support Team**

[support@purrfectbowl.com](mailto:support@purrfectbowl.com)

[Citação ocultada]

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
Para: Purrfect Bowl <support@purrfectbowl.com>

15 de junho de 2020 às 16:42

Hi,

when does the order arrives?

[Citação ocultada]

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Cumprimentos,

Sara Gonçalves

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
Para: Purrfect Bowl <support@purrfectbowl.com>

18 de junho de 2020 às 12:21

Hi,

I want to cancel my order and i want my money back.  
It's taking too long and i have already bought another bowl.  
Please respond to this mail by today.

[Citação ocultada]

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
Para: Purrfect Bowl <support@purrfectbowl.com>

19 de junho de 2020 às 10:08

Hi,

I want an answer to this mail by today.

[Citação ocultada]

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Cumprimentos,

Sara Gonçalves

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
Para: Purrfect Bowl <support@purrfectbowl.com>

22 de junho de 2020 às 13:13

Hi,  
why don't you answer me?  
Os the order coming or not?  
Where it is now?  
When will arrive?

[Citação ocultada]

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
Para: Purrfect Bowl <support@purrfectbowl.com>

24 de junho de 2020 às 14:13

Hello,

if i don't have your response by tomorrow, i will contact the police.

[Citação ocultada]

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Cumprimentos,

Sara Gonçalves

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**Purrfect Bowl** <support@purrfectbowl.com>  
Responder a: Purrfect Bowl <support@purrfectbowl.com>  
Para: Sara Gonçalves <sara.correia.goncalves@gmail.com>

24 de junho de 2020 às 14:13

Hi Sara,

Thanks so much for reaching out! Get excited!! It appears your order shipped on April 13 2020 and you can track it right to your doorstep using the link below:

<https://www.17track.net/en>

Please don't hesitate to reach out if you have any questions. We are always happy to help!

On Wed, Jun 24 2020, at 01:13 PM, Sara Gonçalves <sara.correia.goncalves@gmail.com>

[Citação ocultada]

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**Purrfect Bowl** <support@purrfectbowl.com>  
Responder a: Purrfect Bowl <support@purrfectbowl.com>  
Para: Sara Gonçalves <sara.correia.goncalves@gmail.com>

24 de junho de 2020 às 14:13

Hi Sara,

This is an automated message to let you know that we've received your message. You will hear back from one of our customer agents shortly.

Thank you for your patience!

On Wed, Jun 24 2020, at 01:13 PM, Sara Gonçalves <sara.correia.goncalves@gmail.com>

Hello,

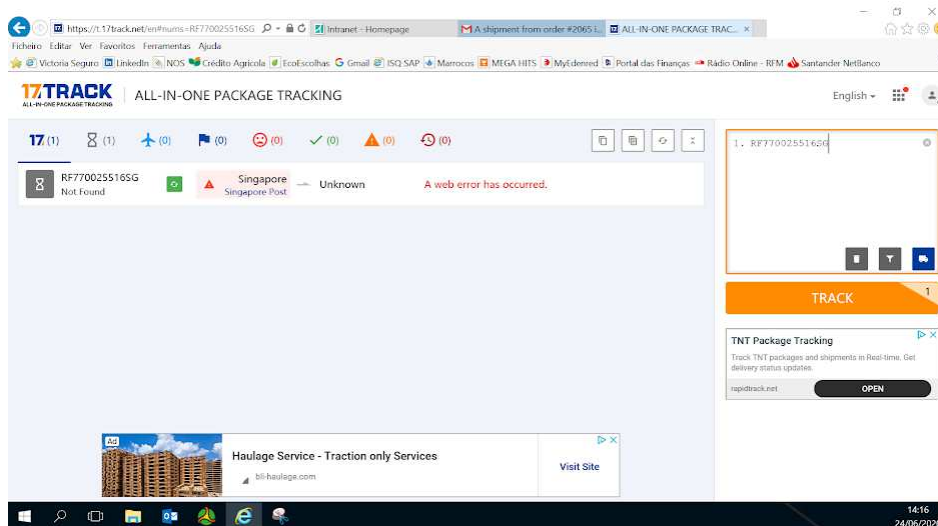
[Citação ocultada]

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
Para: Purrfect Bowl <support@purrfectbowl.com>

24 de junho de 2020 às 14:17

the link you gave me doesn't work:



[Citação ocultada]

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Cumprimentos,

Sara Gonçalves

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
 Para: Purrfect Bowl <support@purrfectbowl.com>

25 de junho de 2020 às 16:58

Hi,

as i have said before, i wan't to cancel my order and i **wan't my money back**, because it was taking to long and **i have already bought another bowl**.

Please respond this mail by tomorrow, otherwise **i will contact the police**.

[Citação ocultada]

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Cumprimentos,

Sara Gonçalves

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
 Para: Purrfect Bowl <support@purrfectbowl.com>

3 de julho de 2020 às 14:50

I won't you respond my e-mail's?????

[Citação ocultada]

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Cumprimentos,

Sara Gonçalves

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
 Para: Purrfect Bowl <support@purrfectbowl.com>

7 de julho de 2020 às 12:28

Hi,

tomorrow i Will go to the police

[Citação ocultada]

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**Sara Gonçalves** <sara.correia.goncalves@gmail.com>  
 Para: Purrfect Bowl <support@purrfectbowl.com>

17 de julho de 2020 às 18:18

I already send the complain to the police...

It's a shame you don't give me a answer...

[Citação ocultada]

