

thanks for your support and concern on our store.

We feel so sorry for that inconvenience caused to you. Could you please kindly do us a favor to provide some pictures about the product you received? We will reflect the problem to our warehouse to see if we have a solution for it. Please don't worry, we will try our best to help you solve the problems.

Looking forward to hearing from you.

Have a nice day.

Best regards,

Alisa

boss@rillmev.com

From: Melia Sloan

Date: 2020-08-23 04:55

To: boss@rillmev.com

Subject: Fw: A shipment from order #13699 is on the way

Since you didn't include instructions in English I will have to return this. How do I start a return?

Sent from Yahoo Mail on Android

----- Forwarded Message -----
From: "rillmev" <mic170@163.com>
To: "meliasloan@yahoo.com" <meliasloan@yahoo.com>
Sent: Thu, Aug 13, 2020 at 7:29 PM
Subject: A shipment from order #13699 is on the way

rillmev

ORDER #13699

Your order is on the way

Your order is on the way. Track your shipment to see the delivery status.

[View your order](#)

[or Visit our store](#)

YANWEN_CN tracking number: UF356637468YP

Items in this shipment



Last Day Flash Sale 🎉 Ice Cream Maker Machine - GREEN / US x 1

If you have any questions, reply to this email or contact us at mic170@163.com

To: boss@nillmev.com

Aug 24 at 8:44 AM

Attached is a picture of what I received. It's a blender, not ice cream maker and it's not even the right color

