



# CUSTOMER SERVICE EVALUATION TOOL (CSET)

**Congratulations and best wishes for your first adventure!**

We hope you can feel all the pride and happiness surrounding you as you start your first assignment with us.

The present package contains your first Secret Survey assignment, along with this letter is the paycheck for the assignment and survey. So have fun, make money and help us improve customer service in the nation. Take note; included in this package is the checklist with further required steps and the payment sent out for your highly appreciated service. The accompany check in this package represents **\$1,900** that covers the assignment bills, evaluation costs and your survey service commission payment of **\$400**.

**PLEASE READ CAREFULLY, ENSURE THAT YOU UNDERSTAND THOROUGHLY AND PERFORM ALL TASKS AS GIVEN BELOW:**

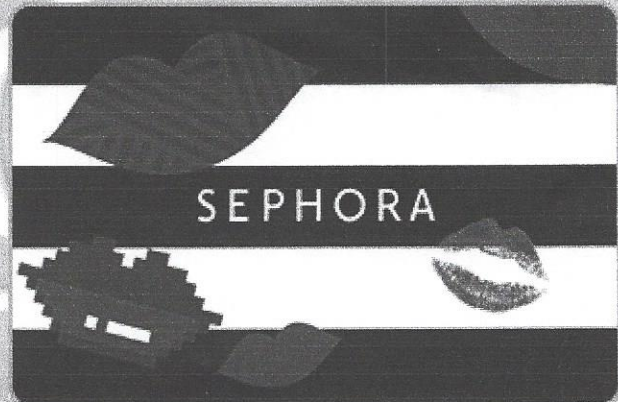
Confirm that you receive the package by sending an SMS to this number " (346) 379-4996" stating your Full Name, Amount received, Bank name on the check, your phone number and probable time to complete your evaluation. Deposit the check with any option that your bank offers: ATM deposit, Mobile Deposit or Bank deposit.

Completing your assignment within 12 hours will earn you **\$200** bonus and within 24 hours will earn you a bonus of **\$100**.

You are to survey just 2-3 stores to complete the **\$1,500 SEPHORA** gift cards Purchase. Deduct **\$400** which is your payment



Sephora Gift Card are available at these retailers.



## YOUR FIRST ASSIGNMENT

### SEPHORA GIFT CARD

#### ASSIGNMENT 1 (Steps to Take)

You are to evaluate any store that sells SEPHORA GIFT CARDS.

Visit any of the above Stores around you that sell this card.

\* Pick **\$500 X 3 = \$1,500** OR any available denominations (**\$50, \$100, \$200**) worth of **\$1,500**.

#### AFTER PURCHASE OF CARD

1. Open the pack and reveal the secret area (scratch-off the silver cover area) on the card.
2. Capture image of card front and back please do not discard the cards as it will be used for your forthcoming assignment.

#### Here are the details we will need from the SURVEY

- Store Name, Address, Date and Time of visit
- Name of the cashier/Attendant {if visible on Tag}
- Did the store clerk thank you upon completion of your purchase?
- What was your overall experience with the staff in the store?
- How long it took you to get check out
- Captured images of cards front and back after scratched (Phone camera accepted)

**NOTE: At any store chosen for your SEPHORA GIFT CARDS, under no circumstances should you acknowledge that you are evaluating their services as that will deter the purpose of the whole program, so if Asked if you are a secret surveyor please answer "NO" to such a question.**

Kindly send the result of the details of your survey accordingly as listed above to "**Info@whfsurvey.com**"

Regards  
Daniel Morris