

From: Lazariah Montserat coventryzppcnu@gmail.com
Subject: Re: A shipment from order Yeru8112 is on the way
Date: June 29, 2020 at 2:01 AM
To: Angelica Hesse angelica@yellowpantsstudio.com



Dear customer,
Sorry for your dissatisfaction with our product.
If you want to return the item to us,maybe you need to pay for the return freight,it will cost more than 20 USD.
So to avoid those troubles,how about we refund you \$10, and you can keep the item.OK?
Please let us know your decision,we will process accordingly.
If you have any questions,we are more than happy to serve.
Best regards
Customer Service

Angelica Hesse <angelica@yellowpantsstudio.com> 于2020年6月29日周一 上午5:00写道:
\$5.99? That's unacceptable.

Sent from my iPhone

On Jun 28, 2020, at 12:49 AM, Lazariah Montserat <coventryzppcnu@gmail.com> wrote:

Dear customer,
Sorry for your dissatisfaction with our product.
If you want to return the item to us,maybe you need to pay for the return freight,it will cost more than 20 USD.
So to avoid those troubles,how about we refund you \$5.99, and you can keep the item.OK?
Please let us know your decision,we will process accordingly.
If you have any questions,we are more than happy to serve.
Best regards
Customer Service

Angelica Hesse <angelica@yellowpantsstudio.com> 于2020年6月27日周六 上午6:20写道:
Hello,

I just received the product below – order YERU8112 – and it does not work for me.
What is the return address?

Angelica

Angelica Hesse, graphic designer
YELLOW PANTS STUDIO
yellowpantsstudio.com
518-253-6935

Begin forwarded message:

From: Tastefully <coventryzppcnu@gmail.com>
Subject: A shipment from order Yeru8112 is on the way
Date: June 2, 2020 at 11:32:58 PM PDT
To: angelica@yellowpantsstudio.com

 **Father's Day Promotion!! Adjustable Ergonomic Portable
Aluminum Laptop Desk Stand - ALUMINUM LAPTOP DESK
UPGRADES (ADJUSTABLE HEIGHT) / BLACK × 1**

