

KENT POST OFFICE



To whom this may concern:

I was asked to write this letter to you (in my official capacity of Supervisor of Customer Service for the Kent Office of the USPS) on behalf of your customer Amanda whom resides at ### Franklin Ave, Kent OH 44240.

She requested that I write this letter concerning an item that she purchased (through PAYPAL) that we delivered to a different address. We did deliver it to the address on the label; however, it is not her address. I am enclosing a image of the parcel that has the tracking number she presented to me (9261 2904 8510 6855 1013 8810 32)- it clearly has a different address. The label has 580 Howe Rd Kent OH, which is a good address and the one we delivered the parcel.

We do occasional see that sellers mistakenly will give the wrong tracking number to their customer and we generally request that they contact the seller directly. Amanda has stated that they are not replying to her inquiries and hopes that you can step in on her behalf to get this situation handled to everyone's satisfaction.

If you have any questions please call me at the number below.

Thank You

Daniel W. Skowronski
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330-673-3511

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